

Points to note when making an iPhone contract

System environment when using the iPhone

- Apple ID
 - Be careful not to forget your Apple ID and password, as you will need them to download applications and music, as well as to use some of your iPhone's functions.
- Internet environment
- Required system environment for synchronization with iTunes on a computer:
 - Mac: OS X v10.6.8 or later
 - PC: Windows 8/7/Vista/XP Home or Professional with Service Pack 3 or later
 - iTunes 11.1 or later (can be downloaded free of charge here: www.itunes.com/jp/download)
 - Without the above environment, some functions will not be available.
 - If you do not have a computer, you will not be able to back up or restore some of the data on your iPhone.

iPhones require designated USIM cards.

- Designated USIM cards cannot be used with other mobile handsets.
- iPhones cannot be used by inserting USIM cards by other companies, either in Japan or abroad.
- To reissue your USIM card or to switch to a different type of USIM card, you will need to pay a commission fee (1,995 yen/tax included).

Service areas

SoftBank 4G LTE areas are different from SoftBank 4G areas /3G service areas. See SoftBank's homepage (www.softbank.jp) for more information.

Points to note when using Wi-Fi

- The Wi-Fi setting prioritizes the use of Wi-Fi communication over 4G LTE/3G communication. Even when set to Wi-Fi, however, communication may be established by switching automatically to 4G LTE/3G in cases where Wi-Fi communication is unstable or normal connection is not possible.
- Web Safety Service (Web Filtering) will not apply when using Wi-Fi. By downloading Yahoo! Anshin Net for SoftBank from the App Store, you can enable filtering while using Wi-Fi.

Restrictions on communication speed

We will collect, analyze and store traffic information for each communication in order to offer better network quality to our customers. Note that certain communications specified separately by SoftBank may sometimes be restricted. See here for more information (<http://www.softbank.jp/mb/r/notes/>).

Unlocking restrictions on communication speed based on data volume

Starting on October 1, 2012, if the monthly data volume used by a customer subscribed to the Unlimited Packet Discount for 4G LTE exceed 7 GB, his/her communication speed when sending and receiving will be limited to 128 Kbps until the end of that billing month. Use without the above restriction will be possible by applying separately (you will be charged 2,625 yen per 2 GB).

- You will receive warnings and be notified when communication speed is restricted via SMS. If you do not wish to be notified, you can turn this setting off on My SoftBank.

Subscription to the Packet Flat-rate Full service designated by SoftBank and to S! Basic Pack (i) is required.

- In the case of a model upgrade, this will apply retroactively from the month of the upgrade.
- You will not be able to cancel the Packet Flat-rate Full service designated by SoftBank or the S! Basic Pack (i) while using your iPhone.
- Services used while overseas (SMS, S! Mail (MMS), Web, downloads and updates from the App Store, etc.), international SMS and international S! Mail (MMS) are not covered by Packet Flat-rate Full services. Note that you may incur high charges for use while overseas.
- With the Global Roaming Packet Flat Rate, if you employ high-packet volume communication (25 MB or higher), such as with videos, the upper limit will be 2,980 yen/day.

:See our web page or contact us to learn more about our services and how to use your iPhone.

- SoftBank Mobile HP (Support)
<http://www.softbank.jp/mobile/iphone/customer/>
- iPhone Technical Support Center
Telephone number: 0800-2223-151
(service hours: from 9:00 to 19:00 on weekdays, from 9:00 to 17:00 on weekends and holidays)

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Using FaceTime

When using FaceTime for the first time, activate it in a 4G LTE/3G area. At that time, packet communication may be performed to check the connection.

Automatic communication

Depending on the specifications of software and applications, iPhones may automatically perform periodical communication: packet communication will thus take place, and may lead to the flat rate's lower limit being exceeded. You can block packet communication by turning the setting off.

Some services are not available on iPhones.

- Yahoo! Keitai/S! Phone Book backup service, among others, are not available. See SoftBank's home page (<http://mb.softbank.jp/mb/iphone/>) for the services available on iPhone.
- When you upgrade your model, fee-based contents and S! Phone Book backup service data will be deleted.

Commission fees

The administrative processing fee for new contracts is 3,150 yen (tax-included). Also, you will be charged a contract change fee of 3,150 yen (tax-included) when switching between models that support with Softbank 4G LTE and models that do not. You will be charged 2,100 yen (tax-included) for other model upgrades.

Protection services/repairs

- Protection services
Protection services include Apple's standard warranty (free of charge) and the following:
 - AppleCare+ (fee-based): see below for more information.*
<http://www.apple.com/jp/support/products/iphone.html>
 - The Backup Service Package (i) (fee-based) provided by SoftBank: see below for more information.*
http://mb.softbank.jp/mb/iphone/support/backup_service_pack/
- * Subscription is only possible when purchasing an iPhone.

■ Repair service

Make a reservation at the Genius Bar of an Apple Store near you. See below for more information.

<http://www.apple.com/jp/retail/geniusbar/>

Alternatively, you can contact:

- Official Apple service providers

<https://locate.apple.com/jp/ja/>

* Please note that SoftBank Shops do not handle repairs.

* If operation should slow down or freeze during use, you may be able to solve the problem by turning the power off and on again, or by formatting/restoring your iPhone to its factory default state.

Virus/spam checks for E mail (i)

SoftBank will check e-mails sent and received with E mail (i) for viruses, and automatically detect and eliminate them.

The junk mail filter is set to "Standard", while the spoofed e-mail block function is set to "Active".

See SoftBank's homepage for more information on junk mail block settings.

<http://mb.softbank.jp/mb/support/antispam/>

Cancellation

Please note that cancellation is not accepted.

(Except the cancellation of Baribari-Bangbang Campaign)

I will use my iPhone in accordance with the iOS Software License Agreement.

I have read and agree to the above.

Date of confirmation __/__/__ (mm/dd/yyyy)

Signature ※Please sign the Japanese version.