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4

Messaging



Basics

Use the following messaging services.

SMS

Exchange up to 160 alphanumerics with SoftBank handsets.

S! Mail

Exchange up to 30,000 characters with e-mail compatible handsets, PCs. etc: attach media files. etc.

Large Size Messages Transmit messages of up to 1 MB including large images or multiple files; may incur high charges depending on subscribed price plan.

PC Mail

Receive or reply to PC mail account messages. Use 934SH to handle PC Mail messages like SMS or S! Mail.

Available Entry Items

	Recipient	Subject	Message	Attachment
SMS	Available*	N/A	Available	N/A
S! Mail	Available	Available	Available	Available
PC Mail	Available	Available	Available	Available

*SoftBank handset numbers only.

- A separate contract is required to use S! Mail and receive e-mail from PCs. etc.
- For more information, see SoftBank Mobile Website (P.15-23).

Auto Retry Function

If recipient's handset is off/out-of-range, a sent message is saved in Server Mail Box and delivery attempted at regular intervals. (Undeliverable messages are deleted.)

Auto Resend

When Auto Resend is active, handset makes up to two attempts to send unsent messages automatically. Cancel to disable (P.4-30).



Customizing Handset Address

Change alphanumerics before @ of the default handset mail address. For more information, see SoftBank Mobile Website (P.15-23).

Changing Address













 Handset connects to the Internet. Select *English* and press , then follow onscreen instructions.

Saving Address

When handset address is changed. SoftBank sends new address confirmation via S! Mail.



To save new address to Mv Details, follow these steps. (New address is effective even if not saved.)





















Sending S! Mail

Follow these steps to send S! Mail to a number/address saved in Phone Book:

★ Create Message ★ ●
 When a PC Mail Account exists, select S! Mail and press ●.



S! Mail Composition Window

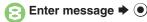
- Select recipient field 🕈 💿
- Phone Book → ●
- Select entry → ●



- Omit if only one number or address is saved.
- When a mail address is entered, do not use single-byte katakana in message text or subject.
- Select subject field → →
 Enter subject → ●
- 🥏 Select message text field 🕈 💿



Text Entry Window





S! Mail Composition Window



 \bullet To cancel, press $\ensuremath{\,^{\odot}}$ during transmission.

Incoming Calls while Creating Message

• Content is saved temporarily. End the call to return.

Personal Mode

 When recipient is entered via Phone Book, text entry window word suggestions change according to recipient type.

Previewing Outgoing Message

After ③, ⑤ → Preview Message → ●
Pictogram Entry

- In Pictogram List, press (B) to toggle cross-carrier Pictograms and all Pictograms.
- Pictogram appearance may differ by carrier.

Specifying Line in Dual Mode

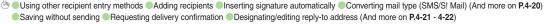
[S! Mail Composition Window]

Switch Line

Select line

O





Requesting Delivery Report for all messages
Disabling automatic resend of unsent messages
Hiding progress bar while sending messages (And more on P.4-30)



Attaching Files

Send attachments to compatible handsets. Follow these steps to attach images to S! Mail:

In S! Mail Composition window after composing message, select attachment field ▶ ●



- Picture

 Select
- Select file → ●



Attaching Non-Image Files

In ②, select a folder other than *Picture* and press ⑤, then select a file.

Attaching Multiple Files

After ©, Attach (1) \Rightarrow \bigcirc \Rightarrow Attach File \Rightarrow \bigcirc \Rightarrow From \bigcirc

X in Attach (X) indicates the number of attached files.

Message Size Limit

When message size reaches certain limit upon attaching a file, one of the following confirmations appears:





Select message size limit or choose **Yes** and press to proceed. (Images may be resized automatically.) To make selection the default setting hereafter, press to check **From now on too.** check-box. (Confirmation will be disabled.)

If Recipient Cannot Receive Large Messages (Up to 1 MB)

 Message may be truncated or attachments may be lost.

Sending Feeling Mail

In S! Mail Composition window after composing message,

→ Feeling Settings → ●



- Select category, e.g.,

 Happy/Glad

 ●
- Select item, e.g., I Love You



Canceling Feeling Mail

[S! Mail Composition Window] Select subject field → ● → ⊙ Select Pictogram, e.g., ! → → ●

Advanced

© Changing attached image size Set Auto Play File (And more on **P.4-22**)

Disabling image auto-resize Limiting outgoing S! Mail message size Limiting incoming S! Mail message size (And more on P.4-32)



Sending Graphic Mail

Follow these steps to:

- Change font size and background color
- Insert images and My Pictograms
- Scroll text
- In text entry window, (Long)



Graphic Mail Window





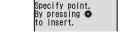
Select size → ● Fnter text

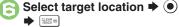




















Scrolling **→** ●



- Select direction

 Select direction

 Enter text
- **(i) (•) (•) (•) Transmission** starts

Canceling Last Action [Graphic Mail Window] UNDO → ● Cancelling All Graphic Mail Settings [Graphic Mail Window] CANCEL → ● → Yes → ● Saving as Templates

After ①, ⑥ → ⑧ → Save as

Template → ⑥ → Enter name → ⑥

→ Save here → ⑥

■ Only the message text is saved.

Advanced



© Creating Graphic Mail from templates Changing text color, size & effect Changing text color Inserting background sound Inserting Flash file Inserting horizontal line Flashing text Aligning text (left/right/center) (And more on P.4-22 - 4-23)

Sending SMS

Follow these steps to send SMS to a number saved in Phone Book:



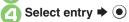


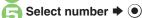


SMS Composition Window











Omit if only one number is saved.



Select message text field **→** (•)



Text Entry Window





SMS Composition Window



Transmission starts

Incoming Calls while Creating Message

 Content is saved temporarily. End the call to return.

Personal Mode

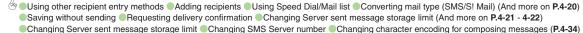
• When recipient is entered via Phone Book, text entry window word suggestions change according to recipient type.

When Message Text Exceeds Limit

 A confirmation appears. To convert SMS to S! Mail, follow these steps:

Yes **▶** (•) Specifying Line in Dual Mode







Allow messaging to handset numbers/ addresses saved in Phone Book or Permitted List only.

Limiting to Phone Book

- Settings → •
- General Settings

 ◆ ◆
 Send/Compose

 ◆ ●
- Restrictions Setting → → Enter Handset Code → ●



Set Restrict Mail Menu

When Phonebook Entries is On

 Handset Code is required to add/edit Phone Book entries.

Limiting to Permitted List

- Specifying Mail Addresses
- In Set Restrict Mail menu, Individual Address ▶ ●



Individual Address Menu

- Permitted List → ●
- ⟨Empty> → ●
- - Repeat € ② to add mail addresses.
- Activating Permitted List
- In Individual Address menu,

 Switch On/Off

 ●
- On → ●

Messaging

Opening & Replying

Opening New Messages

Information window opens for new mail. See P.4-19 to receive PC Mail.



Important Message Retrieval Notes

- By default, complete messages including attachments are retrieved in and outside Japan; transmission fees apply depending on subscribed price plan.
- Automatic message retrieval while abroad may incur high charges since flat-rate packet transmission plans do not apply during international roaming.
- To retrieve only the initial portion of message text automatically, set Message DL to Manual: retrieve complete message manually as needed.

Delivery Report

 Information window opens for Delivery Report. Follow these steps to open it: Delivery Report → ● Select message with report **→ (a) (b)**



Message **→** •



Message List



Select message ¹





Message window opens.

Receiving Feeling Mail

 Small Light, Vibration and ringtone respond according to settings.

Attached Images

Attached images open automatically.

Messages with Quiz



- Message cannot be opened until the correct answer is entered or selected.
- **Animation View**
- When a specific Pictogram is included in subject or message text, corresponding animation appears in message window background.

Mail Notice

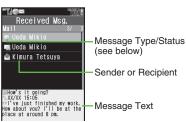
- When Message DL is not set to Auto (All). Server sends initial portion of message text in each of the following cases:
- The message was sent to multiple recipients
- Files are attached to the message





Window Description

Message List



■ Message Type/Status

\boxtimes	Unread	A	Mail Notice (remaining portion exists)
	Read	过	Unread Delivery Report
Ø	Sent	9	Attachments
Ø	Failed	Ĥ	Protected
	Replied	0	Priority (High)
	Forwarded	0	Priority (Low)
2	Send Reservation set	0	USIM Card SMS

sws or pc appears for SMS/PC Mail messages (Q, etc.).

Message Window



Press (newer) message, or to open previous (older) one.

Changing Font Size

3 (Long) to enlarge or (Long)
to reduce

Replying to Messages

🚹 In message window, 🐨



 Original message text is quoted (except for SMS and Graphic Mail).

Replying to Messages Addressed to Multiple Recipients

After ①, To Sender or Reply All →

② → ②

Reply Assist Dictionary (メール返信アシスト辞書)

- When replying, this dictionary prioritizes original message words in suggestion list.
 Auto Reply
- Handset sends a reply automatically when receiving messages from saved numbers or addresses in specified mode (Manner mode, etc.).



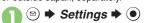


Customizing S! Mail Retrieval

Set complete S! Mail retrieval to manual (Server sends only initial portion of message text without attachments) or set handset to retrieve complete messages automatically by specifying sender type, mail address, etc.

Retrieving Messages Manually

Set message retrieval for handset use within or outside Japan, separately.







Message DL(Japan) or Message DL(Abroad) **→** ●



Message DL Menu



Restricting Automatic Retrieval

- By Sender Type
- In Message DL menu, Auto (Specify) ▶ 🖾



Auto (Specify) Menu



By Mail Address

Specify mail addresses or domains (alphanumerics after @ of mail addresses).

In Auto (Specify) menu.



- Select blank entry

 ◆

 ●
- Select method **→** (•) **→** Select/enter address

 ◆ (●)
 - Repeat ② ⑤ to add mail addresses.





Restricting by Domain (Direct Entry) Select blank entry → ● Direct

Entry → ● Fnter domain → ● → (Y) **|** [=]



- Retrieving remaining portions (P.4-23)
 - Deleting addresses/domains specified for complete message retrieval (P.4-32)



Messaging Folders

Messages are organized in folders by type.

Messaging
Received Messages
Create Message
Retrieve New Msg.
Drafts
Templates
Sent Messages
Vunsent Messages
Failed or Send
Reservation Messages

Auto Delete

 Oldest received/sent messages are deleted automatically to save new ones when memory is full. Protect important messages to avoid unintentional deletion.

Opening Help

• Follow these steps in folder list, message list or message window:



Checking Messages





Folder List

- When a PC Mail Account exists, PC Mail folder (folder with the name specified in Account Name) appears.





Message List





Message Window

Protecting Messages

- In message list, select message ▶ ⊠ ▶ Manage Msg. ▶ ●
- Lock → ●

Canceling Protection
In ②, Unlock ▶ ●



- Selecting multiple messages Color-tagging messages Deleting messages (And more on P.4-26 4-27)
- Forwarding messages Sending from Drafts Checking Server Mail message count and volume (And more on P.4-29)
- Changing message window scroll unit Selecting automatic deletion option for received messages Canceling automatic deletion of oldest sent messages (And more on **P.4-30**)

Searching Messages

Search messages by message text, sender/recipient address, etc.

- Search → ●
- Search All Msg. ▶ •
- Select method

 Select/
 enter address or text

 Output

 Description:

Searching by Folder

In ②, select folder → ③ → Search → ⑥ → Search Folder → ⑥ → ②

Searching Message Text

- - Press 🏵 or 🖾 to jump to next/previous search result

Hiding Folders

Hide Received Msg./Sent Message folder to require Handset Code for access to the folder and messages within.

Chat Folders are not affected.

- Select folder ▶



Set Secret

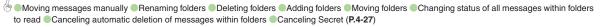
● ● Enter Handset Code

● ● ●

Accessing Secret Folders

After ①, ⊚ → Unlock Temporarily →

● ➤ Enter Handset Code → ●



Sorting Messages

Sorting into Designated Folders

Sort messages by sender/recipient or partially matching text in subject or SMS message text.



Select target folder ▶



Sender (Recipient for Sent Messages) → ●





Sorting by Domain (Direct Entry)
In ②, Sender(Domain)
(Recipient(Domain) for Sent
Messages) → ● → Direct Entry →
● → Enter domain → ● → ○
Sorting by Part of Subject/SMS Message Text
In ②, Subject → ● → Enter text →

Filtering Spam

Follow these steps to filter messages from handset numbers/addresses not saved in Phone Book into Spam Folder: (Alternatively, set sort keys to filter messages.)





- 🔁 Anti Spam Measures 🕈 💿
- 💽 Enter Handset Code 🕈 💿



- Unregistered(Mobile) → (☑)
- **⑤ છ ♦ ⑥**

Exempting Messages from Filtering

After ②, Permitted List(Common) ⇒

③ ⇒ Select blank entry ⇒ ⊕ ⇒

Select key ⇒ ⑥ ⇒ Select/enter

number/address/subject ⇒ ⑥ ⇒ ∞

→ ⑥ (☑) ⇒ ⑤

When a PC Mail Account Exists

• Filter PC Mail messages from addresses not saved in Phone Book.



Using Chat Folders

Organize messages exchanged between handset and Chat members' handsets. To hide messages, set Chat Folder to Secret.

Saving Members













- Select blank entry **⇒** (●)
 - Select saved member to edit number/ address.
- Select method **→ ● >** Select/ enter number/address

 ◆ (●)



- Repeat @ 🕤 to add members.
- Saved

Changing Members In ②, select member → 🐵 → Change Member

◆ ● From

□ **Deleting Members** In ②. select member → 🖾 → Delete **→** • **→** Yes **→** • **→** •

Opening Chat Folders

In Chat Folder list, select folder **→** (•)



Select message **→** (•)





Creating Groups for Broadcast Mail

Create Mail Groups to send messages to multiple recipients at one time.

Save target recipients to Phone Book beforehand.









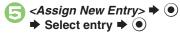


Mail Group Entry Window











Select number or mail address **→** (•)



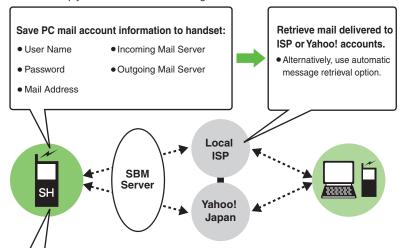
- Omit (3) if only one number or address is saved
- Repeat 3 3 to add members.



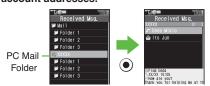


PC Mail

Receive or reply to PC mail account messages.



Messages are saved in unique folders; reply to/send messages via PC mail account addresses.



 Handle messages (sort, etc.) like S! Mail or SMS. (Unavailable functions do not appear in Options menu and some may appear under different names.)

Important PC Mail Usage Notes

- Receiving PC Mail for the first time after PC Mail Account setup may incur high charges due to large-volume packet transmissions.
- Setting handset to retrieve PC Mail automatically may incur high charges; remember this, especially when using handset outside Japan.
- Other functions may slow while handset is checking for new messages.
- Checking for new messages may incur transmission fees even when none exists.
- Single-byte katakana and Pictograms are not supported.
- When messages sent from handset to PC mail account are retrieved by handset (then opened, replied with quotes, forwarded, etc.), included Pictograms may not appear or may appear as different characters.



PC Mail Account Setup

- Proceed with setup according to information supplied by ISP.
- PC Mail services may be unavailable depending on the services, settings or contract details for your PC mail account. Confirm compatibility with POP/SMTP message retrieval/transmission via e-mail software beforehand

■ Mandatory Items for Retrieval

User Name	Required to connect to incoming mail server
Password	Required to connect to incoming mail server
ReceivingServer	Incoming mail server address

■ Mandatory Items for Transmission

Mail Address	Address to use PC Mail
	Outgoing mail server address

Setting Other Items

• Edit information as needed; for description, select an item and press ©.





闷 PC Mail Account 🕈 💿



- ⟨Empty> → ●
- Set Receiving

 Select item

 Select/
 enter item

 Select/

 Select/
 - User Name, Password and ReceivingServer are mandatory.
- Set Sending → → Select item → → Select/enter item →
 - Mail Address and Sender Server are mandatory.



 If a confirmation appears, follow onscreen prompts.

Using Yahoo! Mail Addresses In ⑤, Set Quick Yahoo! Mail ❖ ⑥ ❖ Yes or No ❖ ⑥

- Follow onscreen instructions.
- Choose *No* to create a new account.

Editing Accounts

In ⓒ, select account ▶ ● From ②

Deleting Accounts

 If User Name and Password are unset Set Receiving items are automatically used for SMTP authentication. Follow these steps if ISP requires User Name and Password:

In \bigcirc , Set Sending \blacklozenge \bigcirc \blacklozenge Sender Auth. \blacklozenge \bigcirc \blacklozenge SMTP Auth. \blacklozenge \bigcirc \blacklozenge User Name \blacklozenge \bigcirc \blacklozenge Enter name \blacklozenge \bigcirc \blacklozenge Enter password \blacklozenge \bigcirc \blacklozenge Enter password \blacklozenge \bigcirc \blacklozenge \bigcirc \blacklozenge \bigcirc



Retrieving New PC Mail

Retrieve new messages from created accounts. If message count is high, some may not be received on the first attempt.







<to be continued> 1KB Options

Message Window

- Press 🐑 to retrieve full message.
- Message window is similar to that of S! Mail

Deleting Messages

[Message List] Select message >

→ () → Yes → ()

Retrieving Messages by Account

After ①, select account ⇒ ⊙ ⇒ ⓒ

Checking Received PC Mail



- Message list appears. Message list is
- similar to that of S! Mail.

Select message **→** (•)

Message window opens.

Replying to PC Mail

- In message window, (Y)
 - PC Mail Composition window opens.
 - Original message text is guoted (except for HTML messages).
- Complete message **→** (1/2) **→** Transmission starts

Replying without Quoting Original Message Text

[Message Window]

Reply

Reply

Reply

■ → PC Mail → ○ → Complete message 🖈 🖾

Changing Account for Outgoing Messages [PC Mail Composition Window] Select recipient field **→ ● From**: **→ (•) →** Select account **→ (•)**

Sending PC Mail

Follow these steps to create and send PC Mail:

→ Create Message **→** (•)

Select PC Mail Account

◆ (

•)

Complete message **→** () **→** Transmission starts

Converting PC Mail to S! Mail

After ②, ☑ → Convert to S! Mail → (•) **→** Yes **→** (•)

Note

 Single-byte katakana and Pictograms are not supported.

Advanced

Retrieving complete PC Mail messages Retrieving new messages automatically Retrieving PC Mail for specified folder Disabling automatic word wrap Retrieving complete messages from specified addresses Deleting addresses/domains specified for complete message retrieval Restricting complete message retrieval by size (P.4-33 - 4-34)



Creating/Sending Messages

Recipient

Recipient	
Using other recipient entry methods	In Mail Composition window, select recipient field
Adding recipients	In Mail Composition window, select recipient field Add Recipient Select method Select/enter number/address Select/enter number/address
Switching recipient status (To, Cc and Bcc)	In Mail Composition window, select recipient field
Using Speed Dial/ Mail list	Saving Recipients ② → Settings → ● → Speed Dial/Mail → ● → <empty> → ● → Select entry → ● → Select number or mail address → ● → Do not Assign → ● → ♡</empty>
	Creating Messages In Standby, (○□) - (□□) (□) (Speed Dial/Mail entry number) (Sp
	(Start Here)In Mail Composition window, select recipient field ▶ ● > See below
Edition (data the co	Editing Recipients Select recipient ● ● Edit ● ●
Editing/deleting recipients	Deleting a Recipient Select recipient
	Deleting All Recipients Select recipient

	Start Here → Settings → • Speed Dial/Mail → • See below
	Editing Entries
	Select entry ⇒ 🖾 ⇒ Change ⇒ • Select
	number/address • • Select new number/
Editing Speed Dial/	address • • • •
Mail list	address 🔻 🛡 🕶
	Canceling Entries
	Select entry ⇒ 🖾 ⇒ Remove Selected ⇒ •
	→ Yes → •
	Canceling All Entries
■ Message Text	

Message Text	
Inserting signature automatically	© Settings ● S! Mail Settings ● Signature ● Edit ● Enter signature ● Auto Insert ● On ● © • Signature is inserted above message text when forwarding messages or quoting original message text in replies. • Not available for SMS.
Inserting signature manually	In text entry window, → Insert/Font Size → → Signature → ●
Inserting ASCII Art	In text entry window,
Converting mail	In Mail Composition window, Change to



■ Save, Send Reservation & Sent Cancel

Saving without sending	After completing message, ⁽²⁾ → Save to Drafts → (0)
	Start Here After completing message, ⊚ ⇒ Send Reservation ⇒ ● > See below
Sending automatically later	Auto Send when Signal Returns Within the Network
automatically later	Designating Send Date/Time (within one week) Date & Time → ● → Enter date/time → ● → Yes → ●
Canceling sent S! Mail	 Sent Messages Select folder Select message Set Sent Cancel Yes Available for messages sent to SoftBank handsets.

■ Messaging Settings

- For SMS, only Delivery Report and Expiry Time are available.
- For PC Mail, only Reply to Settings and Priority are available.

Requesting delivery confirmation	In Mail Composition window, **Messaging Settings** **Delivery Report** **Delivery Report arrives when message is delivered. **Open sent message to check delivery status indicator: **E: Delivered, 是: Unknown, 是: Failed **Available when messaging to SoftBank handsets.	
Setting priority	In Mail Composition window, **Messaging Settings** **Priority** **Select priority* **Priority* **Description* **Descrip	
Setting message to be deleted from recipient handset once read	In Mail Composition window,	

Adding a reply request	In Mail Composition window,
Restricting forward/delete	In Mail Composition window,
	Start Here In Mail Composition window, Messaging Settings
	Using Preset Questions (Multiple Choice) Select question → ● → Selection → ● → Select number → ● → Enter/edit option → ● → Enter/ edit all options → Select answer → ⊕ → ⑤ ⊕ ◎ • May be unavailable for some questions.
Locking message with Quiz	Using Preset Questions (Exact Answer Entry) Select question
	Creating Custom Quiz (Multiple Choice) <create original=""> Selection Select number Complete entry Select answer Select answer Select number Select number Select number Select number Select number Select number</create>
	Creating Custom Quiz (Exact Answer Entry) <create original=""> ◆ ● ◆ Enter question ◆ ● Match Characters ◆ ● ◆ Enter answer • ● ◆ □</create>
Editing assigned Quiz	In Mail Composition window,



ര
Ś
Č
2)
10

Lowering size limit for outgoing S! Mail messages	In Mail Composition window, (a) → Messaging Settings → (a) → Create Msg. Size → (b) → 300KB → (c)
	Start Here In Mail Composition window,
Designating/editing reply-to address	Designating Switch On/Off → ● → On → ● → Select method → ● → Select/enter address → ●
	Editing Edit Address → ● ► Edit → ●
Changing Server sent message storage limit	In Mail Composition window,

■ Attachments

Changing attached image size	Select attached file → ⊗ → Resize Picture → Select size → ● • May be unavailable for some images.
Capturing/recording and attaching	Start Here Select attachment field ⇒ ● > See below
	Still Images Picture
	Video Video Record Video to start recording to stop Accept Select storage media Video Accept Select storage media Output Company O
	Sounds Sound → ● → Record Voice → ● → ● to start recording → ● to stop → Accept → ● → Select storage media → ●

	Select attached file → ⑤ → Set Auto Play File → ⑥ → Switch On/Off → ⑥ → On → ⑥ → Enter Message → ⑥ → Enter comment → ⑥
	⇒ GARCE S S VE
	Not available for PC Mail.

	• NOT available for FC Iviali.
Graphic Mail	
Overation Overalis	Opening Templates from Messaging Menu (a) → Templates → (a) → Select template → (b) → Complete message → (c) • Template size may change when used for creating messages.
Creating Graphic Mail from templates	Opening Templates from S! Mail Composition Window In Mail Composition window, (a) → Launch Template → (b) → Select template → (c) → Complete message → (c) Open a template before entering message text.
Changing text color, size & effect	In text entry window, (a) (Long) (b) Select start point (b) Highlight text range (c) COLOR, SIZE or EFFECT (c) (c) Set (c)
Changing text color	In text entry window, ② (Long) → COLOR → ③ → Select color → ⑥ → Enter text
	Start Here In text entry window, ♠ (Long) → INSERT → ● > See below
Inserting background sound	Inserting BGM Sound → ● → Select folder → ● → Select file → ●
	Deleting Delete BGM → ● Yes → ●



Inserting Flash® file	In text entry window, ⑤ (Long) → INSERT → ⑥ → Flash → ⑥ → Select file → ⑥
Previewing Flash® file	In text entry window after inserting Flash® file, ③ → Preview → ● • When Graphic Mail window is open, press ⊕ first.
Deleting Flash® file	In text entry window after inserting Flash® file, move cursor before Flash® icon ⇒ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
Inserting horizontal line	In text entry window, ⓐ (Long) → INSERT → • Line → •
Flashing text	Start Here In text entry window, ⑤ (Long) ▶ See below
	Flashing EFFECT
	Canceling ③ ⇒ Select start point ⇒ ● ⇒ Highlight text range ⇒ ● ⇒ EFFECT ⇒ ● ⇒ Blink ⇒ ● ⇒ Blink Off ⇒ ●
Aligning text (left/ right/center)	In text entry window, (a) (Long) EFFECT Alignment Select option Enter text

Receiving	
Accessing new mail out of Standby	
Retrieving new S! Mail manually	
Retrieving Server Mail list	 Server Mail Box → ● Mail List → ● Yes → ●
Retrieving remaining portions	Via Mail Notice In message list, select Mail Notice → ● → ♡
	Via Server Mail List ⑤ → Server Mail Box → ⑥ → Mail List → ⑥ → Select message → ⑥ ● If retrieve list confirmation appears, choose Yes and press ⑥.
	Start Here ☑ → Server Mail Box → ● → See below
Retrieving all Server Mail	Directly from Server Retrieve All
	Via Server Mail List Mail List • ⊕ ⊕ ⊕ ⊕ ★ Retrieve All → • • If retrieve list confirmation appears, choose Yes and press •.

Receiving/Opening Messages



■ Message Window

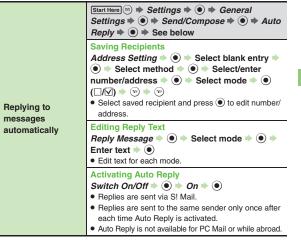
Saving attachments to Data Folder	In message window, select file → ⊗ → Save to Data Folder → ● Enter name → ● → Save here → ● For templates, Save as Template appears. (Omit file name entry step.)
Installing attached widgets	In message window, select file ⇒ ⊚ ⇒ Install Attach ⇒ ● ➤ Enter name ⇒ ●
	Start Here In message window, select file ▶ ◎ ▶ See below
Using attachments	As Wallpaper Set as Wallpaper → ● ➤ Enter name → ● → Save here → ● → ● For images smaller or larger than Display, select an option.
	As Ringtone/Ringvideo Set as Ringtone or Set as Ring Video Enter name Save here Select item For For New Message or For New PC Mail, enter ring time and press ●.
Playing slides	In message window,

Saving to Phone Book	Saving Sender Address In message window, ③ → Save Address → ④ → As New Entry → ⑥ → Complete other fields → ② • To add to an existing entry, select As New Detail. Saving Linked Info In message window, select number or mail address → ⑥ → Save to Phone Book or Save Address → ⑥ → As New Entry → ⑥ → Complete other fields → ② • To add to an existing entry, select As New Detail.
Using linked info	Dialing Numbers In message window, select number → ● Call or Video Call → ● Sending Messages In message window, select number or mail address → ● → Create Message → ● → S! Mail or SMS → ● Complete message → ● For mail addresses, omit mail type selection step. Accessing Internet Sites In message window, select URL → ● → Yes → ● • Select PC Site Br. to connect via PC Site Browser.
Copying text	Start Here In message window, See below Sender/Recipient Number/Address Address Select number/address Subject or Message Text
Looking up message text words in dictionaries	In message window, Select first character Select dictionary Search Select word Select wor

Jumping to message top/ bottom	In message window, (a) → View Settings → ● Scroll Jump → ● → Jump to Top or Jump to Bottom → ●
Deleting	In message window, select file → 🐵 →
attachments	Remove File → ● Yes → ●
Reporting	In message window,
unsolicited	→ (27)
message sources	Signature is not inserted automatically.
as spammers	Not available for PC Mail.

Replying

Selecting mail type/quote option	In message window, ⊚ → Reply → ● → Select type/option → ● Complete message → ⊙
Opening received message for reference	In message window, Rep. with View Select option Complete message D
Replying quickly using fixed text	Editing Quick Reply Text Solution Settings Solution General Settings Solution Settings Settings Solution Settings Setti
	Using Quick Reply In message window, (∞) (Long) → Select text → (●)





Managing Messages

■ Message List

	Selecting In message list,
Selecting multiple messages	Selecting Up to 50 Messages at Once In message list, (3) ** Manage Msg. ** (*) ** Check in Block ** (*)
	Unchecking All In message list,
Color-tagging messages	In message list,
Sorting messages	In message list,
Opening sender/ recipient details	In message list, select message ♥ ⑤ ♥ View Mail Address ♥ ⑥ ♥ Select sender or recipient ♥ ⑥
Checking memory status	Memory Status Select item Press to check memory status by service (SMS & S! Mail or PC Mail). USIM Card SMS message count and volume do not appear.
Opening properties	In message list, select message → ⁽²⁾ → Message Details → (0)
Changing template name display	

Saving SMS messages to USIM Card	In message list, select SMS message	
Changing received message status (read/unread)	In message list, select message → ② → Manage Msg. → ● → Switch to Unread or Switch to Read → ●	
■ Deleting Messages		
Deleting messages	One Message In message list, select message → ② → Delete → ③ → Yes → ⑥ • Alternatively, delete an open message. All Messages	
	In message list,	
	All Messages in Drafts or Unsent Messages In message list (Drafts or Unsent Messages), (a) *Delete All * • *Delete * * *Delete * * *Delete * *Delete * *Delete * *Delete * *Delete * *Delete * * *Delete * *Delete * * * *Delete * *	
Deleting Server Mail via Mail Notice	In message list, select Mail Notice → ⊚ → Delete → ● → Select option → ● → Yes → ●	



Deleting Server	Start Here		
Mail via Server	One Message		
Mail list	Select message → 🖾 → Delete → • Yes → •		
	All Messages ③ → Delete All → ● ★ Enter Handset Code → ● ★ Yes → ●		
	Start Here		
Deleting all Server Mail directly from	All Retrieved Messages		
Server	Except New Msg. D		
OCIVCI	All Messages		
	Delete All		
Folders			
	In message list, select message		
	Manage Msg. ⇒ ● → Move to Folder ⇒ ● ⇒		
Moving messages	Select folder ⇒ ●		
manually	If sort messages confirmation appears, choose <i>Yes</i> and		
	press •; messages sent to/received from the number/		
	address will be sorted into selected folder automatically.		
	In folder list, select folder ⇒ 🖾 ⇒ Rename ⇒		

● ▶ Enter name ▶ ● Available in Chat Folder list as well.

Renaming folders

Deleting folders	In folder list, select folder ② Delete ③ Enter Handset Code ⑥ ⑥ If delete message confirmation appears, choose Yes and press ⑥. ⑥ When Double Number is active, corresponding folders in other modes are also deleted.
Adding folders	In folder list, → Create New Folder → → Enter name → → Available in Chat Folder list as well.
Moving folders	In folder list, select folder → ⊗ → Relocate Folder → ● → Select target location → ●
Changing status of all messages within folders to read	In folder list, select folder ⇒ ⊗ ⇒ To All Read ⇒ ● → Yes ⇒ ●
Canceling automatic deletion of messages within folders	In folder list, select folder ♥ ② ▶ Protect ♥ ● ■ To cancel protection, select Not Protect and press ● in the steps above.
Canceling Secret	Unlock Secret folders temporarily and select folder ⇒ ⊕ → Unset Secret ⇒ ● Enter Handset Code ⇒ ●

■ Sorting into Folders

3		
Re-sorting messages	In folder list, select folder ⇒ ⊗ ⇒ Classify ⇒ ● • Available in Chat Folder list as well.	
Sorting spam by setting keys	© Settings ● General Settings ● Anti Spam Measures ● Enter Handset Code ● Individual(Common) ● (☑) © Select blank entry ● Select key ● Select/enter number/address/subject ● © © © © ●	
Editing/deleting sort keys	Start Here In folder list, select folder ⇒ ⊚ ⇒ My Folders ⇒ ● ⇒ Select entry ⇒ See below	
	Editing Sender/Recipient Key (a) → Replace → ● → Select method → → → Select/enter number/address → ● → ○	
	Editing Subject Key	
	Deleting an Entry	
	Deleting All Entries (a) → Clear All → (a) → Yes → (b) → (b)	
_		

CH	at	Fo	Ы	۵	rc
U	ıaı	гυ	ıu		12

Deleting folders	Delete Folder ⇒ ● ⇒ Enter Handset Code ⇒ (
	If delete message confirmation appears, choose
	Yes and press ●.
	When Double Number is active, corresponding
	folders in other modes are also deleted.

Deleting all messages	 ⊕ Chat Folder • • Select folder • • ⊕ Manage Msg. • Delete All • • Yes • •
Resetting Chat	
Folders	Enter Handset Code

■ Mail Groups		
Renaming Mail Groups	Select Group → Set Mail Group → Select Group → Sel	
Deleting Mail Groups/Group members	Start Here	
	Mail Groups ② → Delete → ● → Yes → ● ⇒ Enter Handset Code → ●	
	Group Members Select member Solution Remove Entry Fraction Fraction Remove Entry Remove Entry Remove Entry Source Phone Book entries remain even after deleting members.	
Changing Mail Group members	Select Group Select member Select entry Select number or mail address Yes	



Using Messages		
Forwarding messages	In message window, ⊕ ► Forward ► ● ► Select recipient field ► ● ► Select method ► ● ► Select/enter number/address ► ● ► ♥ • Attached files are forwarded. • To forward SMS messages, select S! Mail or SMS and press ●.	
Sending from Drafts	 ☑ → Drafts → ● → Select message → ● → Complete message → ⊕ 	
Sending unsent messages	Start Here ☑ → Unsent Messages → ● → Select message → ② → See below	
	Sending without Editing Resend	
	Edit & Send Edit O O O O O O O O O O O O O	
Using sent messages	 Sent Messages Select folder Select message Edit & Send Complete message 	
Saving schedules from message list	In message list, select message Manage Msg. Save to Calendar Enter subject Complete other fields Source message is accessible from schedule window (via Related Mall in Options menu).	

Forwarding Server Mail	Via Mail Notice In message list, select Mail Notice Forward Notifi. Forward (forward Mail Notice text only) or Remote Forward Select recipient field Select method Select/enter number/address y
	Via Server Mail List ® Server Mail Box ● Mail List ● Select message ● ® Remote Forward ● ● Select recipient field ● ● Select method ● ● Select/enter number/address ● ● ● ● ● If retrieve list confirmation appears, choose Yes and press ●.
Opening Server Mail properties	Select message → (a) → Mail List → (b) → Select message → (a) → Message Details → (b) → If retrieve list confirmation appears, choose Yes and press (a).
Checking Server Mail message count and volume	 Server Mail Box → ● Mailbox Volume → ●



General Settings

Changing message window scroll unit	© → Settings → ● → General Settings → ● → Scroll Unit → ● → Select unit → ●
Changing message list view	 Settings General Settings Message List View Select option
Showing complete sent/received message addresses	(a) ⇒ Settings ⇒ ● ⇒ General Settings ⇒ ● ⇒ Address View ⇒ ● ⇒ Show All ⇒ ●
Changing view for Received Msg. folder	Settings
Changing view for Sent Messages folder	 Settings ● General Settings ● Sent Msg. View ● Select option ● Folder View by Account is selectable when a PC Mail Account exists.
Selecting automatic deletion option for received messages	© Settings OF General Settings OF Auto Delete OF Received Msg. OF Select option OF
Canceling automatic deletion of oldest sent messages	Settings General Settings Auto Delete Sent Messages Not Auto Del
Changing spam report recipient	© Settings ● General Settings ● Report Spam ● Edit address ● Yes ●

General Settings (Send/Compose)

Requesting Delivery Report for all messages	 Settings ● General Settings ● Send/Compose ● Delivery Report ● On ● ● Available when messaging to SoftBank handsets.
Disabling automatic resend of unsent messages	© Settings • General Settings • Send/Compose • Auto Resend • • Off • •
	Start Here ② → Settings → ● → General Settings → ● → Send/Compose → ● → Reply to Settings → ● → See below
Designating/editing reply-to address	Designating Switch On/Off \Rightarrow \textcircled{o} \Rightarrow On \Rightarrow \textcircled{o} \Rightarrow Select method \Rightarrow \textcircled{o} \Rightarrow Select/enter address \Rightarrow \textcircled{o}
	Editing Edit Address → ● Delt → Edit → ●
Selecting quote option	 Settings ● General Settings ● Send/Compose ● Reply With Text ● Select option ●
Hiding progress bar while sending messages	Send/Compose → General Settings → ● Send/Compose → ● Sending Status → ● Off(Background) → ●

	Deleting Permitted	
		One Entry Delete → ● → Yes → ●
		All Entries Clear All

General Settings (Receive)

■ Message Notice & Animation View

= Message Notice & Ammadon View	
Muting ringer, etc. for messages sorted into Secret folders	© Settings © General Settings © Receive © Message Notice © Secret Folder © No Response ©
	Start Here ③ → Settings → ● → General Settings → ⑥ → Receive → ⑥ → Message Notice → ⑥ → See below
Changing alerts for messages received during handset use	Showing New Message Window On Active Screen On On On On On On On On On
	Selecting Scrolling Notice Option View Setting → ● Select option → ●
	Muting Alert Sound Alert Sound → ● → Off → ●
Disabling Animation View	 Settings ● ● General Settings ● Receive ● ● Animation View ● ● Off ● ●

Feeling Mail

- reeiling mail	
Hiding graphics above Information window	③ Settings ● General Settings ● **Receive ● Link to Feeling ● Idle Screen Info. ● Off ●
Changing illumination	Start Here (2) → Settings → (3) → General Settings → (4) → Receive → (4) → Link to Feeling → (4) → Light → (4) → See below
	Illumination Option Switch On/Off
	Color Light Color Select category Select category Select color Select color Select
	Key Illumination Pattern Key Pattern
Selecting Vibration option	S Settings S General Settings S Receive S Link to Feeling S Vibration Pattern S Select option S
Muting/changing ringtones	Start Here ③ → Settings → ● → General Settings → ● → Receive → ● → Link to Feeling → ● → Ringtone → ● → See below
	Muting Ringer Switch On/Off → ● → Off → ●
	Changing Ringtones Assign Tone Select category Select folder Select tone/file Select tone/file



S! Mail Settings

Automatic Retrieval

	Start Here → Settings → S! Mail Settings → → Message DL(Japan) or Message DL(Abroad) → → Auto (Specify) → □ → See below
Anlakin n addus a sa /	One Entry (Mail Address) Individual Address
Deleting addresses/ Iomains specified or complete nessage retrieval	All Entries (Mail Address) Individual Address
icosuge retrieval	One Entry (Domain) Receive by the Domain Select entry Policies Yes O Policies Policies O Policies O Policies O Policies O Policies Policies O Policies Policie
	All Entries (Domain) Receive by the Domain

■ Attachments

Disabling image auto-resize	 Settings
Enabling/disabling image auto-open or sound auto-play	 Settings → ● > S! Mail Settings → ● Auto Play File → ● → Pictures or Sounds → On or Off → ● Setting applies to PC Mail as well.
Attaching captured/recorded files unsaved	© Settings ● S! Mail Settings ● Send File Settings ● Attach Only ● Setting applies to PC Mail as well.

■ Message Size

	Settings → ● S! Mail Settings → ● →
	Create Msg. Size → ● → 300KB or 1MB → ●
S! Mail message size	Images are resized automatically when message
	size exceeds the limit upon attaching them.
Limiting incoming	Settings ⇒ ● S! Mail Settings ⇒ ●
S! Mail message size	DL Size Limit ⇒ ● ⇒ 300KB ⇒ ●
	 Portions exceeding 300 KB will be deleted at Server.



	PC Mail Settings	
	Retrieving complete PC Mail messages	Settings → PC Mail Settings → OF Mail DL → OF Mail DL → OF Mail DL → OF All Contents → OF Mail DL → OF All OF Mail DL → OF All OF Mail DL → OF Mail
	Retrieving new messages automatically	Start Here
		Enabling Automatic Retrieval Check New Mail
		Enabling Automatic Retrieval Abroad Abroad ■ Enable ■ ● • Automatically retrieving messages abroad may incur high charges.
		Changing Automatic Retrieval Interval Interval Select interval
		Disabling Automatic Retrieval during Specified Time Inactive Time → ● → Switch On/Off → ● → On → ● → Start Time: → ● → Enter start time → ● → End Time: → ● → Enter end time → ●
	Retrieving PC Mail	In folder list, select PC Mail folder ⇒ ⊗ ⇒

Retrieve New ▶ ●

for specified folder

Disabling automatic word wrap	 Settings → ● PC Mail Settings → ● Word wrap → ● → Off → ●
	Start Here ③ → Settings → ⑥ → PC Mail Settings → ⑥ → PC Mail DL → ⑥ → PC Mail DL → ⑥ → DL All From List → ② → See below
	Selecting Sender Types Select item
Retrieving complete messages from specified addresses	Specifying Addresses Individual Address
	Specifying Domains (Direct Entry) Receive by the Domain → ⑤ → Select blank entry → ⑥ → Direct Entry → ⑥ → Enter domain → ⑥ → ⊙
Deleting addresses/ domains specified for complete message retrieval	Start Here ③ → Settings → ⑥ → PC Mail Settings → ⑥ → PC Mail DL → ⑥ → PC Mail DL → ⑥ → DL All From List → ② → See below
	One Entry (Mail Address) Individual Address
	All Entries (Mail Address) Individual Address
	One Entry (Domain) Receive by the Domain → ③ → Select entry → ⑤ → Delete → ● → Yes → ● → ⊙
	All Entries (Domain) Receive by the Domain → ② → Select entry → ③ → Clear All → ● → Yes → ● → ♡



	Settings → ● PC Mail Settings → ●
Restricting	PC Mail DL ● Max DL Size ● Select account ● Select size ● Effective when PC Mail DL is set to All Contents or
complete message	Select account → ● Select size → ●
retrieval by size	Effective when PC Mail DL is set to All Contents or
	DL All From List.

SMS Settings

Changing Server sent message storage limit	(a) ⇒ Settings ⇒ ● ⇒ SMS Settings ⇒ ● ⇒ Expiry Time ⇒ ● ⇒ Select option ⇒ ●
Changing SMS Server number	Start Here
	Editing Setting1(Default) to Setting3 → ● Defit number → ● Do not change Server number unless instructed to do so.
	Deleting Setting2 or Setting3 → ⊗ → Delete → ● → Yes → ●
	Activating Setting2 or Setting3 → ⊗ → Set Default → ● Activated number moves to Setting1(Default) and shifts the others down.
Changing character encoding for composing messages	S Settings → O → SMS Settings → O → Char-code → O → Select encoding → O

Sending Messages



Cannot enter message text or attach files

 Attachment size affects text size limit. In turn, text size affects attachment size limit



Sending failure appears in Information window

• To resend, follow these steps: Sending failure ⇒ ● Select message \Rightarrow \bullet \Rightarrow \bullet \Rightarrow \checkmark



Unsent message is not resent automatically

· Auto Resend makes up to two attempts to send unsent messages automatically. Resend unsent message(s) manually.



Set Auto Play File cannot be set

- Apply to one file per message.
- Not available for Graphic Mail.
- May be unavailable for some files.



Messaging Settings are not applied

- Settings are valid for one message, and effective when viewed on compatible handsets/applications.
- · Delivery Report/Priority setting may not be effective when sent to mail addresses.
- Priority setting does not affect delivery speed.



Cannot set Messaging Settings

• These settings cannot be applied to a message simultaneously (select one): Set Auto Delete, Reply Request, Forward NG. Delete NG. Quiz. Set Auto Play File.



Signature is not inserted automatically

Auto Insert is available for S! Mail only.



Cannot cancel sent messages

- Short messages may not be canceled.
- Set Sent Cancel is available for S! Mail only.



Cannot send PC Mail

and Password for SMTP authentication: Settings ⇒ • PC Mail Settings → ● PC Mail Account ⇒ Select account ⇒ ● ⇒ Set Sending → ● > Sender Auth. ⇒ () ⇒ SMTP Auth. ⇒ () ⇒ User

• Follow these steps to check User Name

 Some ISPs require SMTP authentication setup in addition to Set Receiving setup.

Name or Password ⇒ ●



Incoming Messages



Handset won't ring or vibrate for some incoming messages

- Handset does not ring or vibrate for messages with Low Priority.
- Handset does not ring, vibrate or open Information window for messages filtered as spam.



A confirmation requesting a reply appears

• To reply, choose **Yes** and press •. Confirmation does not appear for replied messages.



Handset won't respond according to Feeling Mail settings

- Responses set in Phone Book take priority.
- Feeling Mail settings are disabled when:
 - Sender is saved in Phone Book as Secret entry
 - The message was filtered as spam
 - The message was sorted to a Secret folder



Message text appears distorted

• Follow these steps to change encoding: Select option > •

Handling Messages



Cannot move messages into some folders

 To move to Secret folders, unlock temporarily or cancel Secret beforehand.



Cannot receive messages

- If appears, memory is full; delete messages (P.4-26).
- If out appears, move to a place where signal is strong.



S! Mail is not delivered as sent

 Recipient must be subscribed to S! Mail, Super Mail or Long Mail. The maximum size of messages/ attachments handsets can receive varies by make and model. Confirm compatibility with recipient handsets.



Still images are not delivered as sent

· Recipient handset may not be JPEG-compatible. Convert JPEG files to PNG.



Video files are not delivered as sent

 Send video files to S! Mail- or VGS-compatible SoftBank handsets supporting MPEG-4.

