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12

Connectivity & File Backup



Infrared

Wirelessly transfer the following files between 930SH and compatible devices.

Phone Book

Received Msg.

Calendar

Sent Messages

Tasks

Drafts

Notepad

Templates

Bookmarks

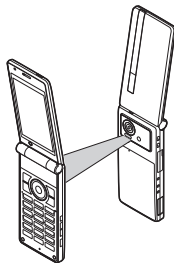
Data Folder

- Copy/forward protected files are not transferable.
- Some files may not be transferable; some settings may be lost, or files may not be saved properly. (For details, see **P.12-19** "Troubleshooting.")

Getting Started

Infrared Precautions

Align Infrared Ports of both devices.



- Do not place objects between devices.
- Keep Infrared Ports aligned during transfer.
- Do not look into Infrared Port during infrared transmissions. Eyesight may be affected.

Transfer Options

One File Transfer	Transfer single files
All File Transfer	Transfer all files by function
IrSS Transfer	Exchange single image files with compatible devices at high speed

- Some transfer options may be unavailable depending on file type.
- Transfer Memory Card files one by one.

Authorization Code


- Four-digit code required for infrared transfers. All File Transfers possible when codes match. (Authorization Code is changeable for each transfer.)



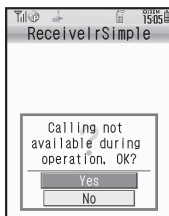
Transferring Files via Infrared

Receiving Files

1 (Long)

- Infrared is activated.
- Handset receives files if sent within three minutes.
- Handset must be in Standby to accept connection requests.
- To cancel infrared, Long Press .

2 Connection request arrives



Request Window


3 Perform subsequent operations

- To cancel transfer, press .

Subsequent Operations

■ One File Transfer

Yes →  → Yes → 

- When confirmation for save location appears, select a location and press .

■ All File Transfer (Adding Files)

Yes →  → Enter Handset Code →

 → Enter Authorization Code → 

→ *As New Items* → 

■ IrSS Transfer

Yes → 

- Files are saved to Data Folder (Pictures).

Advanced

-   Overwriting existing files (P.12-16)

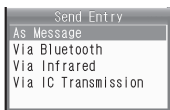


Sending Files

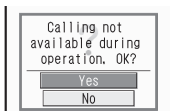
One File Transfer

Example: Phone Book entry

- 1 → **Select entry** → → **Send Entry** →



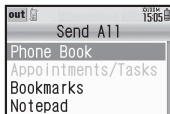
- 2 **Via Infrared** →



- 3 **Yes** → → **Transfer starts**
 - When finished, entry search window returns.

All File Transfer

- 1 → **Settings** → → → **Connectivity** → **Infrared** →
- 2 **Send All** →
- 3 **Yes** → → **Enter Handset Code** →



- 4 **Select item** →
- 5 **Enter Authorization Code** → → **Transfer starts**
 - When finished, Send All menu returns.

Sending Phone Book

- In **5**, follow these steps to select whether to send Phone Book Pictures:
Yes or No →

Sending JPEG Images at High Speed

- 1 → **Data Folder** →
- 2 **Pictures or DCIM** →
 - For *DCIM*, select a folder and press .
- 3 **Select image** → (**Long**)
- 4 **Yes or No** → → **Transfer starts**
 - When finished, file list returns.
 - Transfers are one-way; end even if files are not received.

Advanced

- Sending My Details Sending non-Phone Book files (P.12-16)

Transferring Files via IC Transmission

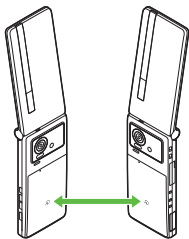
Wirelessly transfer files between 930SH and compatible devices.

- For transferable files, see P.12-2.
- Cancel IC Card Lock beforehand.
- Disconnect Headphones, USB Cable and AC Charger beforehand.

Getting Started

IC Transmission Precautions

Align  logos of both devices.



Align  logos

Keep  logos aligned during transfer.

Transfer Options

One File Transfer	Transfer single files
All File Transfer	Transfer all files by function

- Some transfer options may be unavailable depending on file type.
- Transfer Memory Card files one by one.

Authorization Code

- Four-digit code required for IC transfers. All File Transfers possible when codes match. (Authorization Code is changeable for each transfer.)

Disabling One File Reception

- 1  → **Settings** →  →  → **Connectivity** → **IC Transmission** → 



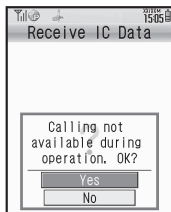
IC Transmission Menu

- 2 **Recv. Forwarded** →  → **Off(Disabled)** → 



Receiving Files

1 Connection request arrives



Request Window


2 Perform subsequent operations

- To cancel transfer, press .









Subsequent Operations

One File Transfer

Yes    Yes 

- When confirmation for save location appears, select a location and press .

All File Transfer (Adding Files)

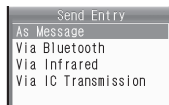
Yes   Enter Handset Code 
 Enter Authorization Code 
 As New Items  

Sending Files

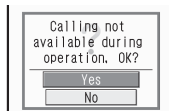
One File Transfer




Example: Phone Book entry

1   Select entry   
 Send Entry 



2  Via IC Transmission  

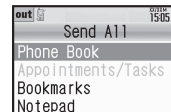


3 Yes    Transfer starts
 • When finished, entry search window returns.

All File Transfer

1 In IC Transmission menu, Send All  

2 Yes   Enter Handset Code 
 Code  






3 Select item  

4 Enter Authorization Code 
 Transfer starts

- When finished, Send All menu returns.

Sending Phone Book

- In , follow these steps to select whether to send Phone Book Pictures:
 Yes or No  

Advanced

-  Overwriting existing files
-  Sending My Details
-  Sending non-Phone Book files (P.12-16)

Bluetooth®

Wirelessly transfer files/data between 930SH and compatible devices (watches, handsfree devices, etc.).

Bluetooth® connection may not be possible with some Bluetooth® devices.

- Handset shall be connected to certified Bluetooth® devices that meet the specification standards developed by Bluetooth SIG.
- Data transfers may fail depending on characteristics or specifications of the certified Bluetooth® devices.
- Noise may interfere with wireless or handsfree conversations.

Getting Started

Bluetooth® Precautions

- Bring handsets to within ten meters. (Bluetooth® connection/transfer rate may vary depending on conditions.)
- TV audio is supported only on SCMS-T DRM scheme compliant Bluetooth® devices.

Handsfree Device Precautions

Handle call operations on the device in use.

Bluetooth® Watches

Compatible Bluetooth® watches support these functions:

Time Correction

Alarm Notice

News Notice

Mail Notice

Remote Shutter

Mode Settings

Quick Silent

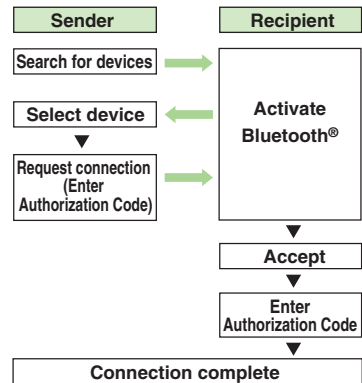
Caller ID Notice

Hold Calls

Operator Notice

For details about functions/operations, see the Bluetooth® watch guide.

Bluetooth® Connection



Authorization Code

- 4 to 16-digit code required for Bluetooth® connections. Pairing possible when codes match.

Advanced

- Cloaking handset to avoid connection requests
- Setting idle time after which Bluetooth® is canceled
- Switching audio output to wireless device
- Changing Bluetooth® name for handset
- Talking on handsfree device
- Avoiding connection requests from Bluetooth®-compatible S! Applications in Standby, etc.
- Opening Bluetooth®-related handset properties (P.12-16)
- Synchronizing Bluetooth® watch with handset
- Enabling/disabling Bluetooth® watch responses (P.12-17)



Transferring Files via Bluetooth®

Toggle Bluetooth® On/Off

1 (Long)

- Handset must be in Standby to accept connection requests from unpaired handsfree devices, etc.

Connecting to Bluetooth® Devices

Device Search & Pairing



Activate Bluetooth® on devices to be paired with.

- 1  → **Settings** →  → 
Connectivity → **Bluetooth**
 → 




Bluetooth Menu


2 **Add Device** →

- To disable confirmation, press  before .

3

- Found devices are listed after search.
- Press  to cancel.

4 **Select device** →

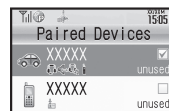
If handset is already connected to another device, choose **Yes** and press .

5 **Enter the same Authorization Code for handset and the other device** → → **Pairing complete**

- On the other device, complete code entry within 30 seconds.
- For handsfree devices, enter specified Authorization Code.
- Authorization Codes are not necessary for paired devices.


Connecting to Paired Devices

1 **In Bluetooth menu, Paired Devices** →








Paired Devices List

2 **Select device** →

If handset is already connected to another device, choose **Yes** and press .

- The device is connected and (preferred) appears.

Advanced

-   Editing Paired Devices list
-  Disconnecting devices
-  Connecting to devices supporting handsfree telephony and audio output by service
-  Specifying a preferred device for wireless connection (P.12-17)

Accepting Connection Requests

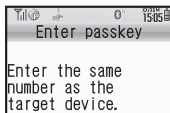
Follow these steps to accept connection requests from unpaired devices:

1 Connection request arrives



Request Window

2 Yes ➔ ●



3 Enter the same Authorization Code as sender's ➔ ●

- Complete code entry within 30 seconds.
- For handsfree devices, enter specified Authorization Code.

Transferring Files


Follow the steps below to exchange files with paired devices.

- For transferable files, see P.12-2.
- When requested, enter Authorization Code.

Receiving

1 Connection request arrives ➔ Yes ➔ ●

2 Yes ➔ ●

- When confirmation for save location appears, select a location and press ●.
- To cancel transfer, press .

All File Transfer (Adding Files)

In 2, enter Handset Code ➔ ● ➔
As New Items ➔ ●

One File Transfer

Example: Phone Book entry

1 ● ➔ Select entry ➔ ➔ Send Entry ➔ ●

2 Via Bluetooth ➔ ●

3 Select device ➔ ● ➔ Yes ➔ ● ➔ Transfer starts

- When finished, entry search window returns.

All File Transfer

1 In Bluetooth menu, *Send All* ➔ ●

2 Select device ➔ ● ➔ Yes ➔ ● ➔ Enter Handset Code ➔ ●

3 Select item ➔ ● ➔ Transfer starts

- When finished, Send All menu returns.

Sending Phone Book

- In 3, follow these steps to select whether to send Phone Book Pictures:
Yes or No ➔ ●

Advanced

-  ● Overwriting existing files
- Sending My Details
- Sending non-Phone Book files (P.12-17)



Connecting to PC

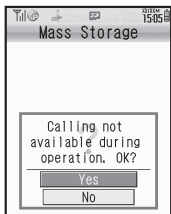
Accessing Memory Card from PC

Connect handset to a PC via USB Cable to access Memory Card from the PC without removing the card from handset.

- USB Cable may be purchased separately.
- If handset is connected to a PC via USB Cable, disconnect it first.

1  → **Settings** →  → 
Connectivity → **USB Mode**
 → 

2 **Mass Storage** → 



3 **Yes** → 

4 **Connect handset to a PC via USB Cable**

- Use PC to access Memory Card.

5  → **Yes** →  →

Connection ends

- Safely remove handset (recognized as removable hardware device) on the PC, then disconnect USB Cable.

Utility Software (Japanese)

For more PC-related operations, download Utility Software (including USB Cable driver) from the following URL.

Utility Software

<http://k-tai.sharp.co.jp/download/tools/utility/>

Mobile Data Communication Fees

- Using the Internet by connecting handset to PC/PDA via USB Cable or Bluetooth® may incur high charges as large-volume packet transmissions tend to occur in a short period of time.



Backup & Restore

Back up information to Memory Card, and restore to handset as needed.

The following folders/entries can be transferred at once:

Phone Book*	Drafts*
Calendar*	Templates
Tasks*	Contents Keys
Bookmarks*	Data Folder
Notepad*	S! Town
Received Msg.*	Mail Groups
Sent Messages*	User Dictionary

*Selectable simultaneously via **Check Selection** in Options menu.

Precautions

- Not available if battery is low.
- Some items may not be transferable; some settings may be lost, or files may not transfer properly.

Transferring All Items

Use blank Memory Card for **Backup All Items**. Do not use the card to save other files after **Backup All Items**; backed up content may not be restored properly.

Transferring Selected Items

■ Received Msg.

- Transfer may delete sort keys.
- Mail Notices are restored as messages, invalidating complete message retrieval.
- If spam filter is available on recipient handset, Spam Folder messages are saved in spam folder regardless of the setting. (If unavailable, they are saved as normal received messages.)

■ Sent Messages

Transfer may delete sort keys.

■ Drafts

If transferred from Drafts, only the first entered recipient may remain or SMS addressed to multiple recipients may not be saved.

■ Bookmarks

- Yahoo! Keitai, Streaming and PC Site Browser Bookmarks are all backed up.
- Streaming Bookmarks are saved as Yahoo! Keitai Bookmarks.

■ Contents Keys

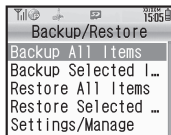
Moving Keys to Memory Card creates a special file. Performing Backup again on the same Memory Card overwrites that file. Perform Restore beforehand.



Handset to Memory Card

Follow these steps to back up selected items at once:

- 1 → **Settings** → → → **Connectivity** → **Backup/Restore** →



Backup/Restore Menu

- 2 **Backup Selected Items** → → **Enter Handset Code** →
- 3 **Yes** →
- 4 **Select item** → (□/✓) → **Complete selection**
 - For **Phone Book**, confirmation appears. Choose **Yes** or **No** and press .

- 5 → **Yes** →
 - To cancel, press .

- 6 **Backup complete** → →

Selecting Multiple Items at Once

In 4, → **Select option** → → **From** 5

Selecting/Canceling All Items

In 4, → **Check All or Uncheck All** →

Memory Card to Handset

Follow these steps to restore selected items:

Restoring backed up content to handset overwrites current handset content (with the exception of Contents Keys).

- 1 In **Backup/Restore menu**, **Restore Selected Items** → → **Enter Handset Code** →
- 2 **Yes** →
- 3 **Select item** → (□/✓) → **Complete selection**

- 4
 - If no file list appears, skip ahead to 7.

- 5 **Select file** →
 - Repeat 5 to complete selection.

- 6

- 7 **Yes** →
 - To cancel, press .

- 8 **Restore complete** → →

Selecting Multiple Items at Once

In 3, → **Select option** → → **From** 4

Selecting/Canceling All Items

In 3, → **Check All or Uncheck All** →

Changing Restoration Method

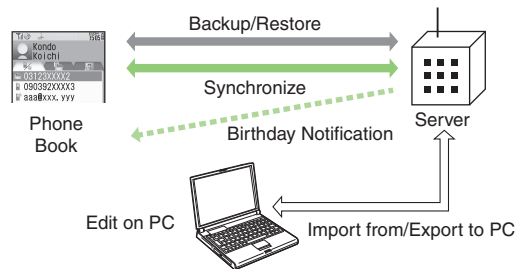
After 3, select item → → **Change to Add Mode or Chg. to Overwrite Mode** → → **From** 4

Advanced

- Backing up all items ● Encoding data for backup ● Restoring all items ● Deleting backup files (P.12-18)

About SAB

Back up Phone Book content in SAB; add Phone Book changes to SAB anytime. Edit SAB online via PC; add SAB changes to Phone Book anytime. Restore lost or altered Phone Book content from SAB.



- SAB requires a separate contract and basic monthly fee.
- Use SAB to add Phone Book content to a new compatible SoftBank handset; some conditions apply (P.12-14).
- Use a PC to edit SAB online.
- For more about SAB, see the corresponding Website (P.14-22).
- Sync commands (Backup, Restore and Synchronize) all incur transmission fees.

SAB Sync Commands & Features

Backup/ Restore	Backup	Export Phone Book content to SAB ¹
	Restore	Import SAB content to Phone Book ²
Synchronize	Synchronize	Synchronize Phone Book and SAB ³
	Sync from Client	Add Phone Book changes to SAB ⁴
	Sync from Server	Add SAB changes to Phone Book ⁵
Edit on PC	Import from PC	Upload PC address book info to SAB
	Export to PC	Export SAB content to PC address book
Send Notice ⁶	Birthday Notification	SAB sends reminders via SMS to handset
	Email Address Notification ⁷	Send new handset mail address to specified addresses
	"Disaster Message Board" Message Notification ⁸	Send emergency message board update to specified addresses
Spam Filter	Tomodachi Email Filter ⁹	Always accept messages from mail addresses saved in SAB

¹ Any existing SAB content is deleted.

² Any existing Phone Book content is deleted.

³ If the same entry item is edited in Phone Book and SAB, SAB content is referenced.

⁴ Unrelated SAB changes remain.

⁵ Unrelated Phone Book changes remain.

⁶ Access this function via handset or a PC.

⁷ Backup resets notification setting; handset address is sent to all addresses.

⁸ Backup resets notification setting; updates are not sent to any address.

⁹ Export Phone Book content to SAB beforehand.



Service Usage Outline

Complete Contract

Visit a SoftBank Shop, dial 157 from a SoftBank handset for SoftBank Customer Center, General Information or access My SoftBank (Japanese) via Yahoo! Keitai.



Receive User ID & Password

After subscription, user ID and password arrive via SMS.

- User ID and password are required to use SAB via a PC.



Use SAB

Export Phone Book content to SAB.

Precautions

■ Unsynchronizable Items

SAB restoration cancels these Phone Book settings:

- Picture, Tone/Video, Light, Vibration
- **Unintentional Phone Book or SAB Content Deletion**
 - When no Phone Book content exists, selecting **Synchronize**, **Sync from Client** or **Backup** deletes all SAB content.
 - When no SAB content exists, selecting **Synchronize**, **Sync from Server** or **Restore** deletes all Phone Book content.

■ Phone Book ↔ SAB Content Capacity Disparities

When the number of savable items varies between Phone Book and SAB entries, Synchronization reflects lower limit.

■ Contract Termination

SAB content is deleted upon contract termination.

■ SAB Transfers to New Handsets

- **SAB-Compatible 3G Handsets**
SAB remains as last saved and is fully accessible.
- **Other 3G Handsets**
SAB remains as last saved and is accessible via PC.
- **V3/V4/V5/V6/V8 Series**
Service contract is terminated and SAB content is deleted.

■ When Double Number is Active

Regardless of usage mode setting, all Phone Book content is backed up.

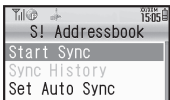


Backup & Restore

Backup (Phone Book → SAB)

Any existing SAB content is deleted.

- 1 → **Phone** → → **S! Addressbook Backup** →



S! Addressbook Menu

- 2 **Start Sync** → → **Backup** →

- 3 **Yes** → → **Enter Handset Code** →

- Backup starts; when completed, details appear.

- 4 → **Backup complete**

Canceling Backup



Restore (SAB → Phone Book)

Any existing Phone Book content is deleted.

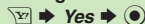
- 1 **In S! Addressbook menu, Start Sync** → → **Restore** →

- 2 **Yes** → → **Enter Handset Code** →

- Restore starts; when completed, details appear.

- 3 → **Restore complete**

Canceling Restore



Synchronizing Phone Book

Synchronize Options:

Synchronize	Synchronize Phone Book and SAB
Sync from Client	Add Phone Book changes to SAB
Sync from Server	Add SAB changes to Phone Book

If this is your first use of SAB (new handset), Synchronization is performed via Synchronize regardless of selection.

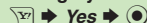
- 1 **In S! Addressbook menu, Start Sync** → → **Select option** →

- 2 **Yes** → → **Enter Handset Code** →

- Synchronization starts; when completed, details appear.

- 3 → **Synchronization complete**

Canceling Synchronization



Advanced

- Confirming user ID & password Auto synchronization Opening log (P.12-18)



Infrared	
Overwriting existing files	When connection request arrives, Yes → ● → Enter Handset Code → ● → Enter Authorization Code → ● → <i>Delete All & Save</i> → ● → Yes → ● • For Phone Book, My Details except handset phone number is overwritten as well.
Sending My Details	● → [F0] → [☐] → <i>Send My Card</i> → ● → <i>Via Infrared</i> → ● → Yes → ● → Transfer starts
Sending non-Phone Book files	In file list, select file → [☐] → <i>Send (or Send/Blog)</i> → ● → <i>Via Infrared</i> → ● → Yes → ● → Transfer starts

IC Transmission	
Overwriting existing files	When connection request arrives, Yes → ● → Enter Handset Code → ● → Enter Authorization Code → ● → <i>Delete All & Save</i> → ● → Yes → ● • For Phone Book, My Details except handset phone number is overwritten as well.
Sending My Details	● → [F0] → [☐] → <i>Send My Card</i> → ● → <i>Via IC Transmission</i> → ● → Yes → ● → Transfer starts
Sending non-Phone Book files	In file list, select file → [☐] → <i>Send (or Send/Blog)</i> → ● → <i>Via IC Transmission</i> → ● → Yes → ● → Transfer starts



Bluetooth®	
General	
Cloaking handset to avoid connection requests	● → <i>Settings</i> → ● → [☐] <i>Connectivity</i> → <i>Bluetooth</i> → ● → <i>My Device Settings</i> → ● → <i>Visibility</i> → ● → <i>Hide My Phone</i> → ●
Setting idle time after which Bluetooth® is canceled	● → <i>Settings</i> → ● → [☐] <i>Connectivity</i> → <i>Bluetooth</i> → ● → <i>My Device Settings</i> → ● → <i>Bluetooth Timeout</i> → ● → Select time → ●
Switching audio output to wireless device	● → <i>Settings</i> → ● → [☐] <i>Connectivity</i> → <i>Bluetooth</i> → ● → <i>My Device Settings</i> → ● → <i>Sound Output</i> → ● → <i>Bluetooth Device</i> → ● • <i>Bluetooth Device</i> is set automatically when connection is made from wireless Headphones.
Changing Bluetooth® name for handset	● → <i>Settings</i> → ● → [☐] <i>Connectivity</i> → <i>Bluetooth</i> → ● → <i>My Device Settings</i> → ● → <i>Device Name</i> → ● → Enter name → ●
Talking on handsfree device	● → <i>Settings</i> → ● → [☐] <i>Connectivity</i> → <i>Bluetooth</i> → ● → <i>My Device Settings</i> → ● → <i>Handsfree Setting</i> → ● → <i>Handsfree Mode</i> → ●
Avoiding connection requests from Bluetooth®-compatible S! Applications in Standby, etc.	● → <i>Settings</i> → ● → [☐] <i>Connectivity</i> → <i>Bluetooth</i> → ● → <i>My Device Settings</i> → ● → <i>S! Appli Request</i> → ● → Off → ●
Opening Bluetooth®-related handset properties	● → <i>Settings</i> → ● → [☐] <i>Connectivity</i> → <i>Bluetooth</i> → ● → <i>My Device Details</i> → ● • Press [☐] to view service details.



Bluetooth® Watches

Synchronizing Bluetooth® watch with handset	<p>● → Settings → ● → Connectivity → Bluetooth → ● → Setting Watch → ● → Set BT-Watch Time → ● → Yes → ●</p> <ul style="list-style-type: none"> Connect handset to a Bluetooth® watch beforehand.
Enabling/disabling Bluetooth® watch responses	<p>● → Settings → ● → Connectivity → Bluetooth → ● → Setting Watch → ● → Notification → ● → Select item → ● → Permit or Prohibit → ●</p> <ul style="list-style-type: none"> Register a Bluetooth® watch beforehand.

Paired Devices

Editing Paired Devices list	<p>Start Here ● → Settings → ● → Connectivity → Bluetooth → ● → Paired Devices → ● → Select device →  → See below</p> <p>Renaming Paired Devices Change Name → ● → Enter name → ●</p> <p>Deleting Paired Devices Delete → ● → Yes → ●</p> <ul style="list-style-type: none"> To delete a device connected to handset, choose Yes and press ●.
	<p>● → Settings → ● → Connectivity → Bluetooth → ● → Paired Devices → ● → Select device → ●</p>
Disconnecting devices	<p>● → Settings → ● → Connectivity → Bluetooth → ● → Paired Devices → ● → Select device → ●</p>
Connecting to devices supporting handsfree telephony and audio output by service	<p>● → Settings → ● → Connectivity → Bluetooth → ● → Paired Devices → ● → Select device →  → Select service → ● → Handsfree function or Audio function → ●</p>

Specifying a preferred device for wireless connection

Start Here ● → **Settings** → ● → **Connectivity** → **Bluetooth** → ● → **Paired Devices** → ● → **Select device** →  → **Set to Prior Connect** → ● → **See below**


For Handsfree Telephony

Handsfree On → ●




- For **Handsfree On**, specified device reconnects to handset when placing/receiving calls.

For Audio Output

Audio On → ●

- For **Audio On**, Media Player/TV audio output is redirected to specified device automatically when  **Sound Output** is set to **Bluetooth Device**.

File Transfer

Overwriting existing files	<p>When connection request arrives, Yes → ● → Enter Handset Code → ● → Delete All & Save → ● → Yes → ●</p> <ul style="list-style-type: none"> For Phone Book, My Details except handset phone number is overwritten as well.
Sending My Details	<p>● →  →  → Send My Card → ● → Via Bluetooth → ● → Select device → ● → Yes → ● → Transfer starts</p>
Sending non-Phone Book files	<p>In file list, select file →  → Send (or Send/Blog) → ● → Via Bluetooth → ● → Select device → ● → Yes → ● → Transfer starts</p>



Backup

Backup & Restore

Backing up all items	<ul style="list-style-type: none"> ● → Settings → ● → ☺ Connectivity → Backup/Restore → ● → Backup All Items → ● → Enter Handset Code → ● → Yes → ● → Yes → ● → Backup complete → ● → ●
Encoding data for backup	<ul style="list-style-type: none"> ● → Settings → ● → ☺ Connectivity → Backup/Restore → ● → Settings/Manage → ● → Encode Settings → ● → Select item → ● → On → ● ● Available for Phone Book, Messaging folders, Calendar and Tasks.
Restoring all items	<ul style="list-style-type: none"> ● → Settings → ● → ☺ Connectivity → Backup/Restore → ● → Restore All Items → ● → Enter Handset Code → ● → Yes → ● → Yes → ● → Restore complete → ● → ●
Backup Files	
Deleting backup files	<ul style="list-style-type: none"> ● → Settings → ● → ☺ Connectivity → Backup/Restore → ● → Settings/Manage → ● → File Management → ● → Select item → ● → Select file → ● (☐/☑) → Complete selection → ☑ → Yes → ●

S! Addressbook Back-up

Confirming user ID & password	<ul style="list-style-type: none"> ☑ → メニューリスト → ● → My SoftBank → ● → English → ● → Password confirmation for S! Address Book → ● → Follow onscreen instructions
Auto synchronization	<ul style="list-style-type: none"> Start Here) ● → Phone → ● → S! Addressbook Backup → ● → Set Auto Sync → ● → Enter Handset Code → ● → See below Activating Set On/Off → ● → On → ● Changing Auto Sync Frequency Set On/Off → ● → On → ● → Set Frequency → ● → Select frequency → ● → Enter/select date/time/day of the week → ● ● For After Editing Ph.Book(10 min.), omit steps for date, time, etc. Changing Auto Sync Command Set On/Off → ● → On → ● → Set Sync Mode → ● → Select command → ●
Opening log	<ul style="list-style-type: none"> ● → Phone → ● → S! Addressbook Backup → ● → Sync History → ● → Select record → ●



File Transfer

? Phone Book settings are lost

- One file transfer resets these settings:
 - Category, Tone/Video, Light, Vibration, Secret
- Picture setting may be lost depending on image; send the image separately and reassign it.

? Calendar/Tasks settings are lost

- One file transfer resets these settings:
 - Alarm Tone/Video, Secret, S! Friend's Status

? Cannot find streaming Bookmarks

- In All File Transfers, received streaming Bookmarks are saved as Yahoo! Keitai Bookmarks.

? Messages are not saved properly

- Files received via One File Transfer are saved to Other Docs folder and cannot be used as messages.
- Sky Mail may be received as S! Mail when transferred from other SoftBank handsets via All File Transfer.

? Received messages are not saved properly

- Mail Notices are restored as messages, invalidating complete message retrieval.
- All File Transfers may save Spam Folder messages to the incoming message folder on recipient SoftBank handsets (except 930SH).

? Received Msg. folder settings are lost

- In All File Transfers, overwriting messaging folders deletes sort keys.

? Draft messages are not saved properly

- In All File Transfers, only the first entered recipient may remain or SMS addressed to multiple recipients may not be saved on recipient SoftBank handsets (except 930SH).

? Cannot find files in DCIM folder

- Received files in DCIM folder are saved to Pictures folder.

? Cannot receive some files

- Messages may not be received depending on the size.
- Large Bookmarks may not be received correctly.

? Some files are not received

- If the limit is reached during transfers, remaining files will not be received.

? Cannot receive/accept connection requests even when Infrared/Bluetooth® is On

- Handset may not be in Standby.
- Keypad Lock/Function Lock may be active.
- Software Update may be in progress.

Infrared

? Infrared transfer fails

- Infrared Port may be obstructed by dust, etc.; clean with a soft cloth.
- Transfers may fail in direct sunlight, under fluorescent lighting or near infrared equipment.



Backup & Restore

? Backup fails

- Check handset/Memory Card memory; backup may fail if the memory is low.

? Cannot restore some messages

- When importing data backed up on other SoftBank handsets, some messages may not transfer depending on the size.

? Some files are not restored

- If the limit is reached during Restore, remaining files will not be restored.

? Cannot use backup files on other SoftBank handsets or PCs

- Some backup files may not be usable on other SoftBank handsets or PCs.

? Cannot open backup files

- Some backup files may open only after being restored to handset.

? Phone Book settings are lost

- Picture setting may be lost depending on image; send the image separately and reassign it.

? Messages are not restored properly

- Sky Mail may be restored as S! Mail when imported from other SoftBank handsets.

