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4

Messaging



Basics

Use the following messaging services.

SMS

Exchange up to 160 alphanumeric with SoftBank handsets.

S! Mail

Exchange up to 30,000 characters with e-mail compatible handsets, PCs, etc; attach media files, etc.

Send Graphic Mail; set Feeling Setting in subject field when messaging SoftBank handsets.

PC Mail

Receive or reply to PC mail account messages. Use 930SH to handle PC Mail messages like SMS or S! Mail.

Available Entry Items

| | Recipient | Subject | Message | Attachment |
|----------------|------------|-----------|-----------|------------|
| SMS | Available* | N/A | Available | N/A |
| S! Mail | Available | Available | Available | Available |
| PC Mail | Available | Available | Available | Available |

*SoftBank handset numbers only.

- A separate contract is required to use S! Mail and receive e-mail from PCs, etc.
- For more information, see SOFTBANK MOBILE Corp. Website (**P.14-22**).

Auto Retry Function

If recipient's handset is off/out-of-range, a sent message is saved in Server Mail Box and delivery attempted at regular intervals. (Undeliverable messages are deleted.)

Auto Resend

When Auto Resend is active, handset automatically resends unsent messages up to two times. Cancel to disable (**P.4-28**).



Customizing Handset Address


Change alphanumerics before @ of the default handset mail address.

For more information, see SOFTBANK MOBILE Corp. Website (P.14-22).

Changing Address

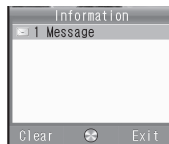
1  ➔ **Settings** ➔ 

2 **Address Settings** ➔ 

- Handset connects to the Internet.
Select **English** and press , then follow onscreen instructions.

Saving Address

When handset address is changed, SoftBank sends new address confirmation via S! Mail.



To save new address to My Details, follow these steps. (New address is effective even if not saved.)

1 **Message** ➔ 



2 **Information** ➔ 



3 **Yes** ➔ 



4 

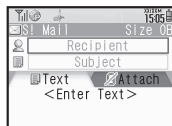


Sending S! Mail

Follow these steps to send S! Mail to a number/address saved in Phone Book:

1 [Envelope Icon] ➔ Create Message ➔ [OK Icon]

When a PC Mail Account exists, select **S! Mail** and press [OK].



S! Mail Composition Window

2 Select recipient field ➔ [OK Icon]

3 Phone Book ➔ [OK Icon]

4 [Phone Book Icon] Select katakana row ➔ Select entry ➔ [OK Icon]

5 Select number or mail address ➔ [OK Icon]

- Omit [Phone Book Icon] if only one number or address is saved.
- When a mail address is entered, do not use single-byte katakana in message text or subject.

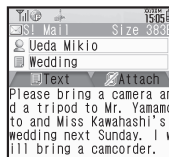
6 Select subject field ➔ [OK Icon] Enter subject ➔ [OK Icon]

7 [Text Icon] ➔ [OK Icon]



Text Entry Window

8 Enter message ➔ [OK Icon]



S! Mail Composition Window

9 [Send Icon] ➔ Transmission starts

- To cancel, press [Cancel Icon] during transmission.

Incoming Calls while Creating Message

- Content is saved temporarily. End the call to return.

Previewing Outgoing Message

After 3, [Envelope Icon] ➔ Preview Message ➔ [OK Icon]

Pictogram Entry

- In Pictogram List, press [Pictogram Icon] to toggle cross-carrier Pictograms and all Pictograms.
- Pictogram appearance may differ by carrier.

Switching Lines in Dual Mode (P.1-19)

[S! Mail Composition Window] [Send Icon] ➔
Switch Line ➔ [OK Icon] ➔ Select line ➔ [OK Icon]

Advanced

- Using other recipient entry methods ● Adding recipients ● Inserting signature automatically ● Converting mail type (SMS/S! Mail) (And more on P.4-18)
- Saving without sending ● Requesting delivery confirmation ● Designating/editing reply-to address (And more on P.4-19 - 4-20)
- Requesting Delivery Report for all messages ● Disabling automatic resend of unsent messages ● Hiding progress bar while sending messages (And more on P.4-28)



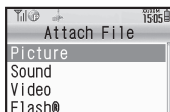
Attaching Files

Send attachments to compatible handsets.
Follow these steps to attach images to S! Mail:

- 1 In S! Mail Composition window after composing message, **Attach**



- 2 **Attach File**



- 3 **Picture** **Select folder**

- 4 **Select file**

When a size list appears, select attachment size and press .



Attach File Window

- Repeat 2 - 4 to attach more files.

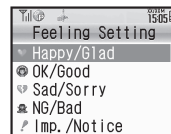
- 5 **Transmission starts**

Attaching Non-Image Files

- In , select a folder other than **Picture** and press , then select a file.

Sending Feeling Mail

- 1 In S! Mail Composition window after composing message, **Feeling Settings**



- 2 Select category, e.g., **Happy/Glad**

- 3 Select item, e.g., **I Love You**



- 4 **Transmission starts**

Canceled Feeling Mail

[S! Mail Composition Window] Select subject field **Select Pictogram**, e.g.,

Advanced

- Capturing/recording and attaching
- Set Auto Play File (P.4-20)
- Disabling image auto-resize
- Enabling/disabling image auto-open or sound auto-play
- Attaching captured/recorded files unsaved (P.4-30)



Sending Graphic Mail

Follow these steps to:

- Change font size and background color
- Insert images and My Pictograms
- Scroll text

1 In text entry window, (Long)

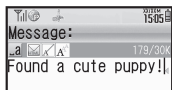


Graphic Mail Window

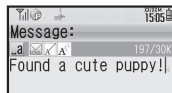
2 Font Size: ➡ ●



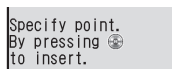
3 Select size ➡ ● ➡ Enter text



4 BG Color: ➡ ● ➡ Select color ➡ ●



5 Picture ➡ ● ➡ Select folder ➡ ● ➡ Select file ➡ ●



6 Select location ➡ ● ➡ CLEAR BACK

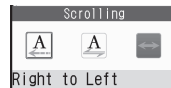
7 My Pictogram ➡ ● ➡ Select file ➡ ● ➡ CLEAR BACK



8 Effect ➡ ●



9 Scrolling ➡ ●



10 Select direction ➡ ● ➡ Enter text

11 ● ➡ Transmission starts

Canceling Last Action

[Graphic Mail Window] Undo ➡ ●

Cancelling All Graphic Mail Settings

[Graphic Mail Window] Cancel ➡ ●

➡ Yes ➡ ●

Saving as Templates

After [●], [●] ➡ Save as

Template ➡ ● ➡ Enter name ➡ ●

➡ Save here ➡ ●

■ Only the message text is saved.

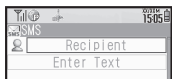
Advanced

- Creating Graphic Mail from templates
- Changing text color, size & effect
- Changing text color
- Inserting background sound
- Inserting Flash® file
- Inserting horizontal line
- Flashing text
- Aligning text (left/right/center) (P.4-20 - 4-21)

Sending SMS

Follow these steps to send SMS to a number saved in Phone Book:

- 1  ➔ **Create New SMS** ➔ 



SMS Composition Window

- 2  ➔ **Select recipient field** ➔ 

- 3  ➔ **Phone Book** ➔ 

- 4  ➔ **Select katakana row** ➔
 ➔ **Select entry** ➔ 

- 5  ➔ **Select number** ➔ 



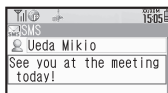
- Omit  if only one number is saved.

- 6  ➔ **Select message text field** ➔ 



Text Entry Window

- 7  ➔ **Enter message** ➔ 



SMS Composition Window

- 8  ➔ **Transmission starts**

Incoming Calls while Creating Message

- Content is saved temporarily. End the call to return.

When Message Text Exceeds Limit

- A confirmation appears. To convert SMS to S! Mail, follow these steps:












Yes ➔ 

Switching Lines in Dual Mode (P.1-19)

[SMS Composition Window]  ➔

Switch Line ➔  ➔ **Select line** ➔ 

Advanced

-   Using other recipient entry methods
-  Adding recipients
-  Using Speed Dial Mail list
-  Converting mail type (SMS/S! Mail) (And more on P.4-18)
-  Saving without sending
-  Requesting delivery confirmation
-  Changing Server sent message storage limit (And more on P.4-19 - 4-20)
-  Changing Server sent message storage limit
-  Changing SMS Server number
-  Changing character encoding for composing messages (P.4-31)

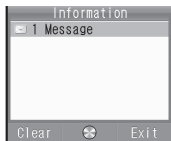


Opening & Replying

Opening New Messages

Information window opens for new mail.

- See P.4-17 to receive PC Mail.



- By default, complete S! Mail messages including attachments are retrieved; transmission fees apply depending on the price plan.
- Automatic message retrieval while abroad may incur high charges since flat-rate packet transmission plans do not apply during international roaming. Set handset to retrieve initial portion of message text, then manually retrieve complete message as needed.

Delivery Report

- Information window opens for Delivery Report. Follow these steps to open it:
Delivery Report → → **Select message with report** → →

Advanced

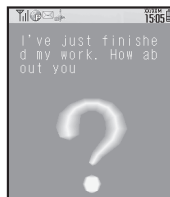
- Opening new mail out of Standby
- Retrieving new S! Mail manually
- Viewing new messages on External Display (And more on P.4-21)
- Muting ringer, etc. for messages sorted into Secret folders
- Hiding graphics above Information window
- Disabling 3D Pictogram (And more on P.4-28 - 4-29)
- Disabling automatic S! Mail retrieval in Japan
- Disabling automatic S! Mail retrieval abroad
- Retrieving specified messages (P.4-29 - 4-30)

1 Message →



Message List

2 Select message →



- Message text appears in 3D animation (3D Pictogram).

3 Select 3D Pictogram option



- Message window opens.

Mail Notice

- When Message DL is not set to **Auto (All)**, Server sends initial portion of message text in each of the following cases:

- The message was sent to multiple recipients
- Files are attached to the message

Receiving Feeling Mail

- Small Light, Vibration and ringtone respond according to settings.

Attached Images

- Attached images open automatically.

Messages with Quiz

Enter or select answer →

- Message cannot be opened until the correct answer is entered or selected.

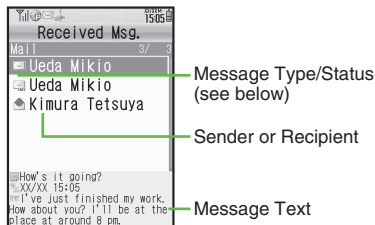
Animation View

- When a specific Pictogram is included in subject or message text, corresponding animation appears in message window background.



Window Description

Message List

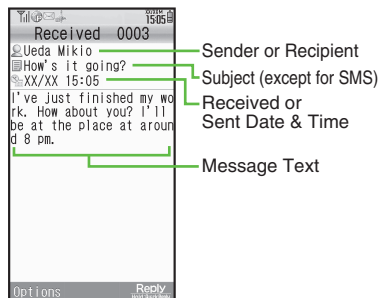


Message Type/Status

| | | | |
|--|----------------------|--|--|
| | Unread | | Mail Notice (remaining portion exists) |
| | Read | | Unread Delivery Report |
| | Sent | | Attachments |
| | Failed | | Protected |
| | Replied | | Priority (High) |
| | Forwarded | | Priority (Low) |
| | Send Reservation set | | USIM Card SMS |

SMS or PC appears for SMS/PC Mail messages (✉, etc.).

Message Window



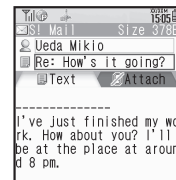
Press to open previous (older) message, or to open next (newer) one. Use to change font size.

Line Indicators

- When using Double Number in Dual Mode (P.1-19), Line indicators (and) appear in message list.

Replying to Messages

1 In message window,



- Original message text is quoted (except for SMS and Graphic Mail).

2 Complete message

Replying to Messages Addressed to Multiple Recipients

After 1, To Sender or Reply All

Auto Reply

- Handset sends a reply automatically when receiving messages from saved numbers or addresses in specified mode.

Advanced

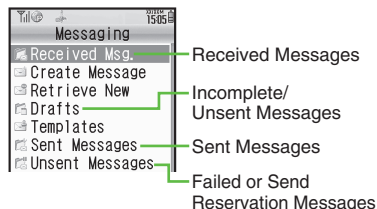
- Using linked info
- Saving attachments to Data Folder
- Looking up message text words in dictionaries
- Jumping to message top/bottom
- Reporting unsolicited message sources as spammers
- Selecting mail type/quote option
- Opening received message for reference
- Replying quickly using fixed text
- Replying to messages automatically (And more on P.4-22 - 4-23)
- Selecting quote option (P.4-28)



Managing & Using Messages

Messaging Folders

Messages are organized in folders by type.

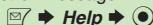


Auto Delete

- Oldest received/sent messages are deleted automatically to save new ones when memory is full. Protect important messages to avoid unintentional deletion.

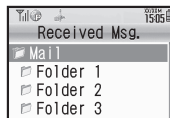
Opening Help

- Follow these steps in folder list, message list or message window:



Checking Messages

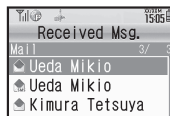
- 1 ➔ **Received Msg. or Sent Messages** ➔



Folder List

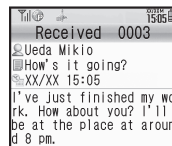
- When a PC Mail Account exists, folder with the name specified in Account Name appears.
- Select a folder and press to hide/show sub folders. To open full message list, hide sub folders and press .

- 2 **Select folder** ➔



Message List

- 3 **Select message** ➔



Message Window

Protecting Messages

- 1 **In message list, select message** ➔ ➔ **Manage Msg.** ➔

- 2 **Lock** ➔

Canceling Protection
In , **Unlock** ➔








Advanced

- Selecting multiple messages ● Color-tagging messages ● Deleting messages (And more on **P.4-23 - 4-24**)
- Forwarding messages ● Sending from Drafts ● Checking Server Mail message count and volume (And more on **P.4-26 - 4-27**)
- Changing message window scroll unit ● Selecting automatic deletion option for received messages ● Canceling automatic deletion of oldest sent messages (And more on **P.4-27**)



Searching Messages

Search messages by message text, sender/recipient address, etc.



- 1  ➔ **Received Msg. or Sent Messages** ➔ 
- 2  ➔ **Search** ➔ 
- 3 **Search All Msg.** ➔ 
- 4 **Select method** ➔  ➔ **Select/enter address or text** ➔ 



Searching within Mail Folder

In , **Search Folder** ➔  ➔ 4

Searching Message Text

- Follow these steps to find specific words/phrases; limit search by character type.

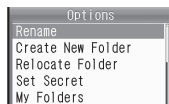
[Message Window]  ➔ **Search Text** ➔  ➔ **Enter text** ➔ 

- Press  or  to jump to next/previous search result.

Hiding Folders

Messages appear in Chat Folders even if source messages are sorted into Secret folders.

- 1  ➔ **Received Msg. or Sent Messages** ➔ 
- 2 **Select folder** ➔ 



- 3 **Set Secret** ➔  ➔ **Enter Handset Code** ➔  ➔ 

Accessing Secret Folders

After 1,  ➔ **Unlock Temp.** ➔  ➔ **Enter Handset Code** ➔ 

Advanced

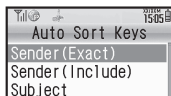
-  Moving messages manually
- Renaming folders
- Deleting folders
- Adding folders
- Retrieving PC Mail for specified folder
- Canceling Secret
- Searching messages within specified folder (P.4-24 - 4-25)



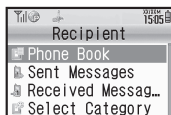
Sorting Messages into Designated Folders

Sort messages by sender/recipient or partially matching text in sender/recipient address, subject or SMS message text.

- 1 ➔ **Received Msg. or Sent Messages** ➔
- 2 **Select target folder** ➔
- 3 **My Folders** ➔ ➔ **Select blank entry** ➔



- 4 **Sender(Exact)**
(*Recipient(Exact)* for Sent Messages) ➔



- 5 **Select method** ➔ ➔ **Select/enter number/address** ➔

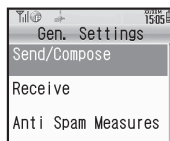
- 6 ➔ **Saved**

Sort by Partially Matching Text
In 4, *Sender(Include)*
(*Recipient(Include)* for Sent Messages) or *Subject* ➔ ➔ Enter text ➔ ➔ 6

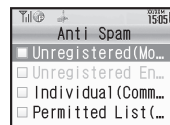
Filtering Spam

Follow these steps to filter messages from handset numbers/addresses not saved in Phone Book into Spam Folder:

- 1 ➔ **Settings** ➔ ➔ **General Settings** ➔



- 2 **Anti Spam Measures** ➔
- 3 **Enter Handset Code** ➔



- 4 **Unregistered(Mobile)** ➔ (✓)
- 5 ➔

Exempting Messages from Filtering
After 4, *Permitted List(Common)* ➔
 ➔ **Select blank entry** ➔ ➔
Select key ➔ ➔ **Select/enter number/address/subject** ➔ ➔
➔ (✓) ➔ 6

When a PC Mail Account Exists

- Filter PC Mail messages from addresses not saved in Phone Book.

Advanced

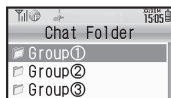
- Re-sorting messages ● Sorting spam by setting keys ● Editing/deleting sort keys (P.4-25)

Using Chat Folders

Organize messages exchanged between handset and Chat members' handsets.
To hide messages, set Chat Folder to Secret.

Saving Members

1 ➔ **Chat Folder** ➔

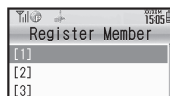


Chat Folder List

2 **Select folder** ➔



3 **Add New Member** ➔



4 **Select blank entry** ➔

- Select saved member to edit number/address.

5 **Select method** ➔ ➔ **Select/enter number/address** ➔



- Repeat 4 - 5 to add members.

6 ➔ **Saved**

Changing Members

In 4, select member ➔ ➔

Change Member ➔ ➔ **From** 5

Deleting Members

In 4, select member ➔ ➔ **Delete**

➔ ➔ **Yes** ➔ ➔ 6

Opening Chat Folders

1 In Chat Folder list, select folder ➔



2 **Select message** ➔

Advanced

● Deleting folders ● Deleting all messages ● Resetting Chat Folders (P.4-25)



Creating Groups for Broadcast Mail

Create Mail Groups to send messages to multiple recipients at one time.

1 ➔ **Settings** ➔

2 **Set Mail Group** ➔



Mail Group Entry Window

3 **<Add New Group>** ➔ ➔ ➔ **Enter name** ➔

4 **Select Group** ➔



5 **<Assign New Entry>** ➔

➔ **Select katakana row**

➔ **Select entry** ➔



6 **Select number or mail address** ➔



- Omit if only one number or address is saved.
- Repeat - to add members.

7 ➔ **Saved**

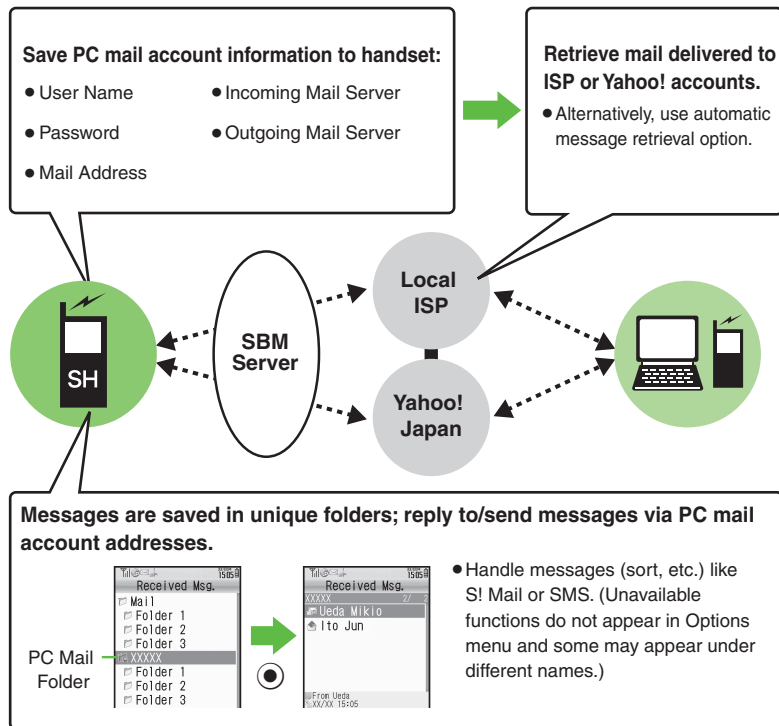


Advanced

- Renaming Mail Groups Deleting Mail Groups/Group members Changing Mail Group members (P.4-26)

PC Mail

Receive or reply to PC mail account messages.



Important PC Mail Usage Notes

- Receiving PC Mail for the first time after PC Mail Account setup may incur high charges due to large-volume packet transmissions.
- Setting handset to retrieve PC Mail automatically may incur high charges; remember this, especially when using handset outside Japan.
- Other functions may slow while handset is checking for new messages.
- Checking for new messages may incur transmission fees even when none exists.
- Single-byte katakana and Pictograms are not supported.
- When messages sent from handset to PC mail account are retrieved by handset (then opened, replied with quotes, forwarded, etc.), included Pictograms may not appear or may appear as different characters.



PC Mail Account Setup

- Proceed with setup according to information supplied by ISP.
- PC Mail services may be unavailable depending on the services, settings or contract details for your PC mail account. Confirm compatibility with POP/SMTP message retrieval/transmission via e-mail software beforehand.


Mandatory Items for Retrieval



| | |
|------------------------|---|
| User Name | Required to connect to incoming mail server |
| Password | Required to connect to incoming mail server |
| ReceivingServer | Incoming mail server address |

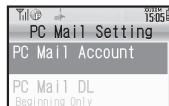
Mandatory Items for Transmission

| | |
|----------------------|------------------------------|
| Mail Address | Address to use PC Mail |
| Sender Server | Outgoing mail server address |

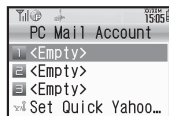
Setting Other Items

- Edit information as needed; for description, select an item and press .

- 1  ➔ **Settings** ➔  ➔ **PC Mail Settings** ➔ 







- 2 **PC Mail Account** ➔ 




- 3 **<Empty>** ➔ 

- 4 **Account Name** ➔  ➔ **Enter name** ➔ 

- 5 **Set Receiving** ➔  ➔ **Select item** ➔  ➔ **Select/enter item** ➔  ➔ 

- User Name, Password and ReceivingServer are mandatory.




- 6 **Set Sending** ➔  ➔ **Select item** ➔  ➔ **Select/enter item** ➔ 

- Mail Address and Sender Server are mandatory.

- 7  ➔  ➔ 


- When a confirmation appears, follow onscreen prompts.

Using Yahoo! Mail Addresses



- In , **Set Quick Yahoo! Mail** ➔  ➔ **Yes or No** ➔ 

- Follow onscreen instructions.
- Choose **No** to create a new account.

Editing Accounts













- In , select account ➔  ➔ 4 - 7

Deleting Accounts

- In , select account ➔  ➔ **Yes** ➔ 

Saving User ID & Password for Transmission

- If User Name and Password are unset
Set Receiving items are automatically used for SMTP authentication. Follow these steps if ISP requires User Name and Password:

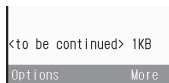
- In , **Set Sending** ➔  ➔ **Sender Auth.** ➔  ➔ **SMTP Auth.** ➔  ➔ **User Name** ➔  ➔ **Enter name** ➔  ➔ **Password** ➔  ➔ **Enter password** ➔  ➔  ➔  ➔  ➔ 



Retrieving New PC Mail

Retrieve new messages from created accounts. If message count is high, some may not be received on the first attempt.

- 1 ➔
 - To retrieve messages by account, select one and press .
- 2
- 3 **Select folder ➔ ➔ Select message ➔**



Message Window

- Press to retrieve full message.
- Message window is similar to that of S! Mail.

When Handset is Set to Retrieve Messages Automatically

- Messages are received after set intervals. (Information window opens.)

Deleting Messages

- [Message List] Select message ➔ ➔ **Delete** ➔ ➔ Select option ➔ ➔ **Yes** ➔

Checking Received PC Mail

- 1 ➔ **Received Msg.** ➔ ➔ **Select folder** ➔
 - Message list appears. Message list is similar to that of S! Mail.
- 2 **Select message** ➔
 - Message window opens.

Replying to PC Mail

- 1 **In message window,**
 - PC Mail Composition window opens.
 - Original message text is quoted (except for HTML messages).
- 2 **Complete message** ➔ ➔ **Transmission starts**

Replying without Quoting Original Message Text

- [Message Window] ➔ **Reply** ➔ ➔ **PC Mail** ➔ ➔ **Complete message** ➔

Changing Account for Outgoing Messages

- [PC Mail Composition Window]
Select recipient field ➔ ➔ **From:** ➔ ➔ Select account ➔

Sending PC Mail

Follow these steps to create and send PC Mail:

- 1 ➔ **Create Message** ➔
- 2 **Select PC Mail Account** ➔
- 3 **Complete message** ➔ ➔ **Transmission starts**

Converting PC Mail to S! Mail

- After ➔ **Convert to S! Mail** ➔ ➔ **Yes** ➔

Note

- Single-byte katakana and Pictograms are not supported.

Advanced

- Retrieving complete PC Mail messages ● Retrieving new messages automatically ● Disabling automatic word wrap ● Retrieving complete messages from specified addresses ● Restricting complete message retrieval by size (And more on P.4-30 - 4-31)



Creating Messages

■ Recipient

| | |
|---|---|
| Using other recipient entry methods | In Mail Composition window, select recipient field ➡ ● ➡ Select method ➡ ● ➡ Select/enter number/address ➡ ● |
| Adding recipients | In Mail Composition window, select recipient field ➡ ● ➡ Add Recipient ➡ ● ➡ Select method ➡ ● ➡ Select/enter number/address ➡ ● ➡ |
| Switching recipient status (To, Cc and Bcc) | In Mail Composition window, select recipient field ➡ ● ➡ Select recipient ➡ ➡ Select status ➡ ● • Other recipients cannot see numbers/addresses set to Bcc. |

| | |
|----------------------------|--|
| Using Speed Dial Mail list | Saving Recipients ➡ Settings ➡ ● ➡ Speed Dial/Mail ➡ ● ➡ <Empty> ➡ ● ➡ Select katakana row ➡ ● ➡ Select entry ➡ ● ➡ Select number or mail address ➡ ● ➡ Do not Assign ➡ ● ➡ |
| | Creating Messages In Standby, - (Speed Dial/Mail entry number) ➡ • When messaging to SoftBank handset numbers, select S! Mail or SMS and press ●. |

| | |
|----------------------------|---|
| Using Speed Dial Mail list | Creating Messages In Standby, - (Speed Dial/Mail entry number) ➡ • When messaging to SoftBank handset numbers, select S! Mail or SMS and press ●. |
|----------------------------|---|

| | |
|-----------------------------|--|
| Editing/deleting recipients | Editing/deleting recipients In Mail Composition window, select recipient field ➡ ● ➡ See below |
| | Editing Recipients Select recipient ➡ ● ➡ Edit ➡ ● |
| | Deleting a Recipient Select recipient ➡ ➡ Delete ➡ ● |
| | Deleting All Recipients Select recipient ➡ ➡ Delete All ➡ ● ➡ Yes ➡ ● |

Editing Speed Dial/Mail list

Start Here ➡ Settings ➡ ● ➡ Speed Dial/Mail ➡ ● ➡ See below

Editing Entries

Select entry ➡ ➡ Change ➡ ● ➡ Select number/address ➡ ● ➡ Select new number/address ➡ ● ➡

Canceling Entries

Select entry ➡ ➡ Remove Selected ➡ ● ➡ Yes ➡ ●

Canceling All Entries

➡ Remove All ➡ ● ➡ Yes ➡ ●

■ Message Text

Inserting signature automatically

➡ Settings ➡ ● ➡ S! Mail Settings ➡ ● ➡ Signature ➡ ● ➡ Edit ➡ ● ➡ Edit signature ➡ ● ➡ Auto Insert ➡ ● ➡ On ➡ ●

- Signature is inserted above message text when forwarding messages or quoting original message text in replies.
- Not available for SMS.
- When using Double Number in Dual Mode (P.1-19), set signature by mode.

Inserting signature manually

In text entry window, ➡ Insert/Font Size ➡ ● ➡ Signature ➡ ●

Previewing 3D Pictogram

In Mail Composition window, ➡ 3D Pictogram ➡ ●

Converting mail type (SMS/S! Mail)

In Mail Composition window, ➡ Change to SMS or Convert to S! Mail ➡ ● ➡ Yes ➡ ●



Sending Messages

■ Save/Send Reservation/Cancel

| | |
|-----------------------------|---|
| Saving without sending | After completing message, ➔ Save to Drafts ➔ |
| Sending automatically later | <p>Start Here After completing message, ➔ Send Reservation ➔ ➔ See below</p> <p>Auto Send when Signal Returns Within the Network ➔ ➔ Yes ➔ </p> <p>Designating Send Date/Time (within one week) Date & Time ➔ ➔ Enter date/time ➔ ➔ Yes ➔ </p> |
| Canceling sent S! Mail | ➔ Sent Messages ➔ ➔ Select folder ➔ ➔ Select message ➔ ➔ Set Sent Cancel ➔ ➔ Yes ➔ <ul style="list-style-type: none"> Available for messages sent to SoftBank handsets. |

■ Msg. Settings

| | |
|--|--|
| Requesting delivery confirmation | <p>In Mail Composition window, ➔ Msg. Settings ➔ ➔ Delivery Report ➔ ➔ On ➔ </p> <ul style="list-style-type: none"> Delivery Report arrives when message is delivered. Open sent message to check delivery status indicator: <ul style="list-style-type: none"> : Delivered, : Unknown, : Failed Not available for PC Mail. |
| Setting priority | In Mail Composition window, ➔ Msg. Settings ➔ ➔ Priority ➔ ➔ Select priority ➔ |
| Setting message to be deleted from recipient handset once read | <p>In Mail Composition window, ➔ Msg. Settings ➔ ➔ Set Auto Delete ➔ ➔ On ➔ </p> <ul style="list-style-type: none"> Available when messaging to SoftBank handsets. |

Adding a reply request

In Mail Composition window, ➔ **Msg. Settings** ➔ ➔ **Reply Request** ➔ ➔ **On** ➔

- Available when messaging to SoftBank handsets.

Restricting forward/delete

In Mail Composition window, ➔ **Msg. Settings** ➔ ➔ **Forward NG or Delete NG** ➔ ➔ **On** ➔

- Available when messaging to SoftBank handsets.

Locking message with Quiz

Start Here In Mail Composition window, ➔ **Msg. Settings** ➔ ➔ **Quiz** ➔ ➔ **Switch On/Off** ➔ ➔ **On** ➔ ➔ **See below**

Using Preset Questions (Multiple Choice)
Select question ➔ ➔ **Selection** ➔ ➔ **Select number** ➔ ➔ **Enter/edit option** ➔ ➔ **Enter/edit all options** ➔ **Select answer** ➔

Using Preset Questions (Exact Answer Entry)
Select question ➔ ➔ **Match Characters** ➔ ➔ **Enter answer** ➔ ➔

Creating Custom Quiz (Multiple Choice)
<Create Original> ➔ ➔ **Enter question** ➔ ➔ **Selection** ➔ ➔ **Enter options** ➔ ➔ **Select answer** ➔ ➔ ➔

Creating Custom Quiz (Exact Answer Entry)
<Create Original> ➔ ➔ **Enter question** ➔ ➔ **Match Characters** ➔ ➔ **Enter answer** ➔ ➔

Editing assigned Quiz

In Mail Composition window, ➔ **Msg. Settings** ➔ ➔ **Quiz** ➔ ➔ **Edit Question** ➔ ➔ **Edit question/options/answer** ➔ (again after editing options)

- Available when messaging to SoftBank handsets.



| | |
|--|--|
| Designating/ editing reply-to address | <p>[Start Here] In Mail Composition window, ➔ <i>Msg. Settings</i> ➔ ➔ <i>Reply to Settings</i> ➔ </p> <p>➔ See below</p> <p>Designating <i>Switch On/Off</i> ➔ ➔ <i>On</i> ➔ ➔ <i>Select/</i> <i>enter address</i> ➔ </p> |
| | <p>Editing <i>Edit Address</i> ➔ ➔ <i>Edit</i> ➔ </p> |
| Changing Server sent message storage limit | <p>In Mail Composition window, ➔ <i>Msg. Settings</i> ➔ ➔ <i>Expiry Time</i> ➔ ➔ <i>Select option</i> ➔ </p> <ul style="list-style-type: none"> • Available for SMS only. |


















■ Attachments

| | |
|--|--|
| Capturing/ recording and attaching | <p>[Start Here] In Mail Composition window, <i>Attach</i> ➔ <i>Attach File</i> ➔ ➔ See below</p> <p>Capturing Still Images <i>Picture</i> ➔ ➔ <i>Take Picture</i> ➔ ➔ to shoot ➔ </p> |
| | <p>Recording Video <i>Video</i> ➔ ➔ <i>Record Video</i> ➔ ➔ to start recording ➔ to stop ➔ <i>Accept</i> ➔ ➔ <i>Select storage media</i> ➔ </p> |
| | <p>Recording Sounds <i>Sound</i> ➔ ➔ <i>Record Voice</i> ➔ ➔ to start recording ➔ to stop ➔ <i>Accept</i> ➔ ➔ <i>Select storage media</i> ➔ </p> |
| Set Auto Play File | <p>Select attached file ➔ ➔ <i>Set Auto Play File</i> ➔ ➔ <i>Switch On/Off</i> ➔ ➔ <i>On</i> ➔ ➔ <i>Enter Message</i> ➔ ➔ <i>Enter comment</i> ➔ </p> <p> ➔ </p> <ul style="list-style-type: none"> • Not available for PC Mail. |

■ Graphic Mail











| | |
|---|--|
| Creating Graphic Mail from templates | <p>Opening Templates from Messaging Menu ➔ <i>Templates</i> ➔ ➔ <i>Select template</i> ➔ ➔ <i>Complete message</i> ➔ </p> <ul style="list-style-type: none"> • Template size may change when used for creating messages. |
| | <p>Opening Templates from S! Mail Composition Window In S! Mail Composition window, ➔ <i>Launch Template</i> ➔ ➔ <i>Select template</i> ➔ ➔ <i>Complete message</i> ➔ </p> <ul style="list-style-type: none"> • Open a template before entering message text. |
| Changing text color, size & effect | <p>In text entry window, (Long) ➔ ➔ <i>Select start point</i> ➔ ➔ <i>Highlight text range</i> ➔ ➔ <i>Font Color:</i>, <i>Font Size:</i> or <i>Effect</i> ➔ ➔ <i>Set</i> ➔ </p> |
| Changing text color | <p>In text entry window, (Long) ➔ <i>Font Color:</i> ➔ ➔ <i>Select color</i> ➔ ➔ <i>Enter text</i></p> |
| Inserting background sound | <p>[Start Here] In text entry window, (Long) ➔ <i>Insert</i> ➔ ➔ See below</p> <p>Inserting <i>BGM Sound</i> ➔ ➔ <i>Select folder</i> ➔ ➔ <i>Select file</i> ➔ </p> |
| | <p>Deleting <i>Delete BGM</i> ➔ ➔ <i>Yes</i> ➔ </p> |
| | <p>[Start Here] In text entry window, (Long) ➔ See below</p> <p>Inserting <i>Insert</i> ➔ ➔ <i>Flash</i> ➔ ➔ <i>Select file</i> ➔ </p> |
| Inserting Flash® file | <p>Previewing ➔ ➔ <i>Preview</i> ➔ </p> |
| | <p>Deleting ➔ <i>Move cursor before Flash® icon</i> ➔ </p> |


















| | |
|-----------------------------------|--|
| Inserting horizontal line | In text entry window,  (Long) ➔ <i>Insert</i> ➔  ➔ <i>Line</i> ➔  |
| Flashing text | <div> <div>Start Here</div> <div>In text entry window,  (Long) ➔ See below</div> </div> <p>Flashing <i>Effect</i> ➔  ➔ <i>Blink</i> ➔  ➔ <i>Blink On</i> ➔  ➔ <i>Enter text</i></p> <p>Canceling  ➔ Select start point ➔  ➔ Highlight text range ➔  ➔ <i>Effect</i> ➔  ➔ <i>Blink</i> ➔  ➔ <i>Blink Off</i> ➔ </p> |
| Aligning text (left/right/center) | In text entry window,  (Long) ➔ <i>Effect</i> ➔  ➔ <i>Alignment</i> ➔  ➔ Select option ➔  ➔ Enter text |

Receiving/Opening Messages

Receiving

| | |
|---------------------------------|--|
| Opening new mail out of Standby |  (Long) |
| Retrieving new S! Mail manually |  ➔  <ul style="list-style-type: none"> When a PC Mail Account exists, select S! Mail and press . Retrieve messages missed while handset is out-of-range. |
| Retrieving Server Mail list |  ➔ Server Mail Box ➔  ➔ Mail List ➔   ➔ Yes ➔  <ul style="list-style-type: none"> When using Double Number in Dual Mode (P.1-19), select a line and press  to proceed. |

| | |
|-------------------------------|---|
| Retrieving remaining portions | <p>Via Mail Notice In message list, select Mail Notice ➔  ➔ </p> <p>Via Server Mail List  ➔ Server Mail Box ➔  ➔ Mail List ➔  ➔ Select message ➔  <ul style="list-style-type: none"> When retrieve list confirmation appears, choose Yes and press . </p> |
| Retrieving all Server Mail | <div> <div>Start Here</div> <div> ➔ Server Mail Box ➔  ➔ See below</div> </div> <p>Directly from Server Retrieve All ➔ </p> <p>Via Server Mail List Mail List ➔  ➔  ➔  ➔ Retrieve All ➔  <ul style="list-style-type: none"> When retrieve list confirmation appears, choose Yes and press . </p> |

Opening

| | |
|--|---|
| Viewing new messages on External Display |  ➔  <ul style="list-style-type: none"> Available with handset closed. |
|--|---|



■ Message Window

| | |
|-----------------------------------|---|
| Using linked info | Dialing Numbers In message window, select number ➔ ● ➔ <i>Call or Video Call</i> ➔ ● |
| | Sending Messages In message window, select number or mail address ➔ ● ➔ <i>Create Message</i> ➔ ● ➔ <i>S! Mail or SMS</i> ➔ ● ➔ Complete message ➔ <ul style="list-style-type: none"> For mail addresses, omit mail type selection step. |
| | Accessing Internet Sites In message window, select URL ➔ ● ➔ Yes ➔ ● <ul style="list-style-type: none"> Select <i>PC Site Br.</i> to connect via PC Site Browser. |
| Saving attachments to Data Folder | In message window, select file ➔ ➔ <i>Save to Data Folder</i> ➔ ● ➔ Enter name ➔ ● ➔ <i>Save here</i> ➔ ● <ul style="list-style-type: none"> For templates, <i>Save as Template</i> appears. (Omit file name entry step.) |
| Using attachments | <div> <div>Start Here</div> In message window, select file ➔ ➔ See below </div> As Wallpaper <i>Set as Wallpaper</i> ➔ ● ➔ Enter name ➔ ● ➔ <i>Save here</i> ➔ ● ➔ ● <ul style="list-style-type: none"> For images smaller or larger than Display, select an option and press ●. As Ringtone/Ringvideo <i>Set as Ringtone or Set as Ring Video</i> ➔ ● ➔ Enter name ➔ ● ➔ <i>Save here</i> ➔ ● ➔ Select item ➔ ● <ul style="list-style-type: none"> For <i>For New Message</i> or <i>For New PC Mail</i>, enter ring time and press ●. |

| | |
|---|--|
| Playing slides | In message window, ➔ <i>Slide Play</i> ➔ ● <ul style="list-style-type: none"> A slide consists of message text with attachments. |
| Saving to Phone Book | Saving Sender Address In message window, ➔ <i>Save Address</i> ➔ ● ➔ Select number or mail address ➔ ● ➔ <i>As New Entry</i> ➔ ● ➔ Complete other fields ➔ <ul style="list-style-type: none"> To add to an existing entry, select <i>As New Detail</i>. Saving Linked Info In message window, select number or mail address ➔ ● ➔ <i>Save to Phone Book</i> or <i>Save Address</i> ➔ ● ➔ <i>As New Entry</i> ➔ ● ➔ Complete other fields ➔ <ul style="list-style-type: none"> To add to an existing entry, select <i>As New Detail</i>. |
| Copying text | <div> <div>Start Here</div> In message window, ➔ <i>Copy</i> ➔ ● ➔ See below </div> Sender/Recipient Number/Address <i>Address</i> ➔ ● ➔ Select number/address ➔ ● Subject or Message Text <i>Subject or Message Text</i> ➔ ● ➔ Select first character ➔ ● ➔ Highlight text range ➔ ● |
| Looking up message text words in dictionaries | In message window, ➔ <i>Copy & Search Dict.</i> ➔ ● ➔ Select first character ➔ ● ➔ Highlight text range ➔ ● ➔ Select dictionary ➔ ● ➔ <i>Search</i> ➔ ● ➔ Select word ➔ ● |
| Jumping to message top/bottom | In message window, ➔ <i>View Settings</i> ➔ ● ➔ <i>Scroll Jump</i> ➔ ● ➔ <i>Jump to Top</i> or <i>Jump to Bottom</i> ➔ ● |
| Reporting unsolicited message sources as spammers | In message window, ➔ <i>Report Spam</i> ➔ ● ➔ <ul style="list-style-type: none"> Signature is not inserted automatically. Not available for PC Mail. |



■ Replying

| | |
|--|--|
| Selecting mail type/quote option | In message window, ➔ Reply ➔ ➔ Select type/option ➔ ➔ Complete message ➔ |
| Opening received message for reference | In message window, ➔ Rep. with View ➔ ➔ Select option ➔ ➔ Complete message ➔ |
| Replying quickly using fixed text | Editing Quick Reply Text ➔ Settings ➔ ➔ General Settings ➔ ➔ Send/Compose ➔ ➔ Set Quick Reply ➔ ➔ Select text ➔ ➔ Edit ➔ |
| | Using Quick Reply In message window, (Long) ➔ Select text ➔ |
| Replying to messages automatically | Start Here ➔ Settings ➔ ➔ General Settings ➔ ➔ Send/Compose ➔ ➔ Auto Reply ➔ ➔ See below |
| | Saving Recipients Address Setting ➔ ➔ Select blank entry ➔ ➔ Select/enter recipient ➔ Select mode ➔ (/) ➔ ➔ <ul style="list-style-type: none"> Select saved recipient and press to edit number/address. |
| | Editing Reply Text Reply Message ➔ ➔ Select mode ➔ ➔ Enter text ➔ <ul style="list-style-type: none"> Edit text for each mode. |
| | Activating Auto Reply Switch On/Off ➔ ➔ On ➔ <ul style="list-style-type: none"> Replies are sent via S! Mail. Replies are sent to the same sender only once each time Auto Reply is activated. Auto Reply is not available for PC Mail or while abroad. |

Managing Messages

■ Message List

| | |
|----------------------------------|--|
| Selecting multiple messages | Selecting In message list, select message ➔ <ul style="list-style-type: none"> To uncheck, press again. |
| | Selecting Up to 50 Messages at Once In message list, ➔ Manage Msg. ➔ ➔ Check in Block ➔ |
| Color-tagging messages | Unchecking All In message list, ➔ Unselect All ➔ |
| | In message list, ➔ Manage Msg. ➔ ➔ Color Label ➔ ➔ Select color ➔ |
| Sorting messages | In message list, ➔ View Settings ➔ ➔ Sort ➔ ➔ Select option ➔ |
| Opening sender/recipient details | In message list, select message ➔ ➔ View Mail Address ➔ ➔ Select sender or recipient ➔ |
| Checking memory status | ➔ Memory Status ➔ ➔ Select item ➔ <ul style="list-style-type: none"> USIM Card SMS message count and volume do not appear. |
| Opening properties | In message list, select message ➔ ➔ Message Details ➔ |
| Changing template name display | ➔ Templates ➔ ➔ ➔ Item Displayed ➔ ➔ Select item ➔ |



| | |
|--|---|
| Saving SMS messages to USIM Card | In message list, select SMS message ➔ ➔ <i>Manage Msg.</i> ➔ ➔ <i>SIM Sync</i> ➔ • Available for compatible USIM Cards. |
| Changing received message status (read/unread) | In message list, select message ➔ ➔ <i>Manage Msg.</i> ➔ ➔ <i>Switch to Unread</i> or <i>Switch to Read</i> ➔ |
| ■ Deleting Messages | |
| Deleting messages | One Message In message list, select message ➔ ➔ <i>Delete</i> ➔ ➔ <i>Yes</i> ➔ • Alternatively, delete an open message. |
| | All Messages In message list, ➔ <i>Manage Msg.</i> ➔ ➔ <i>Delete All</i> ➔ ➔ <i>Except Locked Msg. or Delete All</i> ➔ ➔ Enter Handset Code ➔ |
| | All Messages in Drafts or Unsent Messages In message list (Drafts or Unsent Messages), ➔ <i>Delete All</i> ➔ ➔ Enter Handset Code ➔ |
| Deleting Server Mail via Mail Notice | In message list, select Mail Notice ➔ ➔ <i>Delete</i> ➔ ➔ Select option ➔ ➔ <i>Yes</i> ➔ |

| | |
|---|--|
| Deleting Server Mail via Server Mail list | Start Here ➔ <i>Server Mail Box</i> ➔ ➔ <i>Mail List</i> ➔ ➔ See below |
| | One Message Select message ➔ ➔ <i>Delete</i> ➔ ➔ <i>Yes</i> ➔ |
| | All Messages ➔ <i>Delete All</i> ➔ ➔ Enter Handset Code ➔ ➔ <i>Yes</i> ➔ • When retrieve list confirmation appears, choose Yes and press . |
| Deleting all Server Mail directly from Server | ➔ <i>Server Mail Box</i> ➔ ➔ <i>Delete All</i> ➔ ➔ Enter Handset Code ➔ ➔ <i>Except New Msg. or Delete All</i> ➔ |
| ■ Folders | |
| Moving messages manually | In message list, select message ➔ ➔ <i>Manage Msg.</i> ➔ ➔ <i>Move to Folder</i> ➔ ➔ Select folder ➔ • When sort messages confirmation appears, choose Yes and press ; messages sent to/received from the number/address will be sorted into selected folder automatically. |
| Renaming folders | In folder list, select folder ➔ ➔ <i>Rename</i> ➔ ➔ Enter name ➔ • Available in Chat Folder list as well. |
| Deleting folders | In folder list, select folder ➔ ➔ <i>Delete</i> ➔ ➔ Enter Handset Code ➔ • When delete message confirmation appears, choose Yes and press . |
| Adding folders | In folder list, ➔ <i>Create New Folder</i> ➔ ➔ Enter name ➔ • Available in Chat Folder list as well. |



| | |
|--|--|
| Retrieving PC Mail for specified folder | In folder list, select folder ➤ ➤ <i>Retrieve New</i> ➤ |
| Canceling Secret | Unlock Secret folders temporarily and select Secret folder ➤ ➤ <i>Unset Secret</i> ➤ ➤ Enter Handset Code ➤ |
| Searching messages within specified folder | In folder list, select folder ➤ ➤ <i>Search</i> ➤ ➤ <i>Search Folder</i> ➤ ➤ Select method ➤ ➤ Select/enter number/address/subject/text string ➤ |

■ Sorting into Folders

| | |
|------------------------------|---|
| Re-sorting messages | In folder list, select folder ➤ ➤ <i>Classify</i> ➤ <ul style="list-style-type: none"> Available in Chat Folder list as well. |
| Sorting spam by setting keys | ➤ <i>Settings</i> ➤ ➤ <i>General Settings</i> ➤ ➤ <i>Anti Spam Measures</i> ➤ ➤ Enter Handset Code ➤ ➤ <i>Individual(Common)</i> ➤ (✓) ➤ Select blank entry ➤ ➤ Select key ➤ ➤ Select/enter number/address/subject ➤ ➤ ➤ ➤ |
| Editing/deleting sort keys | <small>Start Here</small> In folder list, select folder ➤ ➤ <i>My Folders</i> ➤ ➤ Select entry ➤ See below |
| | Editing Sender/Recipient Key ➤ <i>Replace</i> ➤ ➤ Select/enter number/address ➤ ➤ |
| | Editing Subject Key ➤ <i>Edit</i> ➤ ➤ |
| | Deleting an Entry ➤ <i>Delete</i> ➤ ➤ <i>Yes</i> ➤ ➤ |
| | Deleting All Entries ➤ <i>Clear All</i> ➤ ➤ <i>Yes</i> ➤ ➤ |

■ Chat Folders

| | |
|------------------------|---|
| Deleting folders | ➤ <i>Chat Folder</i> ➤ ➤ Select folder ➤ ➤ <i>Delete Folder</i> ➤ ➤ Enter Handset Code ➤ <ul style="list-style-type: none"> When delete message confirmation appears, choose <i>Yes</i> and press . When Double Number is active, corresponding folders in other modes are also deleted. |
| | ➤ <i>Chat Folder</i> ➤ ➤ Select folder ➤ ➤ ➤ <i>Manage Msg.</i> ➤ ➤ <i>Delete All</i> ➤ ➤ <i>Yes</i> ➤ |
| Deleting all messages | |
| Resetting Chat Folders | ➤ <i>Chat Folder</i> ➤ ➤ ➤ <i>Reset</i> ➤ ➤ Enter Handset Code ➤ ➤ <i>Yes</i> ➤ |



■ Mail Groups

| | |
|------------------------------------|--|
| Renaming Mail Groups | → Settings → → Set Mail Group → → Select Group → → Edit Name → → Enter name → → Yes → |
| Deleting Mail Groups/Group members | <div> → Settings → → Set Mail Group → → Select Group → See below </div> Mail Groups → Delete → → Yes → → Enter Handset Code → |
| | Group Members → Select member → → Remove Entry → → Yes → → |
| | <ul style="list-style-type: none"> Source Phone Book entries remain even after deleting members. |
| Changing Mail Group members | → Settings → → Set Mail Group → → Select Group → → Select member → → Re-assign Entry → → Select katakana row → Select entry → → Select number or mail address → → Yes → → |

Using Messages

| | |
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| Forwarding messages | In message window, → Forward → → Select recipient field → → Select method → → Select/enter number/address → → <ul style="list-style-type: none"> Attached files are forwarded. To forward SMS messages, select S! Mail or SMS and press . |
| Sending from Drafts | → Drafts → → Select message → → Complete message → |
| Sending unsent messages | <div> In message list (Unsent Messages), select message → → See below </div> Sending without Editing Resend → |
| | Edit & Send Edit → → Complete message → |
| Using sent messages | In message list (Sent Messages), select message → → Edit & Send → → Complete message → |
| Saving messages with schedules to Calendar | In message list, select message → → Manage Msg. → → Save to Calendar → → Enter subject → → Enter start/end date/time → → |



| | |
|---|--|
| Forwarding Server Mail | <p>Via Mail Notice In message list, select Mail Notice ➔ ➔ Forward ➔ ➔ Notifi. Forward (forward Mail Notice text only) or Remote Forward ➔ ➔ Select recipient field ➔ ➔ Select method ➔ ➔ Select/enter number/address ➔ ➔ </p> <p>Via Server Mail List ➔ Server Mail Box ➔ ➔ Mail List ➔ ➔ Select message ➔ ➔ Remote Forward ➔ ➔ Enter recipient ➔ </p> <ul style="list-style-type: none"> When retrieve list confirmation appears, choose Yes and press . |
| Opening Server Mail properties | ➔ Server Mail Box ➔ ➔ Mail List ➔ ➔ Select message ➔ ➔ Message Details ➔ |
| Checking Server Mail message count and volume | ➔ Server Mail Box ➔ ➔ Mailbox Volume ➔ |

General Settings

| | |
|---|--|
| Changing message window scroll unit | ➔ Settings ➔ ➔ General Settings ➔ ➔ Scroll Unit ➔ ➔ Select unit ➔ |
| Changing message list view | ➔ Settings ➔ ➔ General Settings ➔ ➔ Message List View ➔ ➔ Select option ➔ |
| Showing complete sent/received message addresses | ➔ Settings ➔ ➔ General Settings ➔ ➔ Address View ➔ ➔ Show All ➔ |
| Changing view for Received Msg. folder | ➔ Settings ➔ ➔ General Settings ➔ ➔ Received Msg. View ➔ ➔ Select option ➔ |
| Changing view for Sent Messages folder | ➔ Settings ➔ ➔ General Settings ➔ ➔ Sent Msg. View ➔ ➔ Select option ➔ |
| Selecting automatic deletion option for received messages | ➔ Settings ➔ ➔ General Settings ➔ ➔ Auto Delete ➔ ➔ Received Msg. ➔ ➔ Select option ➔ |
| Canceling automatic deletion of oldest sent messages | ➔ Settings ➔ ➔ General Settings ➔ ➔ Auto Delete ➔ ➔ Sent Messages ➔ ➔ Not Auto Del ➔ |
| Changing spam report recipient | ➔ Settings ➔ ➔ General Settings ➔ ➔ Report Spam ➔ ➔ Edit address ➔ ➔ Yes ➔ |



General Settings (Send/Compose)

| | |
|---|--|
| Requesting Delivery Report for all messages | ✉ ➔ Settings ➔ ● ➔ General Settings ➔ ● ➔ Send/Compose ➔ ● ➔ Delivery Report ➔ ● ➔ On ➔ ● |
| Disabling automatic resend of unsent messages | ✉ ➔ Settings ➔ ● ➔ General Settings ➔ ● ➔ Send/Compose ➔ ● ➔ Auto Resend ➔ ● ➔ Off ➔ ● |
| Designating/editing reply-to address | <div>Start Here ✉ ➔ Settings ➔ ● ➔ General Settings ➔ ● ➔ Send/Compose ➔ ● ➔ Reply to Settings ➔ ● ➔ See below</div> <div>Designating Switch On/Off ➔ ● ➔ On ➔ ● ➔ Select/enter address ➔ ●</div> <div>Editing Edit Address ➔ ● ➔ Edit ➔ ●</div> |
| Selecting quote option | ✉ ➔ Settings ➔ ● ➔ General Settings ➔ ● ➔ Send/Compose ➔ ● ➔ Reply With Text ➔ ● ➔ Select option ➔ ● |
| Hiding progress bar while sending messages | ✉ ➔ Settings ➔ ● ➔ General Settings ➔ ● ➔ Send/Compose ➔ ● ➔ Sending Status ➔ ● ➔ Off(Background) ➔ ● |

General Settings (Receive)

■ Message Notice & Animation View

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|---|--|
| Muting ringer, etc. for messages sorted into Secret folders | ✉ ➔ Settings ➔ ● ➔ General Settings ➔ ● ➔ Receive ➔ ● ➔ Message Notice ➔ ● ➔ Secret Folder ➔ ● ➔ No Response ➔ ● |
| Changing alerts for messages received during handset use | <div>Start Here ✉ ➔ Settings ➔ ● ➔ General Settings ➔ ● ➔ Receive ➔ ● ➔ Message Notice ➔ ● ➔ See below</div> <div>Showing New Message Window On Active Screen ➔ ● ➔ On ➔ ●</div> <div>Selecting Scrolling Notice Option View Setting ➔ ● ➔ Select option ➔ ●</div> <div>Muting Alert Sound Alert Sound ➔ ● ➔ Off ➔ ●</div> |
| Disabling Animation View | ✉ ➔ Settings ➔ ● ➔ General Settings ➔ ● ➔ Receive ➔ ● ➔ Animation View ➔ ● ➔ Off ➔ ● |



■ Feeling Mail

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| Hiding graphics above Information window | ☑ ➔ <i>Settings</i> ➔ ● ➔ <i>General Settings</i> ➔ ● ➔ <i>Receive</i> ➔ ● ➔ <i>Link to Feeling</i> ➔ ● ➔ <i>Idle Screen Info.</i> ➔ ● ➔ <i>Off</i> ➔ ● |
| Disabling/ changing illumination | <p>[Start Here] ☑ ➔ <i>Settings</i> ➔ ● ➔ <i>General Settings</i> ➔ ● ➔ <i>Receive</i> ➔ ● ➔ <i>Link to Feeling</i> ➔ ● ➔ <i>Light</i> ➔ ● ➔ See below</p> <p>Disabling <i>Switch On/Off</i> ➔ ● ➔ <i>Off</i> ➔ ●</p> <p>Changing Color <i>Light Color</i> ➔ ● ➔ Select category ➔ ● ➔ Select color ➔ ●</p> |
| Changing vibration pattern | ☑ ➔ <i>Settings</i> ➔ ● ➔ <i>General Settings</i> ➔ ● ➔ <i>Receive</i> ➔ ● ➔ <i>Link to Feeling</i> ➔ ● ➔ <i>Vibration Pattern</i> ➔ ● ➔ Select pattern ➔ ● |
| Muting/changing ringtones | <p>[Start Here] ☑ ➔ <i>Settings</i> ➔ ● ➔ <i>General Settings</i> ➔ ● ➔ <i>Receive</i> ➔ ● ➔ <i>Link to Feeling</i> ➔ ● ➔ <i>Ringtone</i> ➔ ● ➔ See below</p> <p>Muting Ringer <i>Switch On/Off</i> ➔ ● ➔ <i>Off</i> ➔ ●</p> <p>Changing Ringtones <i>Assign Tone</i> ➔ ● ➔ Select category ➔ ● ➔ Select folder ➔ ● ➔ Select tone/file ➔ ●</p> |

■ 3D Pictogram

| | |
|---------------------------|---|
| Disabling 3D Pictogram | ☑ ➔ <i>Settings</i> ➔ ● ➔ <i>General Settings</i> ➔ ● ➔ <i>Receive</i> ➔ ● ➔ <i>3D Pictogram</i> ➔ ● ➔ <i>Display Effect</i> ➔ ● ➔ <i>Disable</i> ➔ ● |
| Changing background/speed | <p>[Start Here] ☑ ➔ <i>Settings</i> ➔ ● ➔ <i>General Settings</i> ➔ ● ➔ <i>Receive</i> ➔ ● ➔ <i>3D Pictogram</i> ➔ ● ➔ See below</p> <p>Changing Background <i>Background Color</i> ➔ ● ➔ Select color or <i>Random</i> ➔ ●</p> <p>Changing Animation Speed <i>Display Speed</i> ➔ ● ➔ Select speed ➔ ●</p> |

S! Mail Settings

■ Automatic Retrieval

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| Disabling automatic S! Mail retrieval in Japan | ☑ ➔ <i>Settings</i> ➔ ● ➔ <i>S! Mail Settings</i> ➔ ● ➔ <i>Message DL(Japan)</i> ➔ ● ➔ <i>Manual</i> ➔ ● |
| Disabling automatic S! Mail retrieval abroad | <p>☑ ➔ <i>Settings</i> ➔ ● ➔ <i>S! Mail Settings</i> ➔ ● ➔ <i>Message DL(Abroad)</i> ➔ ● ➔ <i>Manual</i> ➔ ●</p> <ul style="list-style-type: none"> When set to <i>Auto (All)</i>, complete S! Mail messages including attachments are retrieved; may incur high charges. |



| | |
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| Retrieving specified messages | <p> ➤ Settings ➤ ➤ S! Mail Settings ➤ ➤ Message DL(Japan) or Message DL(Abroad) ➤ ➤ Auto (Specify) ➤ ➤ See below</p> <p>Selecting Sender Types Select item ➤ (/) ➤ </p> <p>Specifying Numbers/Addresses Individual Address ➤ ➤ Select blank entry ➤ ➤ Select/enter number/address ➤ ➤ </p> <p>Deleting an Individual Address Entry Individual Address ➤ ➤ Select entry ➤ ➤ Delete ➤ ➤ Yes ➤ ➤ </p> <p>Deleting All Individual Address Entries Individual Address ➤ ➤ Select entry ➤ ➤ Clear All ➤ ➤ Yes ➤ ➤ </p> |
|-------------------------------|---|

Attachments

| | |
|---|--|
| Disabling image auto-resize | <p> ➤ Settings ➤ ➤ S! Mail Settings ➤ ➤ Picture Appearance ➤ ➤ Normal ➤ </p> <p>• Setting applies to PC Mail as well.</p> |
| Enabling/disabling image auto-open or sound auto-play | <p> ➤ Settings ➤ ➤ S! Mail Settings ➤ ➤ Auto Play File ➤ ➤ Pictures or Sounds ➤ ➤ On or Off ➤ </p> <p>• Setting applies to PC Mail as well.</p> |
| Attaching captured/recorded files unsaved | <p> ➤ Settings ➤ ➤ S! Mail Settings ➤ ➤ Send File Settings ➤ ➤ Attach Only ➤ </p> <p>• Setting applies to PC Mail as well.</p> |

PC Mail Settings

| | |
|---------------------------------------|---|
| Retrieving complete PC Mail messages | <p> ➤ Settings ➤ ➤ PC Mail Settings ➤ ➤ PC Mail DL ➤ ➤ PC Mail DL ➤ ➤ All Contents ➤ </p> |
| Retrieving new messages automatically | <p> ➤ Settings ➤ ➤ PC Mail Settings ➤ ➤ Check New Mail ➤ ➤ On ➤ ➤ Select account ➤ (appears) ➤ </p> <ul style="list-style-type: none"> • Setting Check New Mail to On may incur high charges; checking for new messages may incur transmission fees even when none exists. Remember this, especially when using handset outside Japan. • Other functions may slow while handset is checking for new messages. <p>Changing Automatic Retrieval Interval Interval ➤ ➤ Select interval ➤ </p> |
| Disabling automatic word wrap | <p> ➤ Settings ➤ ➤ PC Mail Settings ➤ ➤ Word wrap ➤ ➤ Off ➤ </p> |



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| Retrieving complete messages from specified addresses | <p>Start Here ➔ Settings ➔ ➔ PC Mail</p> <p>Settings ➔ ➔ PC Mail DL ➔ ➔ PC Mail DL ➔ ➔ DL All From List ➔ ➔ See below</p> <p>Selecting Sender Types</p> <p>Select item ➔ (<input type="checkbox"/> <input checked="" type="checkbox"/>) ➔ </p> |
| | <p>Specifying Addresses</p> <p>Individual Address ➔ ➔ Select blank entry ➔ ➔ Select/enter address ➔ ➔ </p> |
| | <p>Deleting an Individual Address Entry</p> <p>Individual Address ➔ ➔ Select entry ➔ ➔ Delete ➔ ➔ Yes ➔ ➔ </p> |
| | <p>Deleting All Individual Address Entries</p> <p>Individual Address ➔ ➔ Select entry ➔ ➔ Clear All ➔ ➔ Yes ➔ ➔ </p> |
| Restricting complete message retrieval by size | <p> ➔ Settings ➔ ➔ PC Mail Settings ➔ </p> <p>➔ PC Mail DL ➔ ➔ Max DL Size ➔ ➔</p> <p>Select account ➔ ➔ Select size ➔ </p> <ul style="list-style-type: none"> Effective when PC Mail DL is set to All Contents or DL All From List. |
| Enabling automatic PC Mail retrieval abroad | <p> ➔ Settings ➔ ➔ PC Mail Settings ➔ </p> <p>➔ Check New Mail ➔ ➔ Abroad ➔ ➔</p> <p>Enable ➔ ➔ </p> <ul style="list-style-type: none"> Automatically retrieving messages abroad may incur high charges. |
| Disabling automatic retrieval during specified time | <p> ➔ Settings ➔ ➔ PC Mail Settings ➔ </p> <p>➔ Check New Mail ➔ ➔ Inactivate Time ➔ </p> <p> ➔ Switch On/Off ➔ ➔ On ➔ ➔ Start Time ➔ ➔ Enter start time ➔ ➔ End Time ➔ ➔ Enter end time ➔ </p> |

SMS Settings

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|--|--|
| Changing Server sent message storage limit | <p> ➔ Settings ➔ ➔ SMS Settings ➔ ➔</p> <p>Expiry Time ➔ ➔ Select option ➔ </p> |
| Changing SMS Server number | <p>Start Here ➔ Settings ➔ ➔ SMS Settings ➔ ➔ Message Center ➔ ➔ See below</p> <p>Editing</p> <p>Setting1(Default) to Setting3 ➔ ➔ Edit number ➔ </p> |
| | <p>Deleting</p> <p>Setting2 or Setting3 ➔ ➔ Delete ➔ ➔ Yes ➔ </p> |
| | <p>Activating</p> <p>Setting2 or Setting3 ➔ ➔ Set Default ➔ </p> <ul style="list-style-type: none"> Do not change Server number unless instructed to do so. Activated number moves to Setting1(Default) and shifts the others down. |
| | <p>Changing character encoding for composing messages</p> <p> ➔ Settings ➔ ➔ SMS Settings ➔ ➔</p> <p>Char-code ➔ ➔ Select encoding ➔ </p> |




Sending Messages

? Cannot enter message text or attach files

- Attachment size affects text size limit. In turn, text size affects attachment size limit.

? Sending failure appears in Information window

- To resend, follow these steps:
Sending failure → ● → **Select message** → ● → ● → ● → ● → 

? Unsent message is not resent automatically

- Auto Resend attempts to send unsent messages automatically up to two times only.

? Set Auto Play File cannot be set

- Apply to one file per message.
- Not available for Graphic Mail.
- May be unavailable for some files.

? Msg. Settings are not applied

- Settings are valid for one message, and effective when viewed on compatible handsets/applications.
- Delivery Report/Priority setting may not be effective when sent to mail addresses.
- Priority setting does not affect delivery speed.

? Cannot set Msg. Settings

- These settings cannot be applied at the same time; select one per message: Set Auto Delete, Reply Request, Forward NG, Delete NG, Quiz, Set Auto Play File.
- Only Delivery Report and Expiry Time are available for SMS.



? Signature is not inserted automatically

- Auto Insert is available for S! Mail only.

? Cannot cancel sent messages

- Short messages may not be canceled.
- Set Sent Cancel is available for S! Mail only.

? Cannot send PC Mail

- Follow these steps to check User Name and Password for SMTP authentication:
 → **Settings** → ● → **PC Mail Settings** → ● → **PC Mail Account** → ● → **Select account** → ● → **Set Sending** → ● → **Sender Auth.** → ● → **SMTP Auth.** →  → **User Name or Password** → ●
- Some ISPs require SMTP authentication setup in addition to Set Receiving setup.




Incoming Messages

? Handset won't ring or vibrate for some incoming messages

- Handset does not ring or vibrate for messages with Low Priority.
- Handset does not ring, vibrate or open Information window for messages filtered as spam.





? A confirmation requesting a reply appears

- To reply, choose **Yes** and press . Confirmation does not appear for replied messages.

? Handset won't respond according to Feeling Mail settings

- Ringtone, Light and Vibration settings in Phone Book take priority.
- Feeling Mail settings are disabled when:
 - Sender is saved in Phone Book as Secret entry
 - The message was filtered as spam
 - The message was sorted to a Secret folder

? Message text appears distorted



- Follow these steps to change encoding:
In message window,  ➔ **View Settings** ➔  ➔ **Char-code** ➔ 
 ➔ **Select option** ➔ 

Handling Messages

? Cannot move messages into some folders

- To move to Secret folders, unlock temporarily or cancel Secret beforehand.

? Cannot receive messages

- If  appears, memory is full; delete messages (P.4-24).
- If  appears, move to a place where signal is strong.

? S! Mail is not delivered as sent

- Recipient must be subscribed to S! Mail, Super Mail or Long Mail. The maximum size of messages/ attachments handsets can receive varies by make and model. Confirm compatibility with recipient handsets.

? Still images are not delivered as sent

- Recipient handset may not be JPEG-compatible. Convert JPEG files to PNG.

? Video files are not delivered as sent

- Send video files to S! Mail- or VGS-compatible SoftBank handsets supporting MPEG-4.

