

Calling



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Voice Call

This section describes making a voice call and operations during a voice call.



Making a Voice Call






Directly enter phone number to call.
To make a call from Phonebook, see *Calling from Phonebook* (P.2-19).

- 1  (1 + seconds)/Phone and Dial → Enter phone number including area code



Phone Number Entry Window

- 2 Confirm entered phone number →  or tap Call
- 3 To end the call → 





- To correct entered digit, and tap Clear or press . Touch and hold **Clear** or press  for 1 + seconds to delete all.
- To enter **P** (pause), tap **p-X** twice. To enter + (International Code), touch and hold **+0**.
- When the line is busy, press  to end the call and try again later. If **Auto redial** (P.14-10) is **On**, number is automatically redialed. Tap **Cancel** or press  to cancel redialing.
- When Stereo Earphone Microphone (Optional) is connected and **Earphone call** is set to **On**, press Stereo Earphone Microphone switch for 1+ seconds to call specified phone number. Press again for 1 + seconds to end the call.
- To input numbers for automatic voice service guidance, press  for Keypad and tap numbers.

Receiving a Voice Call

- 1 Voice Call window appears, 



- 2 To end the call → 

- To put caller on hold, press . To connect the call, tap Answer or press .
- To adjust ringer volume, press  / .
- If Stereo Earphone Microphone (Optional) is connected, press Stereo Earphone Microphone switch for 1 + seconds to accept Voice Calls. Press again for 1 + seconds to end the call.
- To put a current call on hold, a separate subscription is required to use either Call Waiting (P.3-18) or Conference Call (P.3-19). No liability is assumed for any damage associated with SSL/TLS use.
- **Missed Call Window**
Missed Call window appears for unanswered calls. Tap View to view Received calls (P.3-10).

• Ringtone

Specify ringtones by Phonebook entry or Category (➤P.2-22, P.2-24). If not set, active Mode Setting applies (➤P.1-17).

If Secret mode is set to **Hide** when a call from a Secret entry is received, active Mode Setting applies.

• Incoming Call Window

If a caller sends Caller ID, phone number appears. If saved in Phonebook, name also appears. If caller hides Caller ID, **Withheld** appears.

If incoming image has been saved in Phonebook or for the group, the image also appears (➤P.2-22, P.2-24).

If Secret mode is set to **Hide** when a call from a Secret entry is received, only number appears.

• When you cannot answer a call

Use Call Forwarding or Voicemail to handle calls. While handset rings/vibrates, tap Forward to forward the call to Voicemail or designated number immediately (➤P.3-16, P.3-17). Alternatively, tap Answering machine to record caller message on handset (➤P.3-9).

In-Call Operations

Adjust Volume

1 During a call

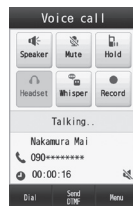


2 /

- Changed volume remains even after powering off.



Recording a Call

1 During a call



2 Record

3 End recording →

- Record voice of up to 2 minutes during a call.
- To pause recording, tap . Tap  to resume recording; Tap Save to save recording up to paused point.
- Recorded sound file is saved to **Ring songs · tones** in Data Folder.
- If Call Waiting is subscribed, recording stops by another incoming call, and incoming call window appears.
- Recording stops automatically after the call is ended, and voice file is saved.

Text Memo

1 During a call





- 2 Tap Menu → *Notepad* → *Add new* → Enter text memo → Select Category → Tap Save

Using Answering Machine

Use Answering Machine to record caller messages (➡P.3-9).

Playing Messages

- 1 Tap Menu → *Settings* → *Call settings* → *Answering machine* → *Play messages*
- 2 Select a message

• After Answering Machine records a message,  appears in Standby. Alternatively, in Standby, tap  for 1 + seconds to play Answering Machine messages.

Deleting Messages

- 1 Tap Menu → *Settings* → *Call settings* → *Answering machine* → *Play messages* → Tap Delete
- 2 Check message to delete → Tap Delete → *Yes*

• Message is deleted; *Missed voice call* appears in Call Log.

Advanced

Advanced Settings (☞P.3-22)

- Saving Entered Phone Number to Phonebook
- Creating New Message to Entered Number
- Showing or Hiding Your Number for a Call
- Setting Mute
- Rejecting and Disconnecting Incoming Call
- Switching to Speaker Phone
- Putting a Call on Hold
- Talking in Low Voice
- Switching Headset/Phone
- Searching Phonebook during Call
- Creating New Message during Call
- Sending Push Tones
- Recording Hearing Voice
- Creating Text Memo during Call

Settings

- Accept or reject calls from specified phone numbers (☞P.14-9)
- Create or edit Black List (☞P.14-10)
- Accept or reject calls from unknown numbers (☞P.14-10)
- Accept or reject calls when number is withheld (☞P.14-10)
- Accept or reject calls from payphones (☞P.14-10)
- Accept or reject calls when number is unavailable (☞P.14-10)
- Show or hide your own number (☞P.14-10)
- Set handset to automatically redial busy numbers (☞P.14-10)

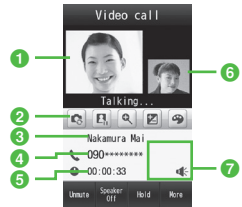
Video Call

Exchange voice/video with compatible 3G handsets.

- You may experience a problem with sound quality when using Speaker Phone (P.3-24) with louder volume. Lower volume or using Stereo Earphone Microphone (Optional) is recommended.
- Ambient noise may hamper voice quality. Use Stereo Earphone Microphone (Optional).
- Using Speaker Phone in public may disturb others; please mind your mobile manners.

Note

- Video Calls to incompatible handsets may be disconnected; fees apply.



- 1 Large Image (Normally, Incoming Image)
Tap here to switch to Small Display.
- 2 Video Call menu icons
 - 📷 :Toggle Internal/External Camera
 - 📷 / 📷 :Toggle My Image off/on
 - 🔍 :Zoom
 - ☀️ :Brightness
 - 🎧 :Effect
- 3 The other party's name
- 4 Phone number
- 5 Call duration
- 6 Small Display (Normally, Outgoing Image)
Tap here to switch to Large Image.
- 7 Status icon
 - 📞 :Switch to Headset
 - 🔇 :Set Mute my voice to On
 - 🔊 / 🔊 :Speaker Off/On

Making a Video Call

Enter phone number directly. To use Phonebook, see *Calling from Phonebook* (P.2-19).

- 1 (1+ seconds) → Enter a number including area code
- 2 Tap Video call
- 3 To end the call →








• If Video Call does not connect
At prompt, select *Retry* → *Voice call* or *Create message*; select *View contact details* to open Phonebook; *Add to phonebook* to save number. Select *Video call* to dial the same number again.

Receiving a Video Call

1 Video Call window appears,

- Send My Image confirmation appears. Choose *Yes* or *No*.

2 To end the call →



















- To put an incoming video call on hold without answering it, tap Hold answer or press . To release the hold and answer the video call, tap Answer or press  while holding it.
- Press  /  to adjust ringer volume while handset rings.
- If Stereo Earphone Microphone (Optional) is connected, press Stereo Earphone Microphone switch for 1 + seconds to answer Video call. Press again to end call.
- To disconnect an incoming video call without answering it, tap Forward or Reject.
- After pressing  in step 1, My Image appears, but is not sent. Confirmation appears, choose Yes to send My Image, or No to send Alternative Picture. When Video Call connects, My Image or Alternative Picture appears in Small Display.
- To adjust volume, press  / .
- When sending image is canceled, alternative picture is sent to the other party.

Advanced

Advanced Settings P.3-23

- Showing or Hiding Caller ID
- Setting Mute
- Switching Speaker Phone/Handset Earpiece
- Putting a Video Call on Hold
- Toggling My Image
- Changing Image Size during Video Call
- Toggling Incoming Image Pause/Play
- Switching Headset/Phone
- Adding Auto Answer List
- Deleting Entry in Auto Answer List
- Searching Phonebook during Video Call
- Sending Message during Video Call
- Viewing Phonebook Entry Details
- Sending Push Tones
- Creating and Saving Text Memo in Video Call

Settings

- Set Preset Picture to appear in place of your own image ( P.14-8)
- Set Alternative Picture to appear in place of My Image ( P.14-8)
- Adjust incoming video quality ( P.14-8)
- Adjust outgoing video quality ( P.14-8)
- Set Preset Picture to appear when Video Call is on hold ( P.14-8)
- Set Hold setting ( P.14-9)
- Set Preset Picture to appear when Video Call is on hold without answering ( P.14-9)
- Set Hold answer setting ( P.14-9)
- Activate or cancel mute for Video Call ( P.14-9)
- Activate or cancel Speaker Phone during Video Call ( P.14-9)
- Set Backlight ( P.14-9)
- Set handset response when Video Call cannot be connected ( P.14-9)
- Answer Video Call from specified party automatically ( P.14-9)
- Create Auto Answer List ( P.14-9)
- Show or hide your own image for Video Calls ( P.14-9)
- Accept or reject calls from specified phone numbers ( P.14-9)
- Create or edit Black List ( P.14-10)
- Accept or reject calls from unknown numbers ( P.14-10)

- Accept or reject calls when number is withheld (📞 P.14-10)
- Accept or reject calls from payphones (📞 P.14-10)
- Accept or reject calls when number is unavailable (📞 P.14-10)
- Show or hide your own number (📞 P.14-10)
- Set handset to automatically redial busy numbers (📞 P.14-10)
- Enable or disable calling via Stereo Earphone Microphone (📞 P.14-10)
- Adjust Earpiece volume (📞 P.14-10)
- Activate or cancel automatic ringer reduction (📞 P.14-10)
- Set Answering mode (📞 P.14-25)

Favorites

Save phone number as Favorites for quick calling.



Saving Numbers as Favorites


Save up to 99 frequently used phone numbers.

- 1 Tap Menu → *Phonebook* → *Favorites*
- 2 Tap Add
- 3 Search Phonebook and select entry (📞P.2-18) → Select number

- To delete saved phone number, tap Menu → *Phonebook* → *Favorites* → tap Release → Select entry → *Yes*.
- Secret entry phone numbers cannot be saved as Favorites.
- Setting Phone number saved as Favorites to Secret cancels Favorites setting automatically.

Using Favorites

- 1  (1 + seconds)/Phone and Dial → *Favorites*
- 2 Tap  beside the designated number

- Alternatively, after step 1, select number to call → Tap  → *Voice call/Video call/International call/Create message*

Emergency Numbers

Call 110 (Police), 119 (Fire & Ambulance) or 118 (Maritime Safety Agency). These numbers can be dialed even when certain Call Barring settings are active. See details below.

9315C Status	Emergency Numbers
Offline mode activated (☎P.1-16)	None
Call Cost limit exceeded (☎P.14-8)	110, 119, 118
Phone lock activated (☎P.11-3)	None
Password lock activated (☎P.11-4)	110, 119, 118
Required PIN not entered (☎P.11-4)	None
USIM Card not be authenticated (☎P.11-5)	None
Outgoing Call Barring activated (☎P.3-20)	110, 119, 118

Emergency Location Report

When calls are placed to Police or other emergency agencies from handset, handset location information is automatically sent to the corresponding agency.

Handset transmits location based on base station positioning information.

- Location accuracy may vary by geography or signal conditions. Always verify your location with address or nearby landmark.
- Base station positioning accuracy ranges from several hundred meters to 10 kilometers. This information may differ from actual location due to distance of the closest base station location.
- This function is only available if the agency receiving an emergency call has implemented infrastructure for receiving location information.
- If you hide Caller ID by dialing 184 before calling an emergency number, your location information is not sent. However, authorities may access this information when necessary.
- No subscription/communication fee required.

Note

- Emergency calls may not be possible outside Japan depending on available network, signal conditions or handset settings.

Hold, Answering Machine & Black List

Hold Incoming Call

Place call on hold and reconnect.

1 Hold during call

- When a call is put on hold, the party on hold hears a hold tone and neither party can hear the other's voice. A subscription to Call Waiting or Group Call is required to use this function. If you do not subscribe to either service, this function is disabled.
- To reconnect call Tap **Hold**.


Answering Machine

Handset records up to three 15-second messages.

Activating & Canceling

1 Tap Menu → *Settings* → *Call settings* → *Answering machine*

2 Under *On/Off, On or Off*

- If Answering machine is on,  appears in Standby.
- Calls appear in Call Log records.

Note

- If handset is off, out-of-range, or in Offline mode, Answering Machine is unavailable. Use Voicemail to handle missed calls.
- Answering Machine requires at least 600 KB of unused handset memory.

Black List

Reject incoming calls. Alternatively, reject calls from specified or unknown numbers (☞ P.14-10).

Rejecting Incoming Call

1 While handset rings, tap Reject

- Rejected calls appear in Call Log records.
- If Call Forwarding or Voicemail is unset, while handset rings, tap Forward to reject the call. Busy message appears on caller's handset before call is disconnected. If handset is incompatible, call is simply disconnected.

Calls from Specified Numbers

1 Tap Menu → *Settings* → *Call settings* → *Reject incoming calls*

2 *Set reject number* → *On/Off to On*

- For calls from Reject List, caller hears a busy tone and call is not connected. A Missed Call notification appears in Standby. Select notification to check missed call.
- Choose *Off* to allow calls from specified numbers.

3 *Black list*

4 Tap Add → Select an item → Add an entry (☞ P.14-10)

- To delete saved numbers after Step 3, tap Delete → Check numbers to delete → Tap Delete → Yes.

Calls from Unknown ID Numbers

- 1 Tap Menu → *Settings* → *Call settings* → *Reject incoming calls*
- 2 Set *Unknown to On*
 - Choose *Off* to allow calls from unknown numbers.

Calls from Withheld ID Numbers

- 1 Tap Menu → *Settings* → *Call settings* → *Reject incoming calls*
- 2 Set *Withheld to On*
 - Choose *Off* to allow calls from withheld ID numbers.

Calls from Public Pay Phones

- 1 Tap Menu → *Settings* → *Call settings* → *Reject incoming calls*
- 2 Set *Payphone to On*
 - Choose *Off* to allow calls from pay phones.

Calls from Unavailable ID Numbers

- 1 Tap Menu → *Settings* → *Call settings* → *Reject incoming calls*
- 2 Set *Unavailable to On*
 - Choose *Off* to allow calls from unavailable ID numbers.

Call Log Records

Choose from Received Calls or Dialed Calls. Confirm call type, number, or time & cost; enter numbers for calling. Call Log holds up to 500 received and 500 dialed calls.

Viewing Call Log Records










- 1  / Tap Phone and *Call log* → *Received/Dialed*



Call Log
(Received Calls)

- 2 Select record

● Call Log Record Icons

-  : Dialed Voice Call
-  : Dialed Video Call
-  : Received Voice Call
-  : Received Video Call
-  : Missed Voice Call
-  : Missed Video Call
-  : Rejected Voice Call
-  : Rejected Video Call
-  : Voicemail Notification
-  : Received Call Notification
-  : Answering Machine

- If **Secret mode** is set to **Hide**, names do not appear in Call Log for Secret Phonebook entries.
- Alternatively, in Standby, tap Menu → **Phonebook** → **Call log** → **Received/Dialed** to confirm Call log.

Calling Call Log Records

1  → **Received or Dialed** →
Select a log →  beside
the log


2 Make a call

■ **To make a Voice call**
Voice call


■ **To make a Video Call**
Video call

■ **To make an International call**
International call

■ **To call after editing the call number**
Copy to dial

- Alternatively, tap  beside the designated log entry to make a call.

Deleting Call Log Records

1  → **Received or Dialed**
2 Tap **Delete** → Check records
to delete → Tap **Delete** → **Yes**

- To confirm and delete records one by one, after Step **1**, select record → Confirm and tap **Delete** → **Yes**.

- To delete all the call log, after operation **1**, Tap **Delete** → **Mark all** → Tap **Delete**

Advanced

 **Advanced Settings**  P.3-25

- Viewing Phonebook Entry Details via Call Log
- Saving Call Log Record Numbers to Phonebook
- Saving Call Log Record Numbers to Black List

Checking Call Time/Cost

Show charge after call may not be available depending on your contract conditions. Also, *Set max cost limit* cannot be activated if *Show charge after call* is not available.

Call settings menu includes items below.

Set	Settings
All calls	Confirm or reset approximate total call time/cost.
Last call	Confirm or reset approximate call time/cost of the previous call.
Data counter	Confirm or reset approximate incoming/outgoing data volume.
Show charge after call	Set whether to show call time/cost after ending a call.
Set currency	Set or change currency.
Set max cost limit	Set the limit for call cost.

1 Tap Menu → *Settings* → *Call settings* → *Call time & cost*

2 Select item

- To reset item, tap Reset.

Advanced

Settings

- Check Call Time/Cost (☎ P.14-7)
- Check last Call Time/Cost (☎ P.14-8)
- Check Data Counter (☎ P.14-8)
- Show or hide Call Time/Cost after calls (☎ P.14-8)
- Change Call Cost Currency (☎ P.14-8)
- Set Call Cost Limit (☎ P.14-8)
- Cancel Call Cost Limit (☎ P.14-8)

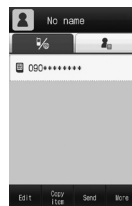
Handset Phone Number

View phone number of handset in USIM Card.

Account Detail

View Account Details.

1 Tap Menu → *Phonebook* → *Account details*




- By default, only phone number is saved in Account Details.
- Alternatively, in Standby, tap Phone → *Account details* to confirm.
- Tap Phone → *Account details* → Tap Edit to edit Account details other than phone number.

Advanced

 **Advanced Settings**  P.3-26

- Editing Account Details
- Sending Account Details as vFile
- Resetting Account Details
- Creating vFile and Save in Data Folder
- Printing with Bluetooth®-Compatible Printer

International Calling

- 1  (1 + seconds)/Phone and Dial → Enter a phone number including area code
- 2 *Int. call* → Select a country/ Select *Enter Code* and enter Country number
- 3 Confirm number → Tap Call
 - Country code entry is not required to call SoftBank handsets outside Japan, regardless of country.

Advanced

 **Advanced Settings**  P.3-22

- Making International Calls from Japan

Global Roaming

Apply for Global Roaming Service beforehand. For information, see SoftBank Mobile Website: http://mb.softbank.jp/en/global_services/

Changing Network Mode

Select from available Networks (3G or GSM). By default, Network Mode is set automatically.

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *International call* → *Select network*
- 2 Select network mode
 - To activate automatically
Automatic
 - To activate manually
Manual → *3G/GSM*, *3G*, or *GSM*

- Network Mode Setting

Automatic:

Mode changes with network availability.

3G:

Use in 3G/UMTS service areas anywhere.

GSM:

Use in GSM service areas outside Japan.

- Network mode is set to **Automatic** by default.

Setting Network

Use SoftBank Mobile 3G Network or GSM networks commonly available outside Japan.

Selecting Network to Access

Select network (service provider) for the area where handset is used. Manual selection is also available.

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *International call* → *Select operator* → *Select Auto/Manual*

- 2 Select network mode

- **To set automatically**
Automatic
- **To specify operator**
Manual → Select an item

Setting Preferred Network

Edit network list preferentially selected when **Automatic** is set.

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *International call* → *Select operator* → *Set priority*

- 2 Edit Preferred network list

- **To select and add from Network list**
Tap Add → *Network list* → Select a network to insert from Network list
- **To add network**
Tap Add → *New Network* → Tap Country code field → Enter Country code → Tap Network code field → Enter Network code → Tap Network name field → Enter Network name → Tap Network type field → *GSM* or *3G* → Tap Add

- Added network appears at top of Network list.
- After Step 1, tap Change order to change the preferred order. Touch and hold a network to move, make sure the network is selected, then drag it to desired location and tap OK.
- After Step 1, tap Delete to delete the network. Tap the network to delete.
- Items to set in *New Network* is as follows.
Country code: Up to three digits
Network code: Up to three digits
Network name: Up to 20 digits
Network type: Select from GSM/3G

Calling Outside Japan

Emergency calls may not be possible outside Japan depending on network, signal conditions, or handset settings (P.3-8).

1 (1 + seconds)/Phone and Dial → Enter a phone number including area code →

2 Make a call

To make a call to Japan


To Japan

To make a call to a country other than Japan

Other country → Select country to call

To make a call to landline or handset in the country you stay

Keep number

- To make a call by directly entering Country number, touch and hold **+0** to enter "+". Enter Country number, phone number excluding the first "0", and press  to dial. To make a call to Italy, include the first "0" if any.
- If "+ Country code" is included at beginning of phone number, Step 2 is not required.

Advanced

Settings

- Switching Network Mode (P.14-7)
- Save International Code (P.14-7)
- Add/change/delete Country Number (P.14-7)
- Select network to access (P.14-7)
- Select preferred network from list (P.14-7)
- Add a new preferred network (P.14-7)
- Retrieve Network Information manually (P.14-26)

Optional Services

Available optional services are as follows.

Service	Description
Voicemail	Divert all or all unanswered calls to Voicemail Center; access caller messages via handset from within the service area or via a touchtone phone anywhere. <ul style="list-style-type: none"> • Set Missed Call Notification to notify missed calls by SMS when handset is off or out-of-range (P.3-17).
Call forwarding	When you know you will be unable to answer calls, automatically divert calls to a specified number.
Call waiting*	Put the line on hold to answer another line or alternate between lines. Or toggle lines among multiple lines simultaneously.
Conference Call*	Open another line while one is engaged; toggle lines or talk on up to six parties simultaneously.
Call barring	Restrict incoming or outgoing calls by condition.
Caller ID	Show or hide your own number when making calls.

* This service requires separate subscription.

Note

- If **Out** appears, services are unavailable. For landline operation or service details, see Softbank Mobile Website (<http://www.softbank.jp>).

Voicemail

Handset forwards voice calls to Voicemail Center according to the following conditions:

Forwarding Condition	Description
Always	Handset does not ring/vibrate for incoming calls; calls are diverted automatically. Missed Call does not appear.
No reply	Unanswered calls are diverted after the specified ring time, or when the line is busy or handset is outside service area.

Note

- Voicemail and Call Forwarding cannot be active at the same time.
- Activating Voicemail cancels Call Forwarding.

Activating Voicemail

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Voice mail/Call forwarding* → *Voice mail On*
- 2 Select an item

■ **To transfer immediately**

Always (0 sec.)

■ **To set ring time before transfer**

No reply (5 to 30 sec.) → *5 seconds, 10 seconds, 15 seconds, 20 seconds, 25 seconds, or 30 seconds*

- If No reply (5 to 30 sec.) is set, answer call within set ringtime to cancel forwarding, or tap Forwarding to forward immediately.


Canceling Voicemail

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Voice mail/Call forwarding* → *Deactivate all* → *Yes*

Note

- *Deactivate all* also cancels Call Forwarding.

Listening to Voicemail Message

When a caller saves a Voicemail message, notification appears in Standby and  appears at top of Display.





Indicated by Icons and Messages



When Notification Appears

Tap Notification →  beside the log

- To confirm the details of the message, tap View and select record.
- Tap Close to clear the notification without playing the message.

When Notification does not Appear

 (1+seconds) → Enter "1416" → 

- To enter numbers following the guidance, press  to display the keypad and tap them.
- If you delete a message you played following the guidance,  disappears.

Activating Missed Call Notification

Receive SMS for calls missed while handset is off or outside service area; or when caller saves message at Voicemail Center while the line is engaged.

1  (1 + seconds) → Enter "1414" → 







- To call from landline phone in Japan, enter "090-665-1414".

2 Follow guidance

- Alternatively, tap Menu → **Settings** → **Call settings** → **Optional services** → **Missed call notif.** to activate Missed call Notification.
- SMS notification is saved as Received call.
- Missed Call Notification is complimentary.

Advanced

Settings

- Forward all calls to Voicemail (Handset does not ring) ( P.14-6)
- Forward unanswered calls to Voicemail (specify ring time) ( P.14-6)
- Cancel Voicemail/Call Forwarding ( P.14-6)
- Confirm current Voicemail/Call Forwarding settings ( P.14-6)
- Listen to Voicemail message ( P.14-6)
- Set Missed Call Notification ( P.14-7)

Call Forwarding

Forward incoming calls to a specified number in accordance with the predefined forwarding condition which you can set by call type (Voice Call or Video Call) (ⓉP.3-16).

Note

- Call Forwarding and Voicemail cannot be used at the same time.
- Activating Call Forwarding cancels Voicemail.

Activating/Canceling Call Forwarding

Specify a forwarding number beforehand. Specify Forwarding number in, **Voice/Video call**, **Voice call**, or **Video call**.

1 Tap Menu → **Settings** → **Call settings** → **Optional services** → **Voice mail/Call forwarding** → **Call forwarding On/Deactivate all**

- When canceled, confirmation appears. Tap Yes to end operation.

Note

- Voicemail is also canceled.

2 *Voice/Video call, Voice call, or Video call*

3 *Always (0 sec.) or No reply (5 sec.) to No reply (30 sec.)*

4 **Set forwarding number**

■ **To use previous forwarding number**
Last number → Select number

■ **To enter from Phonebook**
Phonebook → Search Phonebook and select entry (P.2-18) → Select number

■ **To enter number directly**
Enter number → Enter phone number

● If *No reply (5 to 30 sec.)* is set, answer call within set ringtime to cancel forwarding, or tap Forwarding to forward immediately.

Advanced

Settings

- Activate and set Forwarding (P.14-6)
- Cancel Voicemail/Call Forwarding (P.14-6)
- Confirm current Voicemail/Call Forwarding settings (P.14-6)

Call Waiting

A separate subscription is required to use this service. For use with Voice Calls only.

Activating/Canceling Call Waiting

1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call waiting*


2 *On, Off or Get status*

● For current status, select *Get status* in Step 2.

Accepting a Second Call

If a call arrives during a call, interrupt tone sounds and notice appears. Put first call on hold to answer.

1 After interrupt tone sounds, tap **Answer (Hold call)/Answer (End call)**


- Alternatively, press .
- To put current call on hold to answer second call, tap Accept (Hold call).
- To end current call to answer second call, tap Accept (End call).

2 To switch parties, tap **Group call func**

3 **Switch party**

■ **To switch to group call**
Change to group call

■ **To switch party**
Change to private call

■ **To end selected call**
End each call →  beside the other party to finish talking with

■ **To end all calls**
End all calls

- If one party ends a call with another on hold, tap Answer to talk with party on hold again.
- If Call Forwarding or Voicemail is set and second call is not answered, it is forwarded to a forwarding number or Voicemail Center.
- If forwarding condition is set to *Always*, Call Waiting is unavailable.

Advanced

Settings

- Activate or cancel Call Waiting (☎ P.14-6)
- Confirm current Call Waiting settings (☎ P.14-6)

Conference Call

Talk with up to parties simultaneously. This service requires separate subscription.

Making New Call During a Call

Connecting a second call places first one on hold.

1 During a call, tap Dial → Enter phone number

- To select from Phonebook, select Phonebook → Search and select Phonebook (☎ P.2-18) → Select Phone number.

2 Press /Tap Call

- Calling a third party is only possible with Conference Call (not available if a party is on hold).


Switching Party

1 While connected with multiple parties, tap Group call func → *Switch*

- If connected party ends call in Conference Call, party on hold remains on-hold. To talk with party on hold, tap *Hold* to cancel hold.

Talking with All Parties

1 While connected with multiple parties, tap Group call func → *Change to group call*

- To talk with one party again, tap Group call func → *Change to private call* → 

- To end all calls, tap Group call func and select *End all calls*.
- When one party ends the call during Conference Call, continue talking with remaining parties.

Advanced

Advanced Settings (☎ P.3-26)

- Ending Selected Call

Settings

- Set Preset Picture to appear when Video Call is on hold (☎ P.14-8)

Call Barring

Bar outgoing/incoming Voice, Video Calls or SMS by conditions listed below.

Item	Description
Outgoing call	
Bar all outgoing calls	Disables calling or sending SMS to all but emergency numbers.
Bar all international calls	Disables outgoing international calls and SMS.
Bar international calls	Disables calling or sending SMS to numbers outside Japan and the country where you stay.
Incoming call	
Bar all incoming calls	Blocks all incoming calls or SMS.
Bar all roaming calls	Blocks all incoming international calls and SMS.

- Setting Call Barring requires Network Password (4-digit number specified at subscription). Network Password can be changed (➡P.3-21).
- A message appears indicating that outgoing Call Barring is active. The message may appear after a while depending on service area.

Note

- If incorrect Network Password is entered 3 consecutive times, Call Barring is disabled. In this case, change Network Password and Center Access Code. For details, contact SoftBank Mobile Customer Center, General Information (➡P.15-26).
- If Call Forwarding or Voicemail is active, **Bar all outgoing calls** and **Bar All incoming calls** cannot be set (Optional Services override Call Barring settings).

Restricting Outgoing/Incoming Calls

Bar outgoing/incoming calls/transmissions by type (Voice Calls, Video Calls, SMS).

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call barring*
- 2 Select a restriction type
 - For outgoing calls
Outgoing call → *Bar all outgoing calls*, *Bar all international calls*, or *Bar international calls*
 - For incoming calls
Incoming call → *Bar all incoming calls* or *Bar all roaming calls*
- 3 *On* or *Off*
- 4 Enter Network Password → Tap OK

Canceling All Barring

Cancel all barring for outgoing or incoming calls.

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call barring*
- 2 *Cancel all barring*
- 3 Enter Network Password → Tap OK → *Yes*

Checking Call Barring Status

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call barring*
- 2 *Get status* → *All outgoing calls, All international calls, International calls, All incoming calls, or All roaming calls*

Changing Network Password

- 1 Tap Menu → *Settings* → *Call settings* → *Optional services* → *Call barring* → *Set security code*
- 2 Enter current Network Password in Old field → Tap OK
- 3 Enter new Network Password in New field → Tap OK
- 4 Enter new Network Password again in Cnf field → Tap OK

Advanced

Settings

- Set Outgoing Call Barring (☎ P.14-6)
- Activate or cancel Incoming Call Barring (☎ P.14-6)
- Cancel all Call Barring (☎ P.14-6)
- Confirm current Call Barring settings (☎ P.14-7)
- Change Network Password (☎ P.14-7)

Caller ID

Show or hide your own phone number.

Showing & Hiding Caller ID

- 1 Tap Menu → *Settings* → *Call settings* → *Show my number*
- 2 *On or Off*

- After Step 1, select *Get status* to confirm current setting.
- Regardless of *Show my number* setting, you can show/hide your phone number every time you make a call (☎ P.3-22).

Advanced

Settings

- Show or hide your own number (☎ P.14-10)

Advanced Settings

Advanced Settings

Voice Call

Saving Entered Phone Number to Phonebook

☎ (1 + seconds) → Enter a phone number including area code → Tap Add to phonebook → (P.2-24 Enter and Save Phone Number)

Creating New Message to Entered Number

☎ (1 + seconds) → Enter a phone number → Tap More → **Create message** → **S! Mail** or **SMS** → (P.4-4 S! Mail 5, P.4-7 SMS 5)

Making International Calls from Japan

☎ (1 + seconds) → Enter a phone number including area code → **Int. call** → Select a country/Select **Enter Code** and enter Country number → Confirm phone number → ☎

- A separate subscription is required for international calls. For details, contact SoftBank Mobile Customer Center, General Information (P.15-26).
- Calls to SoftBank handset abroad is available only by the phone number, regardless of the country where the receiver stays.

Showing or Hiding Your Number for a Call

☎ (1 + seconds) → Enter a phone number including area code → Tap More

To hide your own number

Hide my ID → ☎

To show your own number

Show my ID → ☎

- Otherwise, **Show my number** setting applies.
- Alternatively, press ☎ (1 + seconds) → Enter "186" → Enter phone number → ☎, to show your number.
- Alternatively, press ☎ (1 + seconds) → Enter "184" → Enter phone number → ☎, to hide your number.

Rejecting and Disconnecting Incoming Call

While handset is ringing, tap Reject

- The rejected call is recorded in Call Log.
- When Call Forwarding or Voicemail is not in use, tap Forward while handset is ringing, to reject the incoming call. Message indicating "busy" appears on caller's handset before call is disconnected. If caller's handset is incompatible, call is simply disconnected.

Adjusting Earpiece Volume

During a call, ☎ / ☎

- Adjust Earpiece or Earphone (Optional) volume. Setting remains even after powered off.

Setting Mute

During a call, **Mute**

- During a call, tap **Mute** to switch to a normal call

Switching to Speaker Phone

During a call, **Speaker**

- To cancel Speaker Phone, tap **Speaker** again during a call.

Putting a Call on Hold

During a call, **Hold**

- When a call is put on hold, the party on hold hears a hold tone and neither party can hear the other's voice. A subscription to Call Waiting or Group Call is required to use this function. If you do not subscribe to either service, this function is disabled.
- Tap Hold to reconnect the call.

Talking in Low Voice

During a call, **Whisper**

- With **Whisper**, the volume of sent sounds is raised on the other party's side.
- During a call, tap **Whisper** again for normal call

Switching Headset/Phone

During a call, **Headset**

- Appears when Bluetooth®-compatible headset is in use.

Searching Phonebook during Call

During a call, tap Menu → **Phonebook** →
(☎P.2-18 Entry Search **3** to **5**)

Creating New Message during Call


During a call, tap Menu → **Messaging** →
Create new/Create new SMS → (☎P.4-4 S! Mail
2, P.4-7 SMS **2**)



Sending Push Tones

During a call, tap Send DTMF → Enter digits
→ Tap Send

- To search Phonebook, Tap Send DTMF and then tap Phonebook.

Recording Hearing Voice

During a call, **Record** → 


- Record voice of up to 2 minutes during a call.
- To pause recording, tap . Tap  to resume recording; Tap Save to save recording up to paused point.
- Recorded sound file is saved to **Ring songs · tones** in Data Folder.
- If Call Waiting is subscribed, recording stops by another incoming call, and incoming call window appears.
- Recording stops automatically after the call is ended, and voice file is saved.

Creating Text Memo during Call

During a call, tap Menu → **Notepad** → Tap
Add new → Enter text memo → Select an
item

Video Call

Showing or Hiding Caller ID



 (1 + seconds) → Enter a phone number
including area code → Tap More

■ To hide phone number

Hide my ID → Tap Video call

■ To show phone number

Show my ID → Tap Video call

- Alternatively, press  (1 + seconds) → Enter "186" → Enter phone number → Tap Video call, to make a call with your phone number shown.
- Alternatively, press  (1 + seconds) → Enter "184" → Enter phone number → Tap Video call, to make a call with your phone number hidden.

Toggling Internal/External Camera

During Video Call, 

Toggling My Image Pause/Play

During Video Call,  or 

Enlarging or Reducing My Image

During Video Call,  → Adjust Size

Adjusting Outgoing Image Brightness

During Video Call,  → Adjust Brightness

Adjusting Outgoing Image Color

During Video Call,  → Select an item

Setting Mute

During Video Call, tap Mute or Unmute

Switching Speaker Phone/Handset Earpiece

During Video Call, tap Speaker On or Speaker Off

- A confirmation appears to set **Speaker on?** Choose **Yes** to switch to Speaker phone call.
- Alternatively, during Video Call, tap More → **Settings** → Under **Speaker, On** or **Off** to toggle Speaker/Earpiece.

Putting a Video Call on Hold

During Video Call, tap Hold

- Alternative picture is sent during on hold and neither party can hear the other's voice.
- To reconnect the call, tap Answer.

Toggle My Image

During Video call, tap More → **My image**

■ To toggle My Image Camera

■ To toggle Alternative picture Alternative picture

■ To select My Image

Send picture → **Picture** → Select image to send → Tap OK

- When Memory Card is inserted, files can be selected from **Digital camera** folders after Pictures selected.

Changing Image Size during Video Call

During Video Call, tap More → **Switch screen**

- Switch incoming image small and My image large, or incoming image large and My image small.

Toggle Incoming Image Pause/Play

During Video call, tap More → **Pause incoming image** or **Play incoming image**

Transferring Headset/Handset Earpiece

During Video Call, tap More → **Transfer to handset** or **Transfer to phone**

- Appears when Bluetooth®-compatible headset is in use.

Setting Alternative Picture Instead of My Image

During Video Call, tap More → **Settings** → **Alternative picture**

■ To restore default image Preset picture → Tap OK

■ To select image from Data Folder Pictures → Select image → Tap OK

- With Memory Card inserted, files can be selected from **Digital camera** folder after **Pictures** selected.

Adjusting Incoming Video Quality

During Video Call, tap More → **Settings** → **Incoming video quality** → Select an item

Adjusting Outgoing Video Quality

During Video Call, tap More → **Settings** → **Outgoing video quality** → Select an item

Setting on Hold Picture

During Video call, tap More → **Settings** → **Hold setting** → **Hold during call** or **Hold answer**

■ To restore default image Preset picture → Tap OK

■ To select image from Data Folder Pictures → Select image → Tap OK

- With Memory Card inserted, files can be selected from **Digital camera** folder after **Pictures** selected.

Muting Handset Microphone

During Video Call, tap More → **Settings** → Under **Mute my voice, On** or **Off**

- Setting is not applied to the current Video Call. Effective from the next Video Call.

Adjusting Video Call Backlight Setting

During Video Call, tap More → **Settings** → Under **Backlight, On** or **Off**

- Set backlight during video Call. When **Off** is set, Display becomes dim.

Adjusting Call Retry Setting

During Video Call, tap More → **Settings** → **Retry with** → Select an item

Answering Video Call from Specified Party Automatically

During Video Call, tap More → **Settings** → **Auto answer** → Under **On/Off, On or Off**

- When a Video Call arrives from the specified party, a tone sounds and the call is automatically answered.

Adding Auto Answer List

During Video call, tap More → **Settings** → **Auto answer** → **Auto answer list** → Tap Add

■ To select from Phonebook

Phonebook → Enter Phone Password → Tap OK → Search Phonebook and select entry (📞P.2-18)

■ To select from call log

Call log → Enter Phone Password → Tap OK → **Received or Dialed** → Select a log

■ To enter phone number directly

Direct input → Enter Phone Password → Tap OK → Enter phone number

- When a Video Call arrives from the specified party, a tone sounds and the call is automatically answered.

Deleting Entry in Auto Answer List

During Video call, tap More → **Settings** → **Auto answer** → **Auto answer list** → Tap Delete → Check phone number to delete → Tap Delete → **Yes**

Showing/Hiding My Image

During Video Call, tap More → **Settings** → Under **Show my image, On or Off**

- Setting is not applied to current Video Call. Effective from next Video Call.

Searching Phonebook during Video Call

During Video Call, tap More → **Phonebook** → (📞P.2-18 Entry Search ③)

Sending Message during Video Call

During Video Call, tap More → **Create message** → **S! Mail** or **SMS** → (📞P.4-4 S! Mail ②, P.4-7 SMS ②)

Viewing Phonebook Entry Details

During Video call, tap More → **Phonebook** → (📞P.2-18 Entry Search ③ to ⑤) → Select number

Sending Push Tones

During Video Call, tap More → **Send DTMF** → Enter digits → Tap Send

- To search Phonebook, select **Send DTMF** and then tap Search to search Phonebook and select entry (📞P.2-18).

Creating and Saving Text Memo in Video Call

During Video Call, tap More → **Memo** → Enter text memo → Select an item → Tap Save

Call Log Records

Sending Message from Call Log Records

📧 → **Received** or **Dialed** → Select a record → 📧 → **S! Mail** or **SMS** → (📞P.4-4 S! Mail ⑤, P.4-7 SMS ⑤)

Adding International Code and Country Number to Call Log Record Numbers

📧 → **Received** or **Dialed** → Select a record → 📞 → **International call** → Select a country/Select **Enter Code** to enter a country number → Select a country → Confirm the phone number → 📧

Showing Caller ID when Calling Call Log Record

📧 → **Received** or **Dialed** → Select a record → 📞 → **Copy to dial**

Viewing Phonebook Entry Details via Call Log

📧 → **Received** or **Dialed** → Select a record → Tap View phonebook

Saving Call Log Record Numbers to Phonebook

📧 → **Received** or **Dialed** → Tap Add to phonebook → (📞P.2-18 Saving Entries from Call Log Records ④)

Saving Call Log Record Numbers to Black List

📧 → **Received** or **Dialed** → Select a record → Tap Add to black list → **Yes**

Account Details

Editing Account Details

Tap Phone → *Account details* → Tap Edit → (P.2-17 Creating New Entries 2)

Sending Account Details as vFile

Tap Phone → *Account details* → Tap Send

■ To send via message

Via message → (P.4-4 S! Mail 2)

■ To send via Bluetooth®

Via Bluetooth → (P.13-7 Sending Data 2)

■ To send via infrared

Via infrared (P.13-3)

Resetting Account Details

Tap Phone → *Account details* → Tap More → *Reset* → *Yes*

- All Account details other than phone number saved in USIM Card are reset.

Creating vFile and Save in Data Folder

Tap Phone → *Account details* → Tap More → *Save to Data Folder* → *Phone/Memory card* → *Yes*

- To save a file to *Memory card*, insert Memory Card.

Printing with Bluetooth®-Compatible Printer

Tap Phone → *Account details* → Tap More → *Print via Bluetooth* → (P.7-14 Printing via Bluetooth® 4)

Conference Call

Ending Selected Call

During Group call, tap Group call func → *End each call* →  to disconnect

Putting All Calls on Hold

During Group call, tap Group call func → *Hold all*

- To cancel on-hold, tap Group call func and select *Retrieve*.