

Emergency Calls	3-2	Call Log	3-8
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Video Calling	3-5	Optional Services	3-10
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3

Calling



Emergency Calls

3

Calling

Your location is automatically reported to the corresponding agency (police, etc.) when you place emergency calls (110, 119 or 118) with SoftBank 3G handsets. (Emergency Location Report)

932SH reports Location Information based on positioning signals from radio stations.

- Registration/transmission fees do not apply.
- Positioning accuracy is affected by location/signal conditions. Always provide your location and purpose on the phone.
- Location Information is not reported when emergency calls are placed without Caller ID (such as when the number is prefixed with **184**). However, the corresponding agency may obtain your Location Information in a life threatening situation.
- Location Information is not reported during international roaming.

Handset Restrictions & Emergency Calls

Emergency calls are possible even while some handset restrictions are active.

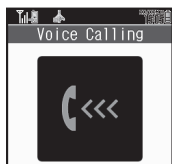
Active Restriction	Emergency Calls
Max Cost	Possible
Function Lock	
Outgoing Calls	
Offline Mode	Restricted
Keypad Lock	
PIN Entry	



Voice Calling

Answering a Voice Call

Incoming Call window opens for a call.



Incoming Voice Call Window

1 to accept the call

- Call connects.

2 ➔ Call ends

Muting Ringer Temporarily

When a call arrives, (CP 7)

Earpiece Volume

During a call, or

After Calls to/from Unsaved Numbers

- Save to Phone Book confirmation appears.

Placing a Voice Call

1 Enter phone number with area code

- To correct entry, use to place cursor under the digit and press . To delete the digits above and after the cursor, Long Press .

2

- Wait for connection.



3 ➔ Call ends

Specifying Line in Dual Mode

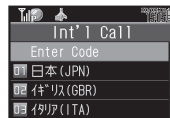
After 1, ➔ Select Line(Voice) ➔

➔ Select line ➔

Placing an International Call

1 Enter phone number with area code ➔

2 Int'l Call ➔



3 Select country ➔ ➔

- Handset dials the number.

4 ➔ Call ends

Calling Unlisted Countries

In , Enter Code ➔ ➔ Enter

country code ➔ ➔

3

Calling

Advanced

- Rejecting calls
- Placing calls on hold
- Answering with Headphones (P.3-12)
- Adjusting Earpiece Volume
- Sending/blocking Caller ID (P.3-13)
- Improving Earpiece sound quality
- Muting Microphone
- Recording caller voice (And more on P.3-14)
- Answering Voice Calls automatically when using Headphones (P.3-20)



Placing Calls while Abroad

See below to place a call to Japan from abroad.
Apply for Global Roaming beforehand.
http://mb.softbank.jp/mb/en/global_service/

- 1 **Enter phone number with area code** →
- 2 **Int'l Call** → → **日本(JPN)**
→ →
- 3 → **Call ends**

• Handset dials the number.

Calling SoftBank Handsets

- In , always select **日本(JPN)**.

Calling Landlines & Mobiles within the Same Country

- Perform steps in "Placing a Voice Call" on P.3-3.

Calls Overseas

- Calling may not be possible outside Japan. Connections depend on available network, signal strength, and handset settings.

Answer Phone

Record caller messages on handset. Answer Phone cannot be used when handset is off or out-of-range. Use Voicemail to record caller messages when Answer Phone is not available.

- 1 (Long)
• Answer Phone is set (appears).

Canceling Answer Phone

(Long)

Answering Calls while Recording

- No message will be recorded.

Playing Messages

- 1
- 2 **Select record** →
• Playback stops automatically at the end of message.

Deleting All Records

After 1, → **Delete All** → → Enter Handset Code → → **Yes** →

Playback Operations

Volume Control	or
Replay/Skip Backward	
Stop	
Skip Forward	
Delete	→ Yes →
Loudspeaker On/Off	

Advanced

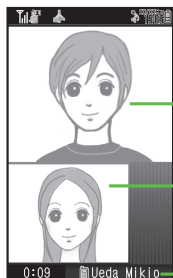
- Recording caller messages
- Changing ring time
- Sampling outgoing message
- Muting Earpiece (P.3-12)
- Placing calls by entering country code directly
- Adding a country code automatically when placing calls
- Adding/changing/deleting country codes (And more on P.3-13)



Video Calling

View the other party's image or send an Outgoing Image to compatible handsets. Handle Video Calls like Voice Calls. This page describes functions/operations unique to Video Call.

Window Description



Incoming Image

Outgoing Image

Other Party's Number/Name

Important Video Call Usage Notes

- If both parties are not using the same Video Call system, call may be interrupted. (Video Call charges apply.)
- Video Calls cannot be placed while TV is active.

Advanced

- Answering Video Calls automatically (And more on P.3-12)
- Adjusting Outgoing Image brightness ● Canceling Internal Camera image reversal (And more on P.3-14)
- Sending Alternative Image when initiating Video Calls ● Disabling Loudspeaker for Video Calls ● Muting Microphone when initiating Video Calls (And more on P.3-20)

Answering a Video Call

Incoming Call window opens for a call.



Incoming Video Call Window

- 1 to accept the call
- 2 Call ends

Answering without Camera Image

[Incoming Video Call Window]

Yes

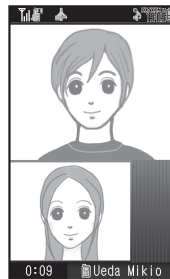
- Video Call charges apply to the caller.
- After Calls to/from Unsaved Numbers
- Save to Phone Book confirmation appears.

Engaged Video Call Operations

Toggle View	
Toggle Outgoing Image	
Open Help	Help

Placing a Video Call

- 1 Enter phone number
- 2 Video Call



- Call is accepted and image appears.

- 3 Call ends

Specifying Line in Dual Mode

After 1, Select Line(Video)

Select line



Decoration Call

Show decorative message in incoming call windows on recipient's handset.

- Available without a separate contract.
- Recipient's handset must be Decoration Call-compatible.
- Charges apply to the caller when Decoration Call is placed successfully.

Answering a Decoration Call

Incoming Call window opens for a call.



Incoming Decoration Call Window

If Softkeys do not appear, handle incoming Decoration Call like any other call.

1 to accept the call

- Call connects.

2 ➔ Call ends

- Open/save Decoration Call files from received call records.

Note

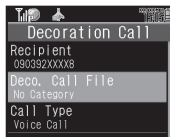
- Decoration Call file may not play depending on recipient handset settings.

Placing a Decoration Call

Follow these steps to place a Decoration Call by entering a phone number.

1 Enter phone number ➔

➔ **Deco. Call** ➔ 



2 **Deco. Call File** ➔

3 **Deco. Call Folder** ➔ ➔ **Select file** ➔



- To check selected file, press .

4





- Handset dials the number. (It may take some time.)

5 ➔ Call ends






Placing Your First Decoration Call

- A confirmation appears. Follow onscreen instructions.
 - To show confirmation next time as well, press  (.

Placing Decoration Video Calls

After , **Call Type** ➔  ➔ **Video Call** ➔  ➔  ➔ 4

Advanced

-  ● Creating Decoration Call files
-  ● Editing Decoration Call files
-  ● Saving received Decoration Call files
-  ● Restricting incoming/outgoing Decoration Calls
-  ● Hiding incoming Decoration Call window (And more on P.3-15)



Speed Dial

Saving Phone Numbers

Save phone numbers to Speed Dial/Mail list for easy dialing.

- 1 ➔ **Phone** ➔
- 2 **Speed Dial/Mail** ➔
- 3 **Select number** ➔ ➔
 - Select katakana row** ➔
 - Select entry** ➔
- 4 **Select phone number** ➔



- Select mail address prompt appears. To save mail address for easy messaging, select one and press . (Omit .)

- 5 **Do not Assign** ➔

6 ➔ Saved

- To save additional phone numbers, repeat - .

Using Headphones for Speed Dial

- Save a phone number to .

Canceling Speed Dial Entries

- In , select entry ➔ ➔ **Remove Selected or Remove All** ➔ ➔ **Yes** ➔
- Omit entry selection step when canceling all entries.

Using Speed Dial

- 1 0 - 9 9 (entry number)

- 2

Placing Video Calls

- In , ➔ **Speed Video** ➔

Placing Decoration Calls

- In , ➔ **Speed Deco. Call** ➔
 - ➔ **Deco. Call File** ➔ ➔ **Select/create file** ➔

Using Headphones

- In Standby, Long Press Call Button until a double beep sounds; handset dials the number saved in . To end the call, Long Press Call Button until a beep sounds.






Call Log


Open recent dialed/received call records.

1 



- All Calls opens; press  to open Dialed Numbers, Dialed Ranking and then Received Calls.
- When using Double Number in Dual Mode, Line indicators appear except for Dialed Ranking.








2 **Select record**  

- Select Decoration Call record and press  to open the corresponding file.

When the Same Number is Dialed More than Once Using the Same Call Option

- Only the last record appears. (All records appear for S! Circle Talk and Decoration Call.)

Advanced

-   Dialing from records
-  Sending messages from records
-  Saving Phone Book entries from records
-  Placing Decoration Calls from records
-  Initiating S! Circle Talk from records
-  Deleting records (And more on **P.3-16**)



Call Time & Call Cost

Call Time

Check estimated time of the most recent call and all calls.

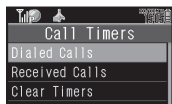
1 ➔ **Settings** ➔ ➔ **Call**

2 **Call Time & Cost** ➔



Call Time & Cost Menu

3 **Call Timers** ➔



4 **Dialed Calls or Received Calls** ➔

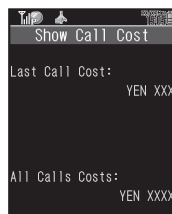
Call Cost

Check estimated call charges of the most recent call and all calls.

Call Costs (including Max Cost) may be unavailable depending on subscription status.

1 In Call Time & Cost menu, **Call Costs** ➔

2 **Show Call Cost** ➔



Advanced

- Setting handset to beep during Voice Calls
- Showing Call Cost after each call
- Limiting Call Costs
- Checking packet transmission volume
- Resetting Data Counter (And more on P.3-17)



Optional Services

Call Forwarding and Voicemail can only be set simultaneously when Call Forwarding is set to Video Calls.

Call Forwarding	Automatically divert all or all unanswered incoming calls to another preset phone number
Voicemail	Redirect all or unanswered calls to Voicemail Center; access messages from handset/touchtone phones
Call Waiting*	Answer incoming calls or open another line during a call
Group Calling*	Switch between open lines or connect multiple lines at once for teleconferencing
Call Barring	Restrict incoming/outgoing calls depending on conditions
Caller ID	Show or hide your own number when placing calls

* A separate contract is required.

Initiating Call Forwarding

Follow these steps to divert calls to a phone number saved in Phone Book after selected ring time (**No Answer** set):

1 **Settings** **Call**

2 **Voicemail/Divert**



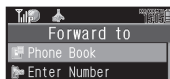
Voicemail/Divert Menu

3 **Diverts**



4 **Select call type**

5 **No Answer**



6 **Phone Book** **Select entry**

7 **Select phone number**

- Omit if only one number is saved.

8

9 **Select ring time**

Diverting Calls without Handset Response

In , **Always** -

Entering Forwarding Number Directly
In , **Enter Number** **Enter phone number** **Select ring time**



Advanced

Checking service status (P.3-18)

Initiating Voicemail

Follow these steps to divert calls to Voicemail Center after selected ring time (**No Answer** set):

- 1 In Voicemail/Divert menu, **Voicemail** → → **Activate** →



- 2 **No Answer** → → **Select ring time** →

Diverting Calls without Handset Response
In , **Always** →

Missed Call Notification

Activate this function for records of calls missed while handset is off/out-of-range and Voicemail is active.

- 1 → **Settings** → → → **Call**



Call Menu

- 2 **Missed Calls** → →
 - When using Double Number in Dual Mode, select a line and press .
 - Follow the voice guidance for further operations.

Playing Messages

- 1 In Call menu, **Voicemail/Divert** →



Voicemail/Divert Menu

- 2 **Voicemail** →
- 3 **Call Voicemail** →

- When using Double Number in Dual Mode, select a line and press .
- Follow the voice guidance for further operations.

Deleting New Voicemail Message Indicator
In , **Delete Icon** → → **Yes** →

Canceling Call Forwarding/Voicemail

- 1 In Voicemail/Divert menu, **Cancel All** →



- 2 **Yes** →

Advanced

- Activating Call Waiting ● Talking on multiple lines simultaneously ● Rejecting calls by number ● Setting/canceling outgoing call restriction ● Setting/canceling incoming call restriction (And more on P.3-18 - 3-19)



Receiving a Call

Handling Incoming Calls

Rejecting calls	Voice Call When a call arrives, → Reject →
	Video Call When a call arrives,
Placing calls on hold	When a call arrives, • Press to answer the call on hold.
Answering with Headphones	When a call arrives, Long Press Call Button • To end the call, Long Press Call Button.

Answer Phone

Recording caller messages	When a Voice Call arrives, → Record Message →
Changing ring time	→ Settings → → → Call → Answer Phone → → Answer Time → → Enter time →
Sampling outgoing message	→ Settings → → → Call → Answer Phone → → Outgoing Message → • Press to stop playback.
Muting Earpiece	→ Settings → → → Call → Answer Phone → → Volume → → Silent →

Remote Monitor (Video Call)

Answering Video Calls automatically	Start Here → Settings → → → Call → Video Call → → Remote Monitor → → Enter Handset Code → → See below
	Saving Numbers from Phone Book Auto Answer List → → <Empty> → → Change → → From Phone Book → → Select entry → → Select phone number → • To enter a phone number directly, select <Empty> and press .
	Saving Numbers from Call Log Auto Answer List → → <Empty> → → Change → → From Call Log → → Select record →
Editing Auto Answer List	Activating Remote Monitor Switch On/Off → → On → → • A tone sounds for calls answered via Remote Monitor. (Tone and volume are fixed.) • Remote Monitor is effective only when handset is open.
	Start Here → Settings → → → Call → Video Call → → Remote Monitor → → Enter Handset Code → → Auto Answer List → → See below
Changing ring time	Editing Numbers Select entry → → Edit →
	Deleting Entries Select entry → → Delete → → Yes →
Changing ring time	→ Settings → → → Call → Video Call → → Remote Monitor → → Enter Handset Code → → Answer Time → → Enter time →



Placing a Call

Basic Operations

Adjusting Earpiece Volume	<p>▣ ➔ <i>Settings</i> ➔ ▣ ➔ In Phone menu, <i>Earpiece Volume</i> ➔ ▣ ➔ <i>Adjust level</i> ➔ ▣</p>
Sending/blocking Caller ID	<p>After phone number entry, ➔ <i>Hide My ID</i> or <i>Show My ID</i> ➔ ▣</p>

International Calls

Placing calls by entering country code directly	<p> (+ appears) ➔ Enter country code ➔ Enter phone number with area code ➔ </p> <ul style="list-style-type: none"> • Omit the first 0 of the area code except when calling Italy or some other countries.
Adding a country code automatically when placing calls	<p><i>Start Here</i> ▣ ➔ <i>Settings</i> ➔ ▣ ➔ <i>Call</i> ➔ <i>Int'l Calling</i> ➔ ▣ ➔ <i>Auto Add Code</i> ➔ ▣ ➔ See below</p> <p>Activating Auto Add Code <i>Switch On/Off</i> ➔ ▣ ➔ <i>On</i> ➔ ▣</p> <ul style="list-style-type: none"> • When Auto Add Code is active, preset country code is added to all phone numbers (except emergency call numbers) unless + is included. <p>Selecting a Country from List <i>Country Code</i> ➔ ▣ ➔ <i>Select country</i> ➔ ▣</p> <p>Specifying a Country Code <i>Country Code</i> ➔ ▣ ➔ <i>Enter Code</i> ➔ ▣ ➔ Enter country code ➔ ▣</p>
Saving frequently used international prefix	<p>▣ ➔ <i>Settings</i> ➔ ▣ ➔ <i>Call</i> ➔ <i>Int'l Calling</i> ➔ ▣ ➔ <i>Int'l Prefix</i> ➔ ▣ ➔ Enter Handset Code ➔ ▣ ➔ Enter prefix ➔ ▣</p>

Adding/changing/deleting country codes

Start Here ▣ ➔ *Settings* ➔ ▣ ➔ *Call* ➔ *Int'l Calling* ➔ ▣ ➔ *Country Codes* ➔ ▣ ➔ See below

Adding

<Empty> ➔ ▣ ➔ Enter name ➔ ▣ ➔ Enter country code ➔ ▣

Changing

Select country ➔ ▣ ➔ *Change* ➔ ▣ ➔ Enter name ➔ ▣ ➔ Enter country code ➔ ▣

Deleting

Select country ➔ ▣ ➔ *Delete* ➔ ▣ ➔ Yes ➔ ▣



During a Call

■ Voice Call & Video Call

Improving Earpiece sound quality	Reducing Noise (Talk Mode) During a call, [Mute] <ul style="list-style-type: none"> Press repeatedly to toggle options (Noise Reduction, Slow Talk and Off). Slow Talk improves voice audibility while reducing Earpiece noise.
	Boosting High Frequencies (Voice Clear) During a call, [Voice Clear] <ul style="list-style-type: none"> Press repeatedly to toggle options (Effect:Soft, Effect:Medium, Effect:Enhanced and Off).
Muting Microphone	Voice Call During a call, [Mute] (press again to cancel)
	Video Call During a call, [Mute] → Mute → [Mute] <ul style="list-style-type: none"> To cancel, select Unmute.
Activating/canceling Loudspeaker	Activating Loudspeaker for Voice Call During a call, [Speaker] → While message appears, [Speaker] <ul style="list-style-type: none"> To cancel, press [Speaker].
	Canceling Loudspeaker for Video Call During a call, [Speaker] (press again to activate)
Switching sound output	During a call, [Speaker] → Transfer Audio → [Speaker] → To Phone or To Bluetooth → [Speaker]
Opening Phone Book	During a call, [Phone Book] → Phone Book → [Phone Book] → Select entry → [Phone Book] <ul style="list-style-type: none"> Press [Phone Book] twice to return to call window.

Saving Phone Book entries	During a call, [Phone Book] → Phone Book → [Phone Book] → [Phone Book] → Add New Entry → [Phone Book] → Complete fields → [Phone Book] <ul style="list-style-type: none"> Press [Phone Book] to return to call window.
Disabling touch tone signaling	During a call, [DTMF] → Disable DTMF → [DTMF]
Placing calls on hold	During a call, [Hold] → Hold → [Hold] <ul style="list-style-type: none"> Subscription to Call Waiting or Group Calling is required to place Voice Calls on hold. To resume Voice Calls, press [Retrieve], select Retrieve and press [Retrieve]. To resume Video Calls, press [Resume].

■ Voice Call Only

Recording caller voice	During a call, [Record] → Record Caller Voice → [Record] → Recording starts → [Record] → Recording ends
Opening messages	During a call, [Messaging] → Messaging → [Messaging] → Select Messaging folder → [Messaging] → Select folder → [Messaging] → Select message → [Messaging] <ul style="list-style-type: none"> Press [Messaging] three times to return to call window.
Creating messages	During a call, [Messaging] → Messaging → [Messaging] → Create Message or Create New SMS → [Messaging] → Complete message → [Messaging]

■ Video Call Only

Adjusting Outgoing Image brightness	During a call, [Exposure] → Exposure → [Exposure] → Adjust level → [Exposure] <ul style="list-style-type: none"> Alternative Image brightness is fixed.
Canceling Internal Camera image reversal	During a call, [Settings] → Settings → [Settings] → Mirror Image → [Settings] → Off → [Settings]



Decoration Call	
Creating Decoration Call files	<p>Start Here → Data Folder → Decoration Call → Create New File → Text Input → Enter text → Images </p> <p>→ See below</p> <p>Using Still Images Picture → Pictures → Select file → Sounds → Select folder → Select file → Yes or No → Save here </p> <p>Using Video Video → Videos → Select file → Yes or No → Save here </p> <p>Using Flash® Animation Flash® → Select file → Yes or No → Save here </p>
	<p> → Data Folder → Decoration Call → Select file → Edit → Edit → Save as New or Overwrite </p> <p>• For <i>Save as New</i>, select <i>Save here</i> and press .</p>
	<p> → Select record → Save File → Save here </p>
	<p> → Settings → Call → Decoration Call → Switch On/Off → Off → Enter Handset Code </p>
Hiding incoming Decoration Call window	<p> → Settings → Call → Decoration Call → Play in Receiving → Off </p>

Using mobile camera to create Decoration Call files	<p>Start Here → Data Folder → Decoration Call → Create New File → Text Input → Enter text → Images </p> <p>→ See below</p> <p>Capturing Still Images Picture → Take Picture → shoot → Save here </p> <p>Recording Video Video → Record Video → to start recording → to stop → Save → Yes or No → Save here </p>
	<p> → Settings → Call → Decoration Call → Notice → On </p>



Call Log	
Dialing from records	<p>Calling Dialed Numbers (Redial)</p> <p> → Select record → </p> <ul style="list-style-type: none"> To place Video Calls, press instead of , then select Video Call and press .
	<p>Calling from Received Call Records</p> <p> → Select record → </p> <ul style="list-style-type: none"> To place Video Calls, press instead of , then select Video Call and press .
Sending messages from records	<p> → Select record → → Create Message → → S! Mail or SMS → → Complete message → </p>
Saving Phone Book entries from records	<p> → Select record → → Save to Phone Book → → As New Entry → → Complete other fields → </p> <ul style="list-style-type: none"> To add to an existing entry, select As New Detail.
Placing Decoration Calls from records	<p> → Select record → → Deco. Call → → Deco. Call File → → Select/create file → </p>
Initiating S! Circle Talk from records	<p> → Select record → → Call S! Circle Talk → → </p> <ul style="list-style-type: none"> Set My Status to Online first.
Deleting records	<p>One Record</p> <p> → Select record → → Delete → → Yes → </p>
	<p>All Records</p> <p> → → Delete All → → Enter Handset Code → → Yes → </p>

Hiding Dialed Ranking	<p> → Phone → → Call Log Settings → → Set Dialed Ranking → → Hide Dialed Ranking → </p> <ul style="list-style-type: none"> Handset Code is required to re-select Show Dialed Ranking.
Excluding rejected incoming calls	<p> → Phone → → Call Log Settings → → Rejected Numbers → → Do not Record → → Enter Handset Code → </p>



Call Time/Call Cost/Data Communication

■ Call Time

Setting handset to beep during Voice Calls	■ → Settings → ■ → ☎ Call → Minute Minder → ■ → On → ■
Hiding Call Time during calls	■ → Settings → ■ → ☎ Call → Disp. Time/Cost → ■ → Call Time Counter → ■ → Off → ■
Resetting Call Timers	■ → Settings → ■ → ☎ Call → Call Time & Cost → ■ → Call Timers → ■ → Clear Timers → ■ → Enter Handset Code → ■ → Yes → ■

■ Call Cost

Showing Call Cost after each call	■ → Settings → ■ → ☎ Call → Disp. Time/Cost → ■ → Display Call Cost → ■ → On → ■
Resetting Call Costs	■ → Settings → ■ → ☎ Call → Call Time & Cost → ■ → Call Costs → ■ → Show Call Cost → ■ → Enter PIN2 → ■ → Yes → ■

Limiting Call Costs

Start Here ■ → Settings → ■ → ☎ Call → Call Time & Cost → ■ → Call Costs → ■ → See below

Setting a Limit

Max Cost/Residual → ■ → Y → Set → ■ → Enter PIN2 → ■ → Enter amount → ■

- May be unavailable depending on subscription status.

Changing the Limit

Max Cost/Residual → ■ → ☎ Enter PIN2 → ■ → Enter amount → ■

Checking Remaining Amount

Max Cost/Residual → ■

Showing amount in another currency

■ → Settings → ■ → ☎ Call → Call Time & Cost → ■ → Call Costs → ■ → Cost Units → ■ → ☎ Enter PIN2 → ■ → Enter currency → ■ → Enter exchange rate (per yen) → ■ → ■

■ Data Communication

Checking packet transmission volume

Start Here ■ → Settings → ■ → ☎ Call → Call Time & Cost → ■ → Data Counter → ■ → See below

Most Recent Volume

Last Data → ■

All Volume

All Data → ■

Resetting Data Counter

■ → Settings → ■ → ☎ Call → Call Time & Cost → ■ → Data Counter → ■ → Clear Counter → ■ → Yes → ■



Optional Services

■ All Services

Checking service status	<ul style="list-style-type: none"> ▣ → Settings → ▣ → Call → Select service → ▣ → Status → ▣ • For Call Barring, select restriction and press ▣.
-------------------------	--

■ Call Waiting (Contract Required)

Activating Call Waiting	<ul style="list-style-type: none"> ▣ → Settings → ▣ → Call → Call Waiting → ▣ → On → ▣
Placing Line 1 on hold to answer Line 2	<ul style="list-style-type: none"> A tone sounds during a Voice Call → • Press to switch between lines. • Press to end active line and re-engage the party on hold.

■ Group Calling (Contract Required)

Opening another line during a Call	<ul style="list-style-type: none"> During a Voice Call, enter phone number → • Long Press to select a number from Call Log records.
Switching between open lines (Swap Calls)	<ul style="list-style-type: none"> During a Voice Call, • Press to switch between lines.
Talking on multiple lines simultaneously	<ul style="list-style-type: none"> While switching between lines, → Group Calling → ▣ → Conference All → ▣
Switching to private conversation during Group Calling	<ul style="list-style-type: none"> During a Voice Call, select number/name → ▣ → Private → ▣

■ Call Barring

Rejecting calls by number	<ul style="list-style-type: none"> Start Here ▣ → Settings → ▣ → Call → Call Barring → ▣ → Rejected Numbers → ▣ → Black List → ▣ → See below
	<ul style="list-style-type: none"> Saving Numbers Set Reject Number → ▣ → <Empty> → ▣ → Enter phone number → ▣ • When using Double Number in Dual Mode, select a line type and press ▣.
Rejecting calls without designating numbers	<ul style="list-style-type: none"> Activating Black List Switch On/Off → ▣ → On → ▣
	<ul style="list-style-type: none"> Start Here ▣ → Settings → ▣ → Call → Call Barring → ▣ → Rejected Numbers → ▣ → See below Calls from Unsaved Numbers Unknown → ▣ → On → ▣ Calls with No/Undisplayable Caller ID or from Public Phones Withheld → ▣ → On → ▣
Changing Network Password	<ul style="list-style-type: none"> ▣ → Settings → ▣ → Call → Call Barring → ▣ → Change NW Password → ▣ → Enter current Network Password → ▣ → Enter new Network Password → ▣ → Re-enter new Network Password → ▣



Designating numbers to reject from saved information	<p>[Start Here] → Settings → Call → Call Barring → Rejected Numbers → Black List → Set Reject Number → <Empty> → See below</p> <p>From Phone Book Ph. Book List → Select entry</p> <p>From Call Log Records From Call Log → Select record</p> <p>From SI Friend's Status Member List From Friend's Status → Select member</p>
	<p>[Start Here] → Settings → Call → Call Barring → Rejected Numbers → Black List → See below</p> <p>Editing Numbers Select number/name → Edit</p> <p>Deleting Numbers Select number/name → Delete → Yes</p>

Setting/canceling outgoing call restriction	<p>[Start Here] → Settings → Call → Call Barring → Outgoing Calls → See below</p> <p>Setting Restriction Select restriction → On → Enter Network Password</p> <ul style="list-style-type: none"> Outgoing SMS messages are also restricted. Outgoing SI Circle Talk requests are not affected. Following restrictions are available: <ul style="list-style-type: none"> All Outgoing Calls: Restrict all non-emergency calls Bar Int'l Call: Restrict all international calls Local & Home Only: Restrict all international calls except to Japan
	<p>Canceling All Restrictions Cancel All → Enter Network Password</p>
	<p>[Start Here] → Settings → Call → Call Barring → Incoming Calls → See below</p> <p>Setting Restriction Select restriction → On → Enter Network Password</p> <ul style="list-style-type: none"> Incoming SMS messages are also restricted. Incoming SI Circle Talk requests are not affected. Following restrictions are available: <ul style="list-style-type: none"> All Incoming Calls: Reject all calls Bar if Abroad: Reject calls when outside Japan <p>Canceling All Restrictions Cancel All → Enter Network Password</p>
Setting/canceling incoming call restriction	
<p>■ Caller ID</p> <p>Showing/hiding Caller ID</p>	<p>Settings → Call → Show My Number → On or Off</p>



Settings

■ Display Rotation

Answering calls by rotating Display from Cycloid to portrait position

■ → Settings → ■ → In Phone menu, *Display Rotation* → ■ → *Rotate Back to* → ■ → *Answer Calls* → ■

■ Voice Call

Answering Voice Calls automatically when using Headphones

Start Here ■ → Settings → ■ → Call → *Auto Answer* → ■ → Enter Handset Code → ■ → See below

Activating Auto Answer

Switch On/Off → ■ → *On* → ■

- When Auto Answer is active, Auto Answer tone sounds after ringtone even in Manner mode; cancel afterward.

Changing Ring Time

Answer Time → ■ → Enter time → ■

Improving Earpiece sound quality

■ → Settings → ■ → Call → *Set Talk Mode* → ■ → Select mode → ■

- *Noise Reduction* reduces Earpiece noise.
- *Slow Talk* improves the audibility of other party's voice while reducing Earpiece noise.

Boosting high frequencies to improve voice audibility

■ → Settings → ■ → Call → *Set Voice Clear* → ■ → Select option → ■

■ Video Call

Start Here ■ → Settings → ■ → Call → *Video Call* → ■ → *Camera Picture* → ■ → See below

Sending Alternative Image when initiating Video Calls

Setting Alternative Image

Default Image → ■ → *Alternative Image* → ■

Changing Alternative Image

Alternative Image → ■ → Select folder → ■

→ Select file → ■ → ■

- Omit file selection step when using Customized Screen images.

Disabling Loudspeaker for Video Calls

■ → Settings → ■ → Call → *Video Call* → ■ → *Loudspeaker* → ■ → *Off* → ■

Muting Microphone when initiating Video Calls

■ → Settings → ■ → Call → *Video Call* → ■ → *Mute Microphone* → ■ → *On* → ■

Changing quality of Incoming/ Outgoing Images

■ → Settings → ■ → Call → *Video Call* → ■ → *Incoming Picture or Outgoing Picture* → ■ → Select quality → ■

Setting image that is sent while call is on hold

■ → Settings → ■ → Call → *Video Call* → ■ → *Hold Guidance Pict* → ■ → Select folder → ■ → Select file → ■ → ■

- Omit file selection step when using Customized Screen images.

Setting Backlight status

■ → Settings → ■ → Call → *Video Call* → ■ → *Backlight* → ■ → Select option → ■

- Selecting *Normal Setting* applies Display Backlight setting.



Receiving a Call

? Cannot use Answer Phone or Caller Voice




- Answer Phone and Caller Voice are disabled when less than 12 seconds remain or 20 messages are recorded. Delete messages.
- Answer Phone and Caller Voice are not available for Video Calls.

Placing a Call


? Cannot place call via Speed Dial

- Speed Dial is not available when Phone Book access is restricted by Application Lock.

? Cannot place call

- If  appears, cancel Keypad Lock.
- If  appears, cancel Function Lock.
- If  appears, cancel Offline Mode.

? Call won't connect and there's a beeping tone

- Did you include the area code or the first 0? Dial the number including the area code or 0.
- Handset may be out-of-range ( appears). Move to a place where signal is strong and retry.

During a Call

? Outgoing Image is distorted during Video Calls

- Rapid motion can make images appear choppy or distorted.

? Conversation is hampered

- Conversations may be hampered by ambient noise.
- Check Earpiece Volume when using Loudspeaker. Increasing Earpiece Volume may cause feedback/interference.

? Call is choppy or cut off

- Network signal may be weak. Move to a place where signal is strong and retry.
- Battery may need to be charged or replaced. Charge battery or install a charged battery.

? Clicking noise is heard during call

- Handset may be moving into another service area. Noise is heard when Network signal switches. This is normal.

? Cannot hear other party's voice

- Earpiece Volume may be low. Increase Earpiece Volume (P.3-3).
- Sound output may be set to use handsfree device. Set Transfer Audio (P.3-14) to *To Phone*.

Other

? Talk Time on Display seems incorrect

- Ring time for incoming or outgoing calls is not counted. (On hold time is counted.)

? Cannot save phone number for Call Forwarding

- Does the number start with **1, 00, 0120** or **0990**? Public service numbers, international call numbers starting with 00, toll-free numbers and fee-based service numbers cannot be saved.

