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4

Messaging



Basics

Use the following messaging services.

SMS

Exchange up to 160 alphanumeric characters with SoftBank handsets.

S! Mail

Exchange up to 30,000 characters with e-mail compatible handsets, PCs, etc; attach media files, etc.

Large Size Messages

Transmit messages of up to 1 MB including large images or multiple files; may incur high charges depending on subscribed price plan.

PC Mail

Receive or reply to PC mail account messages. Use 832SH to handle PC Mail messages like SMS or S! Mail.

Available Entry Items

	Recipient	Subject	Message	Attachment
SMS	Available*	N/A	Available	N/A
S! Mail	Available	Available	Available	Available
PC Mail	Available	Available	Available	Available

*SoftBank handset numbers only.

- A separate contract is required to use S! Mail and receive e-mail from PCs, etc.
- For more information, see SoftBank Mobile Website (P.14-22).

Auto Retry Function

If recipient's handset is off/out-of-range, a sent message is saved in Server Mail Box and delivery attempted at regular intervals. (Undeliverable messages are deleted.)

Auto Resend

When Auto Resend is active, handset makes up to two attempts to send unsent messages automatically. Cancel to disable (P.4-28).



Customizing Handset Address

Change alphanumeric before @ of the default handset mail address.

For more information, see SoftBank Mobile Website (P.14-22).

Changing Address

1  → **Settings** → 

2 **Address Settings** → 

- Handset connects to the Internet. Select **English** and press , then follow onscreen instructions.

Saving Address

When handset address is changed, SoftBank Mobile sends new address confirmation via S! Mail.

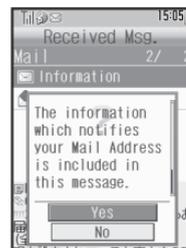


To save new address to My Details, follow these steps. (New address is effective even if not saved.)

1 **Message** → 



2 **Information** → 



3 **Yes** → 



4 

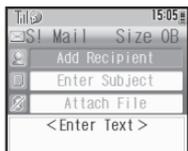


Sending S! Mail

Follow these steps to send S! Mail to a number/address saved in Phone Book:

1 ➔ Create Message ➔

When a PC Mail Account exists, select **S! Mail** and press .



S! Mail Composition Window

2 Select recipient field ➔

3 Phone Book ➔

4 Select entry ➔

5 Select number or mail address ➔

- Omit if only one number or address is saved.
- When a mail address is entered, do not use single-byte katakana in message text or subject.

6 Select subject field ➔ ➔ Enter subject ➔

7 Select message text field ➔



Text Entry Window

8 Enter message ➔



S! Mail Composition Window

9 ➔ Transmission starts

- To cancel, press during transmission.

Incoming Calls while Creating Message

- Content is saved temporarily. End the call to return.

Previewing Outgoing Message

After , ➔ Preview Message ➔

Pictogram Entry

- In Pictogram List, press to toggle cross-carrier Pictograms and all Pictograms.
- Pictogram appearance may differ by carrier.

Specifying Line in Dual Mode

[S! Mail Composition Window] ➔ Switch Line ➔ ➔ Select line ➔

Advanced

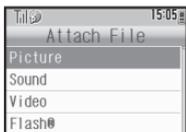
- Using other recipient entry methods
- Adding recipients
- Inserting signature automatically
- Converting mail type (SMS/S! Mail) (And more on P.4-18)
- Saving without sending
- Requesting delivery confirmation
- Designating/editing reply-to address (And more on P.4-19 - 4-20)
- Requesting Delivery Report for all messages
- Disabling automatic resend of unsent messages
- Hiding progress bar while sending messages (And more on P.4-28)



Attaching Files

Send attachments to compatible handsets. Follow these steps to attach images to S! Mail:

- 1 In S! Mail Composition window after composing message, select attachment field 



- 2 **Picture**    **Select folder**  

- 3 **Select file**  



Attach File Window

- 4   **Transmission starts**

Advanced

-   Changing attached image size
-  Set Auto Play File (And more on P.4-20)
-  Enabling image auto-resize
-  Limiting outgoing S! Mail message size
-  Limiting incoming S! Mail message size (And more on P.4-30)

Attaching Non-Image Files

- In , select a folder other than **Picture** and press , then select a file.

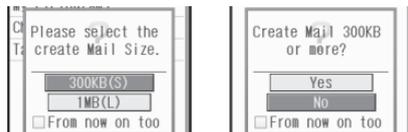
Attaching Multiple Files

After , **Attach (1)**    **Attach**

- File**    **From** 
- **X** in **Attach (X)** indicates the number of attached files.

Message Size Limit

When message size reaches certain limit upon attaching a file, one of the following confirmations appears:



Select message size limit or choose **Yes** and press  to proceed. (Images may be resized automatically.) To make selection the default setting hereafter, press  to check **From now on too** check-box. (Confirmation will be disabled.)

If Recipient Cannot Receive Large Messages (Up to 1 MB)

- Message may be truncated or attachments may be lost.

Sending Feeling Mail

- 1 In S! Mail Composition window after composing message,   **Feeling Settings**  



- 2 **Select category, e.g., Happy/Glad**  

- 3 **Select item, e.g., I Love You**  



- 4   **Transmission starts**

Canceling Feeling Mail

[S! Mail Composition Window] Select subject field    **Select Pictogram, e.g.,**     



Sending Graphic Mail

Follow these steps to:

- Change font size and background color
- Insert images and My Pictograms
- Scroll text

1 In text entry window, (Long)

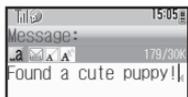


Graphic Mail Window

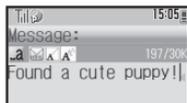
2 SIZE →



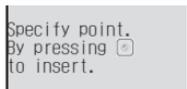
3 Select size → Enter text



4 → BG → Select color →



5 → IMAGE → Select folder → Select file →



6 Select target location →

7 → MY PICT → Select file →



8 → EFFECT →



9 Scrolling →



10 Select direction → Enter text

11 → Transmission starts

Canceling Last Action

[Graphic Mail Window] UNDO →

Canceling All Graphic Mail Settings

[Graphic Mail Window] CANCEL →

→ Yes →

Saving as Templates

After (i), → Save as

Template → Enter name →

→ Save here →

- Only the message text is saved.

Advanced

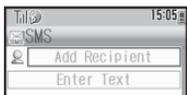
- Creating Graphic Mail from templates
- Changing text color, size & effect
- Changing text color
- Inserting background sound
- Inserting Flash® file
- Inserting horizontal line
- Flashing text
- Aligning text (left/right/center) (And more on P.4-20 - 4-21)



Sending SMS

Follow these steps to send SMS to a number saved in Phone Book:

1  ➔ **Create New SMS** ➔ 



SMS Composition Window

2  ➔ **Select recipient field** ➔ 

3 **Phone Book** ➔ 

4 **Select entry** ➔ 

5 **Select number** ➔ 



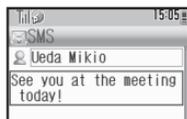
- Omit 5 if only one number is saved.

6  ➔ **Select message text field** ➔ 



Text Entry Window

7  ➔ **Enter message** ➔ 



SMS Composition Window

8  ➔ **Transmission starts**

Incoming Calls while Creating Message

- Content is saved temporarily. End the call to return.

When Message Text Exceeds Limit

- A confirmation appears. To convert SMS to S! Mail, follow these steps:

Yes ➔ 

Specifying Line in Dual Mode

[SMS Composition Window]  ➔

Switch Line ➔  ➔ **Select line** ➔ 

Advanced

-   Using other recipient entry methods
-  Adding recipients
-  Using Speed Dial/Mail list
-  Converting mail type (SMS/S! Mail) (And more on P.4-18)
-  Saving without sending
-  Requesting delivery confirmation
-  Changing Server sent message storage limit (And more on P.4-19 - 4-20)
-  Changing Server sent message storage limit
-  Changing SMS Server number
-  Changing character encoding for composing messages (P.4-32)



Opening & Replying

Opening New Messages

Information window opens for new mail.
See P.4-17 to receive PC Mail.



Important Message Retrieval Notes

- By default, complete messages including attachments are retrieved in and outside Japan; transmission fees apply depending on subscribed price plan.
- Automatic message retrieval while abroad may incur high charges since flat-rate packet transmission plans do not apply during international roaming.
- To retrieve only the initial portion of message text automatically, set Message DL to **Manual**; retrieve complete message manually as needed.

Delivery Report

- Information window opens for Delivery Report. Follow these steps to open it:

Delivery Report ➔ ➔ **Select message with report** ➔ ➔

1 Message ➔



Message List

2 Select message ➔



- Message window opens.

Receiving Feeling Mail

- Small Light, Vibration and ringtone respond according to settings.

Attached Images

- Attached images open automatically.

Messages with Quiz

Enter or select answer ➔

- Message cannot be opened until the correct answer is entered or selected.

Animation View

- When a specific Pictogram is entered as the first character of subject or included in message text, corresponding animation appears in message window background.

Mail Notice

- When Message DL is not set to **Auto (All)**, Server sends initial portion of message text in each of the following cases:
 - The message was sent to multiple recipients
 - Files are attached to the message

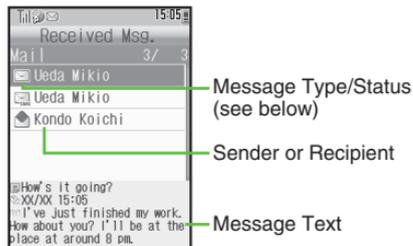
Advanced

- Accessing new mail out of Standby
- Retrieving new S! Mail manually
- Viewing new messages on External Display (And more on P.4-21 - 4-22)
- Muting ringer, etc. for messages sorted into Secret folders
- Retrieving complete S! Mail messages manually
- Retrieving specified messages (And more on P.4-29 - 4-30)



Window Description

Message List



Message Type/Status

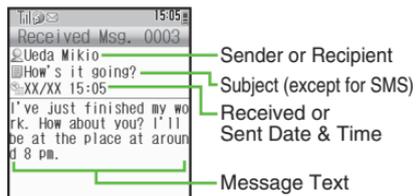
	Unread		Mail Notice (remaining portion exists)
	Read		Unread Delivery Report
	Sent		Attachments
	Failed		Protected
	Replied		Priority (High)
	Forwarded		Priority (Low)
	Send Reservation set		USIM Card SMS

SMS or PC appears for SMS/PC Mail messages (SMS, etc.).

Advanced

- Saving attachments to Data Folder
- Saving to Phone Book
- Using linked info
- Looking up message text words in dictionaries
- Jumping to message top/bottom
- Reporting unsolicited message sources as spammers
- Selecting mail type/quote option
- Opening received message for reference
- Replying quickly using fixed text
- Replying to messages automatically (And more on P.4-22 - 4-23)
- Selecting quote option (P.4-28)

Message Window



Press **[Next]** to open next (newer) message, or **[Previous]** to open previous (older) one.

Line Type Indicators

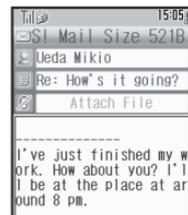
- When using Double Number in Dual Mode, Line indicators (☐ and ☐) appear in message list.

Changing Font Size

- **[+3]** (Long) to enlarge or **[-1]** (Long) to reduce

Replying to Messages

1 In message window,



- Original message text is quoted (except for SMS and Graphic Mail).

2 Complete message

Replying to Messages Addressed to Multiple Recipients

After 1, To Sender or Reply All



Auto Reply

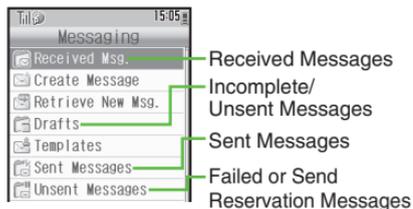
- Handset sends a reply automatically when receiving messages from saved numbers or addresses in specified mode (Manner mode, etc.).



Managing & Using Messages

Messaging Folders

Messages are organized in folders by type.



Auto Delete

- Oldest received/sent messages are deleted automatically to save new ones when memory is full. (Protect important messages to avoid unintentional deletion.)

Opening Help

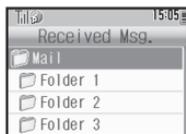
- Follow these steps in folder list, message list or message window:
 → **Help** →

When Failed Message is Saved

- A reminder message appears upon opening Messaging menu.

Checking Messages

- 1 → **Received Msg. or Sent Messages** →



Folder List

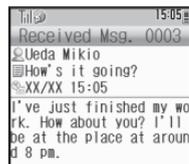
- When a PC Mail Account exists, PC Mail folder (folder with the name specified in Account Name) appears.
- Select Mail folder or PC Mail folder and press to hide/show sub folders. To open full message list, hide sub folders and press .

- 2 **Select folder** →



Message List

- 3 **Select message** →



Message Window

Protecting Messages

- 1 **In message list, select message** → → **Manage Msg.** →

- 2 **Lock** →

Canceling Protection

In , **Unlock** →

Advanced

- Selecting multiple messages
- Color-tagging messages
- Deleting messages (And more on **P.4-24 - 4-25**)
- Forwarding messages
- Sending from Drafts
- Checking Server Mail message count and volume (And more on **P.4-27**)
- Changing message window scroll unit
- Selecting automatic deletion option for received messages
- Canceling automatic deletion of oldest sent messages (And more on **P.4-28**)



Searching Messages

Search messages by message text, sender/recipient address, etc.

- 1  ➔ **Received Msg. or Sent Messages** ➔ 
- 2  ➔ **Search** ➔ 
- 3 **Search All Msg.** ➔ 
- 4 **Select method** ➔  ➔ **Select/enter address or text** ➔ 

Searching by Folder

In , select folder ➔  ➔ **Search** ➔  ➔ **Search Folder** ➔  ➔ 

Searching Message Text

- Follow these steps to find specific words/phrases; limit search by character type.
- [Message Window]  ➔ **Search Text** ➔  ➔ **Enter text** ➔ 
 - Press  or  to jump to next/previous search result.

Hiding Folders

Hide Received Msg./Sent Message folder to require Handset Code for access to the folder and messages within. Chat Folders are not affected.

- 1  ➔ **Received Msg. or Sent Messages** ➔ 
- 2 **Select folder** ➔ 



- 3 **Set Secret** ➔  ➔ **Enter Handset Code** ➔  ➔ 

Accessing Secret Folders

After 1,  ➔ **Unlock Temporarily** ➔  ➔ **Enter Handset Code** ➔ 

Advanced

-   Moving messages manually  Renaming folders  Deleting folders  Adding folders  Moving folders  Changing status of all messages within folders to read  Canceling automatic deletion of messages within folders  Canceling Secret (P.4-25)



Sorting Messages

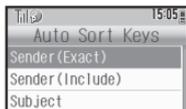
Sorting into Designated Folders

Sort messages by sender/recipient or partially matching text in sender/recipient address, subject or SMS message text.

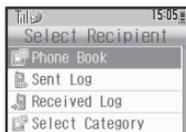
1  ➔ **Received Msg. or Sent Messages** ➔

2 Select target folder ➔ 

3 **My Folders** ➔ ➔ **Select blank entry** ➔



4 **Sender(Exact)**
(**Recipient(Exact)** for Sent Messages) ➔



5 Select method ➔ ➔ **Select/enter number/address** ➔

6  ➔ **Saved**

Sorting by Part of Mail Address

In **4**, **Sender(Include)**
(**Recipient(Include)** for Sent Messages)

➔ ➔ **Enter text** ➔ ➔ **5**

Sorting by Part of Subject/SMS Message Text

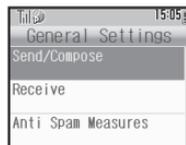
In **4**, **Subject** ➔ ➔ **Enter text** ➔

➔ **6**

Filtering Spam

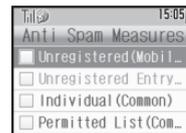
Follow these steps to filter messages from handset numbers/addresses not saved in Phone Book into Spam Folder:
(Alternatively, set sort keys to filter messages.)

1  ➔ **Settings** ➔ ➔ **General Settings** ➔



2 **Anti Spam Measures** ➔

3 **Enter Handset Code** ➔



4 **Unregistered(Mobile)** ➔ (✓)

5  ➔

Exempting Messages from Filtering

After **4**, **Permitted List(Common)** ➔

 ➔ **Select blank entry** ➔ ➔

Select key ➔ ➔ **Select/enter**

number/address/subject ➔ ➔ 

➔ (✓) ➔ **5**

When a PC Mail Account Exists

- Filter PC Mail messages from addresses not saved in Phone Book.

Advanced

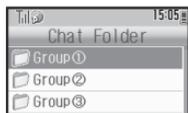
-  Re-sorting messages
-  Sorting spam by setting keys
-  Editing/deleting sort keys (P.4-26)

Using Chat Folders

Organize messages exchanged between handset and Chat members' handsets.
To hide messages, set Chat Folder to Secret.

Saving Members

- 1 ➔ **Chat Folder** ➔

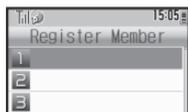


Chat Folder List

- 2 **Select folder** ➔



- 3 **Add New Member** ➔



- 4 **Select blank entry** ➔

- Select saved member to edit number/address.

- 5 **Select method** ➔ ➔

**Select/enter number/
address** ➔



- Repeat 4 - 5 to add members.

- 6 ➔ **Saved**

Changing Members

In 4, select member ➔ ➔ **Change Member** ➔ ➔ From 5

Deleting Members

In 4, select member ➔ ➔ **Delete** ➔ ➔ Yes ➔ ➔ 6

Opening Chat Folders

- 1 **In Chat Folder list, select folder** ➔



- 2 **Select message** ➔

4

Messaging

Advanced

- Deleting folders ● Deleting all messages ● Resetting Chat Folders (P.4-26)



Creating Groups for Broadcast Mail

Create Mail Groups to send messages to multiple recipients at one time.

Save target recipients to Phone Book beforehand.

4

Messaging

1 ➔ **Settings** ➔

2 **Set Mail Group** ➔



Mail Group Entry Window

3 **<Add New Group>** ➔ ➔
Enter name ➔

4 **Select Group** ➔



5 **<Assign New Entry>** ➔
 ➔ **Select entry** ➔



6 **Select number or mail address** ➔



- Omit 6 if only one number or address is saved.
- Repeat 5 - 6 to add members.

7 ➔ **Saved**

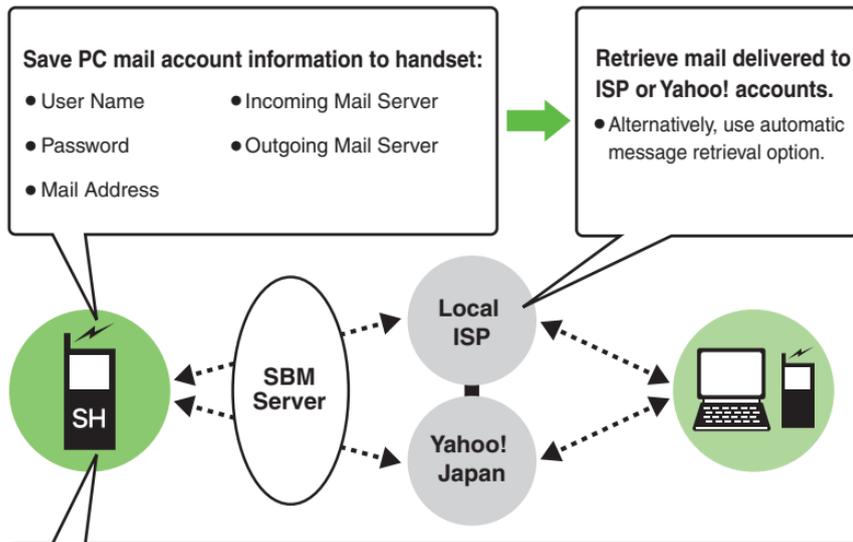
Advanced

- Renaming Mail Groups
- Deleting Mail Groups/Group members
- Changing Mail Group members (P.4-26)



PC Mail

Receive or reply to PC mail account messages.



Important PC Mail Usage Notes

- Receiving PC Mail for the first time after PC Mail Account setup may incur high charges due to large-volume packet transmissions.
- Setting handset to retrieve PC Mail automatically may incur high charges; remember this, especially when using handset outside Japan.
- Other functions may slow while handset is checking for new messages.
- Checking for new messages may incur transmission fees even when none exists.
- Single-byte katakana and Pictograms are not supported.
- When messages sent from handset to PC mail account are retrieved by handset (then opened, replied with quotes, forwarded, etc.), included Pictograms may not appear or may appear as different characters.

Messages are saved in unique folders; reply to/send messages via PC mail account addresses.



- Handle messages (sort, etc.) like S! Mail or SMS. (Unavailable functions do not appear in Options menu and some may appear under different names.)



PC Mail Account Setup

- Proceed with setup according to information supplied by ISP.
- PC Mail services may be unavailable depending on the services, settings or contract details for your PC mail account. Confirm compatibility with POP/SMTP message retrieval/transmission via e-mail software beforehand.

Mandatory Items for Retrieval

User Name	Required to connect to incoming mail server
Password	Required to connect to incoming mail server
ReceivingServer	Incoming mail server address

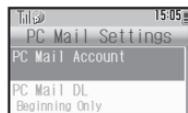
Mandatory Items for Transmission

Mail Address	Address to use PC Mail
Sender Server	Outgoing mail server address

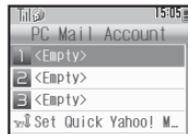
Setting Other Items

- Edit information as needed; for description, select an item and press .

- 1  → **Settings** →  → **PC Mail Settings** → 



- 2 **PC Mail Account** → 



- 3 **<Empty>** → 

- 4 **Account Name** →  → **Enter name** → 

- 5 **Set Receiving** →  → **Select item** →  → **Select/enter item** →  → 

- User Name, Password and ReceivingServer are mandatory.

- 6 **Set Sending** →  → **Select item** →  → **Select/enter item** → 

- Mail Address and Sender Server are mandatory.

- 7  →  → 

- If a confirmation appears, follow onscreen prompts.

Using Yahoo! Mail Addresses

- In , **Set Quick Yahoo! Mail** →  → **Yes or No** → 

- Follow onscreen instructions.
- Choose **No** to create a new account.

Editing Accounts

- In , **select account** →  → **From** 

Deleting Accounts

- In , **select account** →  → **Yes** → 

Saving User ID & Password for Transmission

- If User Name and Password are unset Set Receiving items are automatically used for SMTP authentication. Follow these steps if ISP requires User Name and Password:

- In , **Set Sending** →  → **Sender Auth.** →  → **SMTP Auth.** →  → **User Name** →  → **Enter name** →  → **Password** →  → **Enter password** →  →  → 



Retrieving New PC Mail

Retrieve new messages from created accounts. If message count is high, some may not be received on the first attempt.

- 1  ➔ 
- 2 
- 3 **Select PC Mail folder** ➔ 
 - ➔ **Select message** ➔ 



Message Window

- Press  to retrieve full message.
- Message window is similar to that of S! Mail.

Deleting Messages

- [Message List] **Select message** ➔ 
- ➔ **Delete** ➔  ➔ **Select option** ➔
-  ➔ **Yes** ➔ 

Retrieving Messages by Account

- After 1, select account ➔  ➔ 

Checking Received PC Mail

- 1  ➔ **Received Msg.** ➔ 
 - ➔ **Select folder** ➔ 
 - Message list appears. Message list is similar to that of S! Mail.
- 2 **Select message** ➔ 
 - Message window opens.

Replying to PC Mail

- 1 **In message window,** 
 - PC Mail Composition window opens.
 - Original message text is quoted (except for HTML messages).
- 2 **Complete message** ➔  ➔ **Transmission starts**

Replying without Quoting Original Message Text

- [Message Window]  ➔ **Reply** ➔ 
- ➔ **PC Mail** ➔  ➔ **Complete message** ➔ 

Changing Account for Outgoing Messages

- [PC Mail Composition Window] **Select recipient field** ➔  ➔ **From:**
- ➔  ➔ **Select account** ➔ 

Sending PC Mail

Follow these steps to create and send PC Mail:

- 1  ➔ **Create Message** ➔ 
- 2 **Select PC Mail Account** ➔ 
- 3 **Complete message** ➔  ➔ **Transmission starts**

Converting PC Mail to S! Mail

After ,  ➔ **Convert to S! Mail** ➔

-  ➔ **Yes** ➔ 

Note

- Single-byte katakana and Pictograms are not supported.

Advanced

-   Retrieving complete PC Mail messages
-  Retrieving new messages automatically
-  Retrieving PC Mail for specified folder
-  Disabling automatic word wrap
-  Retrieving complete messages from specified addresses
-  Restricting complete message retrieval by size (P.4-31)



Creating/Sending Messages

Recipient

Using other recipient entry methods	In Mail Composition window, select recipient field → Select method → Select/enter number/address →
Adding recipients	In Mail Composition window, select recipient field → Add Recipient → Select method → Select/enter number/address →
Switching recipient status (To, Cc and Bcc)	In Mail Composition window, select recipient field → Select recipient → Select status → <ul style="list-style-type: none"> Other recipients cannot see numbers/addresses set to Bcc.
Using Speed Dial/Mail list	<p>Saving Recipients Settings → Speed Dial/Mail → <Empty> → Select entry → Select number or mail address → Do not Assign →</p> <p>Creating Messages In Standby, [0] - [9] (Speed Dial/Mail entry number) → <ul style="list-style-type: none"> When messaging to SoftBank handset numbers, select S! Mail or SMS and press . </p>
Editing/deleting recipients	<p>Start Here In Mail Composition window, select recipient field → See below</p> <p>Editing Recipients Select recipient → Edit →</p> <p>Deleting a Recipient Select recipient → Delete →</p> <p>Deleting All Recipients Select recipient → Delete All → Yes →</p>

Editing Speed Dial/Mail list	Start Here Settings → Speed Dial/Mail → See below
	<p>Editing Entries Select entry → Change → Select number/address → Select new number/address →</p> <p>Canceling Entries Select entry → Remove Selected → Yes →</p> <p>Canceling All Entries Remove All → Yes →</p>
	<p>Message Text</p> <p>Inserting signature automatically Settings → S! Mail Settings → Signature → Edit → Enter signature → Auto Insert → On → <ul style="list-style-type: none"> Signature is inserted above message text when forwarding messages or quoting original message text in replies. Not available for SMS. When using Double Number in Dual Mode, set signature by mode. </p> <p>Inserting signature manually In text entry window, Insert/Font Size → Signature →</p> <p>Inserting ASCII Art In text entry window, Call ASCII Art → Select entry →</p> <p>Converting mail type (SMS/S! Mail) In Mail Composition window, Change to SMS or Convert to S! Mail → Yes →</p>



Save, Send Reservation & Sent Cancel

Saving without sending	After completing message, Save to Drafts
Sending automatically later	Start Here After completing message, Send Reservation See below
	Auto Send when Signal Returns Within the Network Yes
Canceling sent S! Mail	Designating Send Date/Time (within one week) Date & Time Enter date/time Yes
	Sent Messages Select folder Select message Set Sent Cancel Yes

• Available for messages sent to SoftBank handsets.

Messaging Settings

- For SMS, only Delivery Report and Expiry Time are available.
- For PC Mail, only Reply to Settings and Priority are available.

Requesting delivery confirmation	In Mail Composition window, Messaging Settings Delivery Report On
Setting priority	In Mail Composition window, Messaging Settings Priority Select priority
Setting message to be deleted from recipient handset once read	In Mail Composition window, Messaging Settings Set Auto Delete On

- Delivery Report arrives when message is delivered.
- Open sent message to check delivery status indicator:
 - : Delivered, : Unknown, : Failed
- Available when messaging to SoftBank handsets.

• Available when messaging to SoftBank handsets.

Adding a reply request	In Mail Composition window, Messaging Settings Reply Request On
Restricting forward/delete	In Mail Composition window, Messaging Settings Forward NG or Delete NG On
Locking message with Quiz	Start Here In Mail Composition window, Messaging Settings Quiz Switch On/Off On See below
	Using Preset Questions (Multiple Choice) Select question Selection Select number Enter/edit option Enter/edit all options Select answer
	Using Preset Questions (Exact Answer Entry) Select question Match Characters Enter answer
	Creating Custom Quiz (Multiple Choice) <Create Original> Enter question Selection Select number Enter option Complete entry Select answer
Editing assigned Quiz	Creating Custom Quiz (Exact Answer Entry) <Create Original> Enter question Match Characters Enter answer
	In Mail Composition window, Messaging Settings Quiz Edit Question Edit question/options/answer

• Available when messaging to SoftBank handsets.

• Available when messaging to SoftBank handsets.

• Available when messaging to SoftBank handsets.

• May be unavailable for some questions.

• May be unavailable for some questions.

• Available when messaging to SoftBank handsets.



Inserting Flash® file	In text entry window, (Long) → INSERT → → Flash → → Select file →
Previewing Flash® file	In text entry window after inserting Flash® file, → Preview → <ul style="list-style-type: none"> When Graphic Mail window is open, press first.
Deleting Flash® file	In text entry window after inserting Flash® file, move cursor before Flash® icon → <ul style="list-style-type: none"> When Graphic Mail window is open, press first.
Inserting horizontal line	In text entry window, (Long) → INSERT → → Line →
Flashing text	In text entry window, (Long) → See below
	Flashing EFFECT → → Blink → → Blink On → → Enter text
	Canceling → Select start point → → Highlight text range → → EFFECT → → Blink → → Blink Off →
Aligning text (left/right/center)	In text entry window, (Long) → EFFECT → → Alignment → → Select option → → Enter text

Receiving/Opening Messages

Receiving

Accessing new mail out of Standby	(Long)
Retrieving new S! Mail manually	→ <ul style="list-style-type: none"> When a PC Mail Account exists, select S! Mail and press . Retrieve messages missed while handset is out-of-range.
Retrieving Server Mail list	→ Server Mail Box → → Mail List → → Yes → <ul style="list-style-type: none"> When using Double Number in Dual Mode, select a line and press to proceed.
Retrieving remaining portions	Via Mail Notice In message list, select Mail Notice → → Via Server Mail List → Server Mail Box → → Mail List → → Select message → <ul style="list-style-type: none"> If retrieve list confirmation appears, choose Yes and press .



Retrieving all Server Mail	<p>[Start Here]  Server Mail Box   See below</p> <p>Directly from Server Retrieve All  </p> <p>Via Server Mail List Mail List    Retrieve All </p> <ul style="list-style-type: none"> • If retrieve list confirmation appears, choose Yes and press .
	<p>Opening</p> <p>Viewing new messages on External Display</p> <p> </p> <ul style="list-style-type: none"> • Available with handset closed. • Press  for more; press  to navigate back.
Message Window	
Saving attachments to Data Folder	<p>In message window, select file   Save to Data Folder   Enter name   Save here </p> <ul style="list-style-type: none"> • For templates, Save as Template appears. (Omit file name entry step.)
Installing attached widgets	<p>In message window, select file   Install Attach   Enter name </p>

Using attachments	<p>[Start Here] In message window, select file   See below</p> <p>As Wallpaper Set as Wallpaper   Enter name   Save here  </p> <ul style="list-style-type: none"> • For images smaller or larger than Display, select an option. <p>As Ringtone/Ringvideo Set as Ringtone or Set as Ring Video   Enter name    Save here   Select item </p> <ul style="list-style-type: none"> • For For New Message or For New PC Mail, enter ring time and press .
	<p>Playing slides</p> <p>In message window,   Slide Play </p> <ul style="list-style-type: none"> • A slide consists of message text with attachments.
Saving to Phone Book	<p>Saving Sender Address</p> <p>In message window,   Save Address    Select number or mail address   As New Entry   Complete other fields  </p> <ul style="list-style-type: none"> • To add to an existing entry, select As New Detail.
	<p>Saving Linked Info</p> <p>In message window, select number or mail address   Save to Phone Book or Save Address   As New Entry   Complete other fields  </p> <ul style="list-style-type: none"> • To add to an existing entry, select As New Detail.



Using linked info	Dialing Numbers In message window, select number → → →
	Sending Messages In message window, select number or mail address → → <i>Create Message</i> → → <i>SI Mail or SMS</i> → → <i>Complete message</i> → <ul style="list-style-type: none"> For mail addresses, omit mail type selection step.
	Accessing Internet Sites In message window, select URL → → <i>Yes</i> → <ul style="list-style-type: none"> Select <i>PC Site Br.</i> to connect via PC Site Browser.
Copying text	In message window, → <i>Copy</i> → → <i>See below</i>
	Sender/Recipient Number/Address <i>Address</i> → → <i>Select number/address</i> →
Looking up message text words in dictionaries	Subject or Message Text <i>Subject or Message Text</i> → → <i>Select first character</i> → → <i>Highlight text range</i> →
	In message window, → <i>Copy & Search Dict.</i> → → <i>Select first character</i> → → <i>Highlight text range</i> → → <i>Select dictionary</i> → → <i>Search</i> → → <i>Select word</i> →
Jumping to message top/bottom	In message window, → <i>View Settings</i> → → <i>Scroll Jump</i> → → <i>Jump to Top or Jump to Bottom</i> →
Deleting attachments	In message window, select file → → <i>Remove File</i> → → <i>Yes</i> →
Reporting unsolicited message sources as spammers	In message window, → <i>Report Spam</i> → <ul style="list-style-type: none"> Signature is not inserted automatically. Not available for PC Mail.

■ Replying

Selecting mail type/quote option	In message window, → <i>Reply</i> → → <i>Select type/option</i> → → <i>Complete message</i> →
Opening received message for reference	In message window, → <i>Rep. with View</i> → → <i>Select option</i> → → <i>Complete message</i> →
Replying quickly using fixed text	Editing Quick Reply Text → <i>Settings</i> → → <i>General Settings</i> → → <i>Send/Compose</i> → → <i>Set Quick Reply</i> → → <i>Select text</i> → → <i>Edit</i> →
	Using Quick Reply In message window, (Long) → <i>Select text</i> →
Replying to messages automatically	→ <i>Settings</i> → → <i>General Settings</i> → → <i>Send/Compose</i> → → <i>Auto Reply</i> → → <i>See below</i>
	Saving Recipients <i>Address Setting</i> → → <i>Select blank entry</i> → → <i>Select method</i> → → <i>Select/enter number/address</i> → → <i>Select mode</i> → (<input type="checkbox"/> /✓) → → <ul style="list-style-type: none"> Select saved recipient and press to edit number/address.
	Editing Reply Text <i>Reply Message</i> → → <i>Select mode</i> → → <i>Enter text</i> → <ul style="list-style-type: none"> Edit text for each mode.
Activating Auto Reply <i>Switch On/Off</i> → → <i>On</i> → <ul style="list-style-type: none"> Replies are sent via SI Mail. Replies are sent to the same sender only once after each time Auto Reply is activated. Auto Reply is not available for PC Mail or while abroad. 	



Managing Messages

■ Message List

Selecting multiple messages	<p>Selecting</p> <p>In message list, [v] → Select message → [✓] (✓)</p> <ul style="list-style-type: none"> To uncheck, press [v] again.
	<p>Selecting Up to 50 Messages at Once</p> <p>In message list, [m] → Manage Msg. → [v] → Check in Block → [v]</p>
	<p>Unchecking All</p> <p>In message list, [m] → Unselect All → [v]</p>
Color-tagging messages	<p>In message list, [m] → Manage Msg. → [v] → Color Label → [v] → Select color → [v]</p>
Sorting messages	<p>In message list, [m] → View Settings → [v] → Sort → [v] → Select option → [v]</p>
Opening sender/recipient details	<p>In message list, select message → [m] → View Mail Address → [v] → Select sender or recipient → [v]</p>
Checking memory status	<p>[m] → Memory Status → [v] → Select item → [v]</p> <ul style="list-style-type: none"> Press [v] to check memory status by service (SMS & S! Mail or PC Mail). When using Double Number in Dual Mode, select a mode for SMS & S! Mail. USIM Card SMS message count and volume do not appear.
Opening properties	<p>In message list, select message → [m] → Message Details → [v]</p>
Changing template name display	<p>[m] → Templates → [v] → [m] → Item Displayed → [v] → Select item → [v]</p>

Saving SMS messages to USIM Card	<p>In message list, select SMS message → [m] → Manage Msg. → [v] → SIM Sync → [v]</p> <ul style="list-style-type: none"> Available for compatible USIM Cards.
Changing received message status (read/unread)	<p>In message list, select message → [m] → Manage Msg. → [v] → Switch to Unread or Switch to Read → [v]</p>

■ Deleting Messages

Deleting messages	<p>One Message</p> <p>In message list, select message → [m] → Delete → [v] → Yes → [v]</p> <ul style="list-style-type: none"> Alternatively, delete an open message.
	<p>All Messages</p> <p>In message list, [m] → Manage Msg. → [v] → Delete All → [v] → Delete All or Except Locked Msg. → [v] → Enter Handset Code → [v]</p>
	<p>All Messages in Drafts or Unsent Messages</p> <p>In message list (Drafts or Unsent Messages), [m] → Delete All → [v] → Enter Handset Code → [v]</p>
Deleting Server Mail via Mail Notice	<p>In message list, select Mail Notice → [m] → Delete → [v] → Select option → [v] → Yes → [v]</p>



Deleting Server Mail via Server Mail list	<p>[Start Here] Server Mail Box Mail List See below</p> <ul style="list-style-type: none"> If retrieve list confirmation appears, choose Yes and press .
	<p>One Message Select message Delete Yes </p>
	<p>All Messages Delete All Enter Handset Code Yes </p>
Deleting all Server Mail directly from Server	<p>[Start Here] Server Mail Box Delete All Enter Handset Code See below</p>
	<p>All Retrieved Messages Except New Msg. </p>
	<p>All Messages Delete All </p>
■ Folders	
Moving messages manually	<p>In message list, select message Manage Msg. Move to Folder </p> <p>Select folder </p> <ul style="list-style-type: none"> If sort messages confirmation appears, choose Yes and press ; messages sent to/received from the number/address will be sorted into selected folder automatically.
	<p>In folder list, select folder Rename Enter name </p> <ul style="list-style-type: none"> Available in Chat Folder list as well.

Deleting folders	<p>In folder list, select folder Delete Enter Handset Code </p> <ul style="list-style-type: none"> If delete message confirmation appears, choose Yes and press . When Double Number is active, corresponding folders in other modes are also deleted.
	<p>In folder list, Create New Folder Enter name </p> <ul style="list-style-type: none"> Available in Chat Folder list as well.
Adding folders	<p>In folder list, select folder Relocate Folder Select target location </p>
Moving folders	<p>In folder list, select folder To All Read Yes </p>
Changing status of all messages within folders to read	<p>In folder list, select folder To All Read Yes </p>
Canceling automatic deletion of messages within folders	<p>In folder list, select folder Protect </p> <ul style="list-style-type: none"> To cancel protection, select Not Protect and press in the steps above.
Canceling Secret	<p>Unlock Secret folders temporarily and select Secret folder Unset Secret Enter Handset Code </p>



■ Sorting into Folders

Re-sorting messages	In folder list, select folder → → <i>Classify</i> → <ul style="list-style-type: none"> Available in Chat Folder list as well.
Sorting spam by setting keys	→ <i>Settings</i> → → <i>General Settings</i> → → <i>Anti Spam Measures</i> → → Enter Handset Code → → <i>Individual(Common)</i> → (✓) → → Select blank entry → → Select key → → Select/enter number/address/subject → → → → →
Editing/deleting sort keys	<small>(Start Here)</small> In folder list, select folder → → <i>My Folders</i> → → Select entry → See below
	Editing Sender/Recipient Key → <i>Replace</i> → → Select method → → Select/enter number/address → →
	Editing Subject Key → <i>Edit</i> → →
	Deleting an Entry → <i>Delete</i> → → <i>Yes</i> → →
	Deleting All Entries → <i>Clear All</i> → → <i>Yes</i> → →
■ Chat Folders	
Deleting folders	→ <i>Chat Folder</i> → → Select folder → → <i>Delete Folder</i> → → Enter Handset Code → <ul style="list-style-type: none"> If delete message confirmation appears, choose <i>Yes</i> and press . When Double Number is active, corresponding folders in other modes are also deleted.

Deleting all messages	→ <i>Chat Folder</i> → → Select folder → → → <i>Manage Msg.</i> → → <i>Delete All</i> → → <i>Yes</i> →
Resetting Chat Folders	→ <i>Chat Folder</i> → → → <i>Reset</i> → → Enter Handset Code → → <i>Yes</i> →
■ Mail Groups	
Renaming Mail Groups	→ <i>Settings</i> → → <i>Set Mail Group</i> → → Select Group → → <i>Edit Name</i> → → Enter name → → <i>Yes</i> →
Deleting Mail Groups/Group members	<small>(Start Here)</small> → <i>Settings</i> → → <i>Set Mail Group</i> → → Select Group → See below
	Mail Groups → <i>Delete</i> → → <i>Yes</i> → → Enter Handset Code →
	Group Members → Select member → → <i>Remove Entry</i> → → <i>Yes</i> → → <ul style="list-style-type: none"> Source Phone Book entries remain even after deleting members.
Changing Mail Group members	→ <i>Settings</i> → → <i>Set Mail Group</i> → → Select Group → → Select member → → <i>Re-assign Entry</i> → → Select entry → → Select number or mail address → → <i>Yes</i> → →



Using Messages

Forwarding messages	In message window, → Forward → → → Select recipient field → → Select method → → → → → <ul style="list-style-type: none"> Attached files are forwarded. To forward SMS messages, select S! Mail or SMS and press .
Sending from Drafts	→ Drafts → → Select message → → Complete message →
Sending unsent messages	Start Here In message list (Unsent Messages), select message → → See below Sending without Editing Resend → Edit & Send Edit → → Complete message →
Using sent messages	In message list (Sent Messages), select message → → Edit & Send → → → → → Complete message →
Saving schedules from message list	In message list, select message → → → → → → → → → → → <ul style="list-style-type: none"> Source message is accessible from schedule window (via Related Mail in Options menu).

Forwarding Server Mail

Via Mail Notice

In message list, select Mail Notice → → → **Forward** → → → **Notifi. Forward** (forward Mail Notice text only) or **Remote Forward** → → → → → → → → → → → →

Via Server Mail List

→ **Server Mail Box** → → → **Mail List** → → → → → **Remote Forward** → → → → → → → → → → → → → →

- If retrieve list confirmation appears, choose **Yes** and press .

Opening Server Mail properties

→ **Server Mail Box** → → → **Mail List** → → → → → **Select message** → → **Message Details** →

- If retrieve list confirmation appears, choose **Yes** and press .

Checking Server Mail message count and volume

→ **Server Mail Box** → → → **Mailbox Volume** →



General Settings

Changing message window scroll unit	☰ → Settings → ● → General Settings → ● → Scroll Unit → ● → Select unit → ●
Changing message list view	☰ → Settings → ● → General Settings → ● → Message List View → ● → Select option → ●
Showing complete sent/received message addresses	☰ → Settings → ● → General Settings → ● → Address View → ● → Show All → ●
Changing view for Received Msg. folder	☰ → Settings → ● → General Settings → ● → Received Msg. View → ● → Select option → ● ● Folder View by Account is selectable when a PC Mail Account exists.
Changing view for Sent Messages folder	☰ → Settings → ● → General Settings → ● → Sent Msg. View → ● → Select option → ● ● Folder View by Account is selectable when a PC Mail Account exists.
Selecting automatic deletion option for received messages	☰ → Settings → ● → General Settings → ● → Auto Delete → ● → Received Msg. → ● → Select option → ●
Canceling automatic deletion of oldest sent messages	☰ → Settings → ● → General Settings → ● → Auto Delete → ● → Sent Messages → ● → Not Auto Del → ●
Changing spam report recipient	☰ → Settings → ● → General Settings → ● → Report Spam → ● → Edit address → ● → Yes → ●

General Settings (Send/Compose)

Requesting Delivery Report for all messages	☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Delivery Report → ● → On → ● ● Available when messaging to SoftBank handsets.
Disabling automatic resend of unsent messages	☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Auto Resend → ● → Off → ●
Designating/editing reply-to address	(Start Here) ☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Reply to Settings → ● → See below Designating Switch On/Off → ● → On → ● → Select method → ● → Select/enter address → ● Editing Edit Address → ● → Edit → ●
Selecting quote option	☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Reply With Text → ● → Select option → ●
Hiding progress bar while sending messages	☰ → Settings → ● → General Settings → ● → Send/Compose → ● → Sending Status → ● → Off(Background) → ●



General Settings (Receive)

■ Message Notice & Animation View

Muting ringer, etc. for messages sorted into Secret folders	<ul style="list-style-type: none"> ☰ → Settings → ● → General Settings → ● → Receive → ● → Message Notice → ● → Secret Folder → ● → No Response → ●
Changing alerts for messages received during handset use	<ul style="list-style-type: none"> Start Here ☰ → Settings → ● → General Settings → ● → Receive → ● → Message Notice → ● → See below <hr/> <p>Showing New Message Window On Active Screen → ● → On → ●</p> <hr/> <p>Selecting Scrolling Notice Option View Setting → ● → Select option → ●</p> <hr/> <p>Muting Alert Sound Alert Sound → ● → Off → ●</p>
Disabling Animation View	<ul style="list-style-type: none"> ☰ → Settings → ● → General Settings → ● → Receive → ● → Animation View → ● → Off → ●

■ Feeling Mail

Hiding graphics above Information window	<ul style="list-style-type: none"> ☰ → Settings → ● → General Settings → ● → Receive → ● → Link to Feeling → ● → Idle Screen Info. → ● → Off → ●
Disabling illumination	<ul style="list-style-type: none"> ☰ → Settings → ● → General Settings → ● → Receive → ● → Link to Feeling → ● → Light → ● → Off → ●

Selecting Vibration option

☰ → Settings → ● → General Settings → ●
→ Receive → ● → Link to Feeling → ● →
Vibration Pattern → ● → Select option → ●

Changing ringtone settings

Start Here ☰ → Settings → ● → General Settings → ● → Receive → ● → Link to Feeling → ● → Ringtone → ● → See below

Muting Ringer
Switch On/Off → ● → Off → ●

Changing Ringtones
Assign Tone → ● → Select category → ● →
Select folder → ● → Select tone/file → ●

Changing Duration
Duration → ● → Enter time → ●



S! Mail Settings

Automatic Retrieval

Retrieving complete S! Mail messages manually	<p>[Start Here] → Settings → S! Mail Settings → See below</p> <p>In Japan Message DL(Japan) → Manual</p> <p>While Abroad Message DL(Abroad) → Manual</p>
	<p>[Start Here] → Settings → S! Mail Settings → Message DL(Japan) or Message DL(Abroad) → Auto (Specify) → See below</p> <p>Selecting Sender Types Select item (☐/☑) ✓</p> <p>Specifying Numbers/Addresses Individual Address → Select blank entry → Select method → Select/enter number/address ✓</p> <p>Deleting an Individual Address Entry Individual Address → Select entry → Delete → Yes ✓</p> <p>Deleting All Individual Address Entries Individual Address → Select entry → Clear All → Yes ✓</p>
Retrieving specified messages	

Attachments

Enabling image auto-resize	<p>Settings → S! Mail Settings → Picture Appearance → Double-Sized</p> <ul style="list-style-type: none"> Setting applies to PC Mail as well.
Enabling/disabling image auto-open or sound auto-play	<p>Settings → S! Mail Settings → Auto Play File → Pictures or Sounds → On or Off</p> <ul style="list-style-type: none"> Setting applies to PC Mail as well.
Attaching captured/recorded files unsaved	<p>Settings → S! Mail Settings → Send File Settings → Attach Only</p> <ul style="list-style-type: none"> Setting applies to PC Mail as well.
Message Size	
Limiting outgoing S! Mail message size	<p>Settings → S! Mail Settings → Create Msg. Size → 300KB or 1MB</p> <ul style="list-style-type: none"> Images are resized automatically when message size exceeds the limit upon attaching them.
Limiting incoming S! Mail message size	<p>Settings → E Mail Settings → DL Size Limit → 300KB</p> <ul style="list-style-type: none"> Exceeding attachments are reduced (images) or deleted (other files) at Server.



PC Mail Settings

Retrieving complete PC Mail messages
 Settings → PC Mail Settings → PC Mail DL → All Contents

Start Here → Settings → PC Mail Settings → Check New Mail → See below

Enabling Automatic Retrieval

Check New Mail → On → Select account → (✓) →

- Setting Check New Mail to **On** may incur high charges; checking for new messages may incur transmission fees even when none exists. Remember this, especially when using handset outside Japan.
- Handset does not check for new messages between 10:00 PM and 6:00 AM; change/cancel Inactive Time as needed.

Retrieving new messages automatically

Enabling Automatic Retrieval Abroad

Abroad → Enable →

- Automatically retrieving messages abroad may incur high charges.

Changing Automatic Retrieval Interval

Interval → Select interval →

Changing Inactive Time

Inactivate Time → Start Time: →

Enter start time: → End Time: →

Enter end time →

Canceling Inactive Time

Inactivate Time → Switch On/Off → Off →

Retrieving PC Mail for specified folder
 In folder list, select PC Mail folder → Retrieve New →

Disabling automatic word wrap
 Settings → PC Mail Settings → Word wrap → Off →

Start Here → Settings → PC Mail Settings → PC Mail DL → PC Mail DL → DL All From List → See below

Selecting Sender Types

Select item → (□/✓) →

Specifying Addresses

Retrieving complete messages from specified addresses
 Individual Address → Select blank entry → Select method → Select/enter address →

Deleting an Individual Address Entry

Individual Address → Select entry → Delete → Yes →

Deleting All Individual Address Entries

Individual Address → Select entry → Clear All → Yes →

Restricting complete message retrieval by size
 Settings → PC Mail Settings → PC Mail DL → Max DL Size → Select account → Select size →
 • Effective when PC Mail DL is set to **All Contents** or **DL All From List**.



SMS Settings

Changing Server sent message storage limit

 → **Settings** →  → **SMS Settings** →  → **Expiry Time** →  → **Select option** → 

Changing SMS Server number

Start Here  → **Settings** →  → **SMS Settings** →  → **Message Center** →  → **See below**

Editing

Setting1(Default) to Setting3 →  → **Edit number** → 

- Do not change Server number unless instructed to do so.

Deleting

Setting2 or Setting3  → **Delete** →  → **Yes** → 

Activating

Setting2 or Setting3  → **Set Default** → 

- Activated number moves to **Setting1(Default)** and shifts the others down.

Changing character encoding for composing messages

 → **Settings** →  → **SMS Settings** →  → **Char-code** →  → **Select encoding** → 



Sending Messages

? Cannot enter message text or attach files

- Attachment size affects text size limit. In turn, text size affects attachment size limit.

? Sending failure appears in Information window

- To resend, follow these steps:
Sending failure → [] → **Select message** → [] → [] → [] → [] → []

? Unsent message is not resent automatically

- Auto Resend makes up to two attempts to send unsent messages automatically. Resend unsent message(s) manually.

? Set Auto Play File cannot be set

- Apply to one file per message.
- Not available for Graphic Mail.
- May be unavailable for some files.

? Messaging Settings are not applied

- Settings are valid for one message, and effective when viewed on compatible handsets/applications.
- Delivery Report/Priority setting may not be effective when sent to mail addresses.
- Priority setting does not affect delivery speed.

? Cannot set Messaging Settings

- These settings cannot be applied to a message simultaneously (select one): Set Auto Delete, Reply Request, Forward NG, Delete NG, Quiz, Set Auto Play File.

? Signature is not inserted automatically

- Auto Insert is available for S! Mail only.

? Cannot cancel sent messages

- Short messages may not be canceled.
- Set Sent Cancel is available for S! Mail only.

? Cannot send PC Mail

- Follow these steps to check User Name and Password for SMTP authentication:
 [] → **Settings** → [] → **PC Mail Settings** → [] → **PC Mail Account** → [] → **Select account** → [] → **Set Sending** → [] → **Sender Auth.** → [] → **SMTP Auth.** → [] → **User Name or Password** → []
- Some ISPs require SMTP authentication setup in addition to Set Receiving setup.



Incoming Messages

? Handset won't ring or vibrate for some incoming messages

- Handset does not ring or vibrate for messages with Low Priority.
- Handset does not ring, vibrate or open Information window for messages filtered as spam.

? A confirmation requesting a reply appears

- To reply, choose **Yes** and press . Confirmation does not appear for replied messages.

? Handset won't respond according to Feeling Mail settings

- Responses set in Phone Book take priority.
- Feeling Mail settings are disabled when:
 - Sender is saved in Phone Book as Secret entry
 - The message was filtered as spam
 - The message was sorted to a Secret folder

? Message text appears distorted

- Follow these steps to change encoding:
In message window,  **→ View Settings**   **→ Char-code**   **→ Select option**  

Handling Messages

? Cannot move messages into some folders

- To move to Secret folders, unlock temporarily or cancel Secret beforehand.

? Cannot receive messages

- If  appears, memory is full; delete messages (P.4-24).
- If  appears, move to a place where signal is strong.

? S! Mail is not delivered as sent

- Recipient must be subscribed to S! Mail, Super Mail or Long Mail. The maximum size of messages/ attachments handsets can receive varies by make and model. Confirm compatibility with recipient handsets.

? Still images are not delivered as sent

- Recipient handset may not be JPEG-compatible. Convert JPEG files to PNG.



Video files are not delivered as sent

- Send video files to S! Mail- or VGS-compatible SoftBank handsets supporting MPEG-4.

