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Pay-toku

[Application] Required
[New SoftBank members]
Starts from the first month
[Existing SoftBank members]
Starts from the next billing month

With Pay-toku Unlimited

○Speed may be limited during certain hours. ○Your speed may be limited to an extent that does not impact normal use if you exceed 200 GB/month in total including tethering.*¹ ○Up to 50 GB in total for data sharing.



Earn with your everyday shopping!

For shopping with PayPay (credit/balance/points)

Pay-toku bonus

— Normally +5% —

Basic grant rate

0.5%

0.5% granted for
each 200 yen paid



Earn **+10%** at any time!

Maximum of equivalent of 4,000 yen/month for 5% and 10% for
up to 3 months from your first use of Pay-toku during the campaign

○PayPay points cannot be encashed or transferred. ○The end date will be notified later. ○Some services are ineligible, such as communications charges, medical institutions, and pharmacies. See online for details.
○Payments with PayPay Card, PayPay Card Gold, PayPay Balance Card, etc., other than "PayPay credit," "PayPay balance," and "PayPay points," are ineligible.

YouTube Premium 2 months free and 10% off from the 3rd month,* too!

(YouTube Premium Value Offer)

Details here ▶



○You must submit your application within 30 days from when the eligible price plan starts applying. ○You must apply from My SoftBank.* Applications from June 3, 2025, and later are eligible. The price for the Android OS version in Japan is discounted to 1,144 yen as of June 3, 2025. ○Users who applied for an eligible plan from June 5, 2024, to June 2, 2025, receive 4 months free, a 20% discount from the 5th month (from the price of the Android OS version in Japan), and a monthly price of 1,023 yen. ○Users who applied for an eligible plan on June 4, 2024, or earlier receive a 25% discount (from the price of the Android OS version in Japan) and a monthly price of 957 yen.

■ Usage charges (per person with 3 family members, a subscription to SoftBank Hikari or Air^{2,2}, and payment with a PayPay card)

[Data allowance] • Speed may be limited during certain hours. • On Pay-toku Unlimited, your speed may be limited to an extent that does not impact normal use if you exceed 200 GB/month including tethering.*¹ • Up to 50 GB for data sharing.

Usage charges vary depending on the fixed-line Internet services and the number of family members.

Price plans	Pay-toku Unlimited	Pay-toku 50	Pay-toku 30
Data allowance	Unlimited	50GB	30GB
	9,625 ^{☆1} yen/month	8,525 ^{☆1} yen/month	7,425 ^{☆1} yen/month
	With New All in the Family Discount (up to 3 lines) -1,210 yen/month discount See E-7 for details		
		With Home Bundle Discount Hikari Set ^{2,2} -1,100 yen/month discount See E-8 for details	
		With PayPay card discount -187 yen/month discount	
Basic monthly charge	7,128 ^{☆3} yen/month	6,028 ^{☆3} yen/month	4,928 ^{☆3} yen/month
Pay-toku bonus ^{☆4}	Any time when shopping with PayPay (credit/balance/points)		
	+5% (Maximum granted: Equivalent of 4,000 yen/month)	+3% (Maximum granted: Equivalent of 2,500 yen/month)	+1% (Maximum granted: Equivalent of 1,000 yen/month)
	Campaign on now! Double the grant rate when the plan first applies! ^{☆2} Up to 3 months from plan start		
	+10% (Maximum granted: Equivalent of 4,000 yen/month)	+6% (Maximum granted: Equivalent of 2,500 yen/month)	+2% (Maximum granted: Equivalent of 1,000 yen/month)
PayPay points granted	When you spend 40,000 yen/month during the campaign (80,000 yen/month after the campaign) Equivalent of approx. 4,000 yen/month	When you spend 42,000 yen/month during the campaign (84,000 yen/month after the campaign) Equivalent of approx. 2,500 yen/month	When you spend 50,000 yen/month during the campaign (100,000 yen/month after the campaign) Equivalent of approx. 1,000 yen/month
Effective payable amount	If you use PayPay points to pay charges after the discount is applied		
	3,128 ^{☆3} yen/month	3,528 ^{☆3} yen/month	3,928 ^{☆3} yen/month

☆1 [Pay-toku Unlimited] Basic Plan (voice): 1,078 yen + Data Plan Pay-toku Unlimited: 8,547 yen [Pay-toku 50] Basic Plan (voice): 1,078 yen + Data Plan Pay-toku 50: 7,447 yen [Pay-toku 30] Basic Plan (voice): 1,078 yen + Data Plan Pay-toku 30: 6,347 yen. ☆2 [Subscription example] With SoftBank Hikari Family at 5,720 yen/month (Users who sign up on a two-year automatic renewal plan on or after July 1, 2022, will incur a termination fee of 5,720 yen if they cancel outside the month when the contract term expires or the following two months) + specified options starting at 550 yen/month. See our website (<https://u.softbank.jp/3KFWQR2>) for details on the termination fee. ☆3 When not subscribed to a call option, calls are charged by usage [22 yen/30 seconds]. Some calls, such as Nav-dial, etc. (numbers starting with 0570), are chargeable. ☆4 Some services are ineligible, such as communications charges, medical institutions, and pharmacies. See online for details.

★1 Limited to max. 4.5 Mbps. [Basic Plan (voice)] • Calls to family members in your family discount group are free 24 hours a day when the family discount applies. Calls within Japan other than to family members are charged at 22 yen/30 seconds. International phone calls, satellite phone calls, calls to numbers starting with 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), etc. are not included in these call charges. Refer to our terms and conditions for more information. • Charges are incurred when sending an SMS. See our provision condition document for details of the charges. • Certain discount services, such as USIM-only Exclusive Discount, are not applicable. • The basic usage charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. [Semi-flat-rate Option* and Flat-rate Option*] • These optional services allow you to pay a flat rate to receive discounts on call charges, etc. and use Voicemail Plus, Usage Stoppage Service, Call Waiting, and Group Calling. International roaming call charges, international phone call charges, satellite phone call charges, calls to 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), calls within Japan to the voicemail center from SoftBank mobile phones, etc. are chargeable. In addition, other numbers designated by SoftBank (calls to specific telephone numbers connected when using telephone services provided by other companies) are designated as chargeable because they fall outside the purpose of providing this service. See https://www.softbank.jp/mobile/setting/usage/plan/ps_sunahoda_numbers/kyoku.pdf for details. • If a member is signed up for Phone Basic Pack, Smartphone Basic Pack, Mobile Handset Basic Pack, or Mobile Handset Basic Pack for 4G Mobile Handset and applies for this service, the original basic pack will be canceled as of the application date. [Data Plan Pay-toku Unlimited] • The maximum communication speed will be reduced to 300 kbps (upload and download) until the end of the billing month if your monthly data use for data sharing has exceeded 50 GB. [Data Plan Pay-toku 50/Pay-toku 30] • The maximum communication speed will be reduced to 300 kbps (upload and download) until the end of the billing month if your monthly data use for data sharing has exceeded the maximum data allowance (50 GB or 30 GB). [Data Plan Pay-toku Unlimited/Pay-toku 50/Pay-toku 30] • Certain models are ineligible, such as mobile handsets and 3G-only models. • Only individual contracts are eligible. • SMS, usage overseas, etc. is not included. • The flat-rate charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. • Unused data allowance cannot be carried over for use in later billing months. • The communication speed may be restricted when you use videos, games, and similar services, services that use AR (augmented reality) and similar functions, and other services that may cause traffic congestion at certain times to allow stable network service provision. • The communication speed may be restricted regardless of the communication type and contents to ensure quality across the network as a whole if communication is or threatens to become congested. • Cannot be combined with Junior Smartphone and certain other services. [Pay-toku offer] • Grants of PayPay points are calculated rounded down to the nearest point. • PayPay points can also be used in the new PayPay/PayPay Card official store. • You must link your account on the PayPay app for this offer to apply. • This offer will cease applying if you subscribe to the Telephone Number and E-mail Address Custody Service or in similar cases. • When you change data plans, the grant rate and maximum grant under the offer in the new data plan may start applying before the beginning of the day when the change of data plan applies due to system requirements. In this case, the grant rate and maximum grant under the offer in the old data plan will not apply, even if you had not reached the maximum grant under that offer. Check the PayPay app for applicable offers. • You may not be able to register for a PayPay account with your phone number if the line has been transferred or succeeded to you. If you cannot register a PayPay account, inquire with PayPay Corporation. [PayPay Card discount] • Conditions: You must use a PayPay Card or PayPay Card Gold to pay for your usage charges as of the closing date for billing. • If the flat rate for a data plan eligible for a discount is calculated pro rata, the discount for this discount service will be calculated pro rata. • If you subscribe to the Telephone Number and E-mail Address Custody Service or transfer or succeed your contract, the discount will cease once it is applied in the previous billing month. If you cancel your contract, the discount will cease once it is applied in the previous billing month if the current billing month when you cancel your contract ends no later than December 10, 2024, or once it is applied in the current billing month if the current billing month when you cancel your contract ends on or after December 20, 2024. [YouTube Premium Value Offer] • Price plans eligible for this offer: Data Plan Pay-toku Unlimited, Data Plan Pay-toku 50, Data Plan Pay-toku 30, Data Plan Merihari Unlimited*, and Data Plan Merihari Unlimited*. • Eligible price plan subscribers who apply to change to an ineligible price plan and later sign up to an eligible price plan again will not receive 2 months for free. • To receive 2 months for free, you must not have previously entered into a contract for YouTube Premium, YouTube Premium Lite, YouTube Music Premium, or any other service included in YouTube Premium in Japan or any other country (including free campaigns). • Changing from one eligible price plan to another eligible price plan will not extend or otherwise alter the deadline for applying to receive 2 months for free. It will remain 30 days from when an eligible price plan first applied. • Campaign period: February 1, 2022, to undetermined end date. Notice of the end date will be given on SoftBank's website, etc. • When the YouTube Premium Value offer applies. • YouTube Premium family plan, student plan, annual plan, etc. are not eligible. • Corporations are not eligible. • You must apply from My SoftBank. • You must have a Google account. • You cannot apply for YouTube Premium using a Google account held by a customer who is 17 years old or younger. • If the amount after the 10% discount includes a fraction, we will round it down within a scope we determine. • The charges will vary according to the price of the Android OS version of YouTube Premium in Japan as set by Google. Notice of any changes to the charges will be given in advance on SoftBank's website, etc. • Be aware that the contract will automatically renew as a paid contract unless you cancel it yourself during the free period. • Canceling this offer during the free period will invalidate the remainder of the free period. • Payment is to be made together with communications charges. • If you cancel your eligible price plan or terminate it by changing plans, etc., cancel, transfer, or succeed your connection contract or change the name for the family discount for your connection contract, or subscribe to the Telephone Number and E-mail Address Custody Service, or if you withdraw after applying for an eligible price plan and the eligible price plan no longer applies, this offer will cease and you will no longer be able to use YouTube Premium. • Charges are not calculated pro rata, even if you cancel the service or the service terminates for any other reason during the month, or if the charge amount changes. • If you change your plan (including applying for or canceling Data Share Plus) on or after June 3, 2025, you will receive 2 months free and a 10% discount from the 3rd month for YouTube Premium. However, if you are already subscribed to the YouTube Premium Value Offer and change to another eligible plan without canceling the benefit, your current benefits will continue to apply. • If you changed your plan including applying for or canceling Data Share Plus between June 5, 2024, and June 2, 2025, you will receive a 20% discount, and if you change your plan (including applying for or canceling Data Share Plus) on or after June 3, 2025, you will receive a 10% discount. However, if you are already subscribed to the YouTube Premium Value Offer and change to another eligible plan without canceling the benefit, your current benefits will continue to apply. • The information in this document is current as of November 10, 2025. The services, campaigns, etc. mentioned here may change without notice. See the SoftBank's website for details.

• The described call charges and communication charges do not apply when using the international service. See E-13 for details.

⚠ Some communications may be restricted in some cases. See the SoftBank's website for details.

Merihari Unlimited+

[Application] Required
[New SoftBank members]
Starts from the first month
[Existing SoftBank members]
Starts from the next billing month

If your monthly gigabyte usage is 2 GB or less, get a further automatic discount of 1,650 yen!

○ When 2 GB or less including tethering and data sharing

YouTube Premium

2 months free

and 10% off from the 3rd month,* too!

(YouTube Premium Value Offer)

Details here▶

○You must submit your application within 30 days from when the eligible price plan starts applying. ○You must apply from My SoftBank * Applications from June 3, 2025, and later are eligible. The price for the Android OS version in Japan is discounted to 1,144 yen as of June 3, 2025. ○Users who applied for an eligible plan from June 5, 2024, to June 2, 2025, receive 4 months free, a 20% discount from the 5th month (from the price of the Android OS version in Japan), and a monthly price of 1,023 yen. ○Users who applied for an eligible plan on June 4, 2024, or earlier receive a 25% discount (from the price of the Android OS version in Japan) and a monthly price of 957 yen.

■ Usage charges (per person with 3 family members, a subscription to SoftBank Hikari or Air^{☆2}, and payment with a PayPay card)

[Data allowance] • Speed may be limited during certain hours. • Your speed may be limited to an extent that does not impact normal use if you exceed 200 GB/month.*

• Up to 50 GB in total for tethering and data sharing.

Usage charges vary depending on the fixed-line Internet services and the number of family members.

Price plans	Merihari Unlimited+
Data allowance	Unlimited
	7,425 ^{☆1} yen/month
	With New All in the Family Discount (up to 3 lines) -1,210 yen/month discount See E-7 for details
	With Home Bundle Discount Hikari Set ^{☆2} -1,100 yen/month discount See E-8 for details
	With PayPay card discount -187 yen/month discount
Basic monthly charge	4,928 ^{☆3} yen/month
	A further automatic discount of 1,650 yen in months when your GIGA usage is 2 GB or less!
	○When 2 GB or less including tethering and data sharing
	3,278 yen/month

☆1 Basic Plan (voice): 1,078 yen + Data Plan Merihari Unlimited+: 6,347 yen. ☆2 [Subscription example] With SoftBank Hikari Family at 5,720 yen/month (Users who sign up on a two-year automatic renewal plan on or after July 1, 2022, will incur a termination fee of 5,720 yen if they cancel outside the month when the contract term expires or the following two months) + specified options starting at 550 yen/month. See our website (https://u.softbank.jp/3KfwQRZ) for details on the termination fee. ☆3 When not subscribed to a call option, calls are charged by usage (22 yen/30 seconds). Some calls, such as Navi-dial, etc. (numbers starting with 0570), are chargeable.

Available call options

Semi-flat-rate option+

Free voice calls up to 5 minutes in Japan^{☆3}

880 yen/month

Or

Flat-rate option+

Free voice calls 24 hours a day in Japan^{☆3}

1,980 yen/month

Includes Voicemail Plus, Call Waiting, Group Calling, and Usage Stoppage Service.

We recommend Semi-flat-rate Option+ for people who tend to make shorter calls, and Flat-rate Option+ for people who tend to make longer calls. (Without these options, calls are charged by usage (22 yen/30 seconds).)

★Limited to max. 4.5 Mbps. [Basic Plan (voice)] • Calls to family members in your family discount group are free 24 hours a day when the family discount applies. Calls within Japan other than to family members are charged at 22 yen/30 seconds. International phone calls, satellite phone calls, calls to numbers starting with 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), etc. are not included in these call charges. Refer to our terms and conditions for more information. • Charges are incurred when sending an SMS. See our provision condition document for details of the charges. • Certain discount services, such as USIM-only Exclusive Discount, are not applicable. • The basic usage charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. [Semi-flat-rate Option+ and Flat-rate Option+] • These optional services allow you to pay a flat rate to receive discounts on call charges, etc. and use Voicemail Plus, Usage Stoppage Service, Call Waiting, and Group Calling. International roaming call charges, international phone call charges, satellite phone call charges, calls to 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), calls within Japan to the voicemail center from SoftBank mobile phones, etc. are chargeable. In addition, other numbers designated by SoftBank (calls to specific telephone numbers connected when using telephone services provided by other companies) are designated as chargeable because they fall outside the purpose of providing this service. See https://www.softbank.jp/mobile/set/data/legal/spguide/pdf/sp_sumahoda_numberlist_kyoku.pdf for details. • If a member is signed up for iPhone Basic Pack, Smartphone Basic Pack, Mobile Handset Basic Pack, or Mobile Handset Basic Pack for 4G Mobile Handset and applies for this service, the original basic pack will be canceled as of the application date. [Data Plan Merihari Unlimited+] • Not available with certain models, such as 3G-only models. • The maximum communication speed will be reduced to 300 kbps (upload and download) until the end of the billing month if your tethering and data sharing use has exceeded 50 GB in total. • SMS, usage overseas, etc. is not included. • The flat-rate charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. • The discount when using no more than 2 GB of data is calculated pro rata. • Unused data allowance cannot be carried over for use in later billing months. • The communication speed may be restricted when you use videos, games, and similar services, services that use AR (augmented reality) and similar functions, and other services that may cause traffic congestion at certain times to allow stable network service provision. • The communication speed may be restricted regardless of the communication type and contents to ensure quality across the network as a whole if communication is or threatens to become congested. • Communications not through tethering may be counted against the data allowance for tethering due to environmental or technical factors, etc. [PayPay Card discount] • Conditions: You must be using a PayPay Card or PayPay Card Gold to pay for your usage charges as of the closing date for billing. • If the flat rate for a data plan eligible for a discount is calculated pro rata, the discount for this discount service will be calculated pro rata. • If you subscribe to the Telephone Number and E-mail Address Custody Service or transfer or succeed your contract, the discount will cease once it is applied in the previous billing month. If you cancel your contract, the discount will cease once it is applied in the previous billing month if the current billing month when you cancel your contract ends on or after December 20, 2024. [YouTube Premium Value Offer] • Price plans eligible for this offer: Data Plan Pay-toku Unlimited, Data Plan Pay-toku 50, Data Plan Pay-toku 30, Data Plan Merihari Unlimited+, and Data Plan Merihari Unlimited. • Eligible price plan subscribers who apply to change to an ineligible price plan and later sign up to an eligible price plan again will not receive 2 months for free. • To receive 2 months for free, you must not have previously entered into a contract for YouTube Premium, YouTube Premium Lite, YouTube Music Premium, or any other service included in YouTube Premium in Japan or any other country (including free campaigns). • Changing from one eligible price plan to another eligible price plan will not extend or otherwise alter the deadline for applying to receive 2 months for free, it will remain 30 days from when an eligible price plan first applied. • Campaign period: February 1, 2022, to undetermined end date. Notice of the end date will be given on SoftBank's website, etc. • When the YouTube Premium Value offer applies. • YouTube Premium family plan, student plan, annual plan, etc. are not eligible. • Corporations are not eligible. • You must apply from My SoftBank. • You must have a Google account. • You cannot apply for YouTube Premium using a Google account held by a customer who is 17 years old or younger. • If the amount after the 10% discount includes a fraction, we will round it down within a scope we determine. • The charges will vary according to the price of the Android OS version of YouTube Premium in Japan as set by Google. Notice of any changes to the charges will be given in advance on SoftBank's website, etc. • Be aware that the contract will automatically renew as a paid contract unless you cancel it yourself during the free period. • Canceling this offer during the free period will invalidate the remainder of the free period. • Payment is to be made together with communications charges. • If you cancel your eligible price plan or terminate it by changing plans, etc., cancel, transfer, or succeed your connection contract or change the name for the family discount for your connection contract, or subscribe to the Telephone Number and E-mail Address Custody Service, or if you withdraw after applying for an eligible price plan and the eligible price plan no longer applies, this offer will cease and you will no longer be able to use YouTube Premium. • Charges are not calculated pro rata, even if you cancel the service or the service terminates for any other reason during the month, or if the charge amount changes. • If you change your plan (including applying for or canceling Data Share Plus) on or after June 3, 2025, you will receive 2 months free and a 10% discount from the 3rd month for YouTube Premium. However, if you are already subscribed to the YouTube Premium Value Offer and change to another eligible plan without canceling the benefit, your current benefits will continue to apply. • If you changed your plan (including applying for or canceling Data Share Plus) between June 5, 2024, and June 2, 2025, you will receive a 20% discount, and if you change your plan (including applying for or canceling Data Share Plus) on or after June 3, 2025, you will receive a 10% discount. However, if you are already subscribed to the YouTube Premium Value Offer and change to another eligible plan without canceling the benefit, your current benefits will continue to apply. • The information in this document is current as of November 10, 2025. The services, campaigns, etc. mentioned here may change without notice. See the SoftBank's website for details.

Smartphone Debut Plan+

[Application] Required
[New SoftBank members]
Starts from the first month
[Existing SoftBank members]
Starts from the next billing month

Two plans with different gigabyte options

Data 20 GB

Basic

Peace of mind when online with plenty of gigabytes

or

Data 4 GB

Light

Great value with a few gigabytes

Data 20GB

Get great value on **Basic** with Debut Special Offer (discount)!

6 months from next month

Debut Special Offer (discount)

Child aged 5-18

and then

Value campaign on now!

See here for details ▶

From 8th month

2,728 yen/month

From 14th month

3,916 yen/month

1,078 yen/month

*2 ☆3

QR code

■ Usage charges

Data allowance	20 GB (Basic)	4 GB (Light)
Basic Plan (voice)	1,078 yen/month	
Data Plan	2,838 yen/month	1,188 yen/month
-1,188 yen/month discount with One-Year Value Discount+ (12 months)		
Monthly charge after discount	6 months from next month *2 ☆3	12 months from next month *2 ☆3
	Children (aged 5-18) get the Debut Special Offer (discount)	
	1,078 yen/month	1,078 yen/month
	From 8th month	From 14th month
	2,728 yen/month	3,916 yen/month
	From 14th month	From 14th month
	3,916 yen/month	2,266 yen/month

☆1 When Flat-rate Option+ and 60-plus Call Value Discount apply (application required). ☆2 Some calls, such as Navi-dial, etc. (numbers starting with 0570), are chargeable. ☆3 **[Smartphone Debut Plan+ (basic)]** When Basic Plan (voice), Data Plan 20 GB (smartphone), Debut Special Offer (discount), and One-Year Value Discount+ apply. Main unit purchase price and calls not included. ☆4 **[Smartphone Debut Plan+ (light)]** When Basic Plan (voice), Data Plan 4 GB (smartphone), and One-Year Value Discount+ apply. Device purchase price not included. Calls charged by usage (22 yen/30 seconds). Some calls, such as Navi-dial, etc. (numbers starting with 0570), are chargeable.

■ Available call options

Semi-flat-rate Option+ Free voice calls up to 5 minutes in Japan^{☆2} **880 yen/month** or **Flat-rate Option+** Free voice calls 24 hours a day in Japan^{☆2} **1,980 yen/month**

If you're 60 years or older Down to **880 yen/month!**^{☆1}

Both include these services: Voicemail Plus, Call Waiting, Group Calling, and Usage Stoppage Service.

We recommend Semi-flat-rate Option+ for people who tend to make shorter calls, and Flat-rate Option+ for people who tend to make longer calls. (Without these options, calls are charged by usage (22 yen/30 seconds).)

^{☆2} Cannot be used with certain discounted services, such as Home Bundle Discount Hikari Set. A different amount is payable for the first month because it is calculated pro rata and the One-Year Value Discount+ does not apply. **[Basic Plan (voice)]** • Calls to family members in your family discount group are free 24 hours a day when the family discount applies. Calls within Japan other than to family members are charged at 22 yen/30 seconds. International phone calls, satellite phone calls, calls to numbers starting with 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), etc. are not included in these call charges. Refer to our terms and conditions for more information. • Charges are incurred when sending an SMS. See our provision condition document for details of the charges. • Certain discount services, such as USIM-only Exclusive Discount, are not applicable. • The basic usage charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. **[Data Plan 4 GB (smartphone), Data Plan 20 GB (smartphone)]** • People who have been designated as the user when signing up for Data Plan 4 GB (smartphone), Data Plan 20 GB (smartphone), or Data Plan 4 GB (mobile handset) with a new contract on or after November 13, 2025, cannot be signed up as the user again for Smartphone Debut Plan+ with a new contract. • Models for use after signing up: iPhone or smartphone (Prepaid mobile handsets, Kids Phones, Mimamori Mobile Handsets, etc. are not eligible). • Data Share Plus Plan and family and corporate Communication Capacity Sharing are not eligible. • Cannot be used with certain services, such as Home Bundle Discount Hikari Set. • The maximum communication speed will be limited to 128 kbps until the end of the billing month if your monthly data use has exceeded the limit. • Unused data allowance cannot be carried over for use in later months. • SMS, usage overseas, etc. is not included in this data plan. • If you cancel your SoftBank contract during the month (billing month), this data plan applies until the cancellation date and will not be calculated pro rata. However, if you cancel your SoftBank contract during the month you sign up to this data plan, the flat rate charge will be calculated pro rata. • Users subscribed to Data Plan 3 GB (smartphone) or Data Flat-rate Smartphone Debut may apply to change plans to Smartphone Debut Plan+. They may also change plans between Light and Basic. • If the One-Year Value Discount+ currently applies or has applied before, the One-Year Value Discount+ will not be applied. **[Semi-flat-rate Option+ and Flat-rate Option+]** • These optional services allow you to pay a flat rate to receive discounts on call charges, etc. and use Voicemail Plus, Usage Stoppage Service, Call Waiting, and Group Calling. International roaming call charges, international phone call charges, satellite phone call charges, calls to 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), calls within Japan to the voicemail center from SoftBank mobile phones, etc. are chargeable. In addition, other numbers designated by SoftBank (calls to specific telephone numbers connected when using telephone services provided by other companies) are designated as chargeable because they fall outside the purpose of providing this service. See https://www.softbank.jp/mobile/set/data/legal/spguide/pdf/sp_sumahodai_numberlist_kiyaku.pdf for details. If a member is signed up for iPhone Basic Pack, Smartphone Basic Pack, Mobile Handset Basic Pack, or Mobile Handset Basic Pack for 4G Mobile Handset and applies for this service, the original basic pack will be canceled as of the application date. **[One-Year Value Discount+]** • The discount is provided if you meet all the following conditions. (1) You sign up for Data Plan 20 GB (smartphone), Data Plan 4 GB (smartphone), or Data Plan 4 GB (mobile handset) (except if you were subscribed to any of the eligible data plans immediately before), or you are already subscribed to Data Plan 3 GB (mobile handset) or Data Plan 3 GB (smartphone), change models from a SoftBank mobile handset (feature phone) to an iPhone or smartphone, and sign up for or continue your subscription to Data Plan 3 GB (smartphone). (2) You are not receiving and have never received this discount service. • The discount is deducted 12 times in billing month units, starting from the first full billing month after the date of your application for an eligible data plan. • If you end some or all of the eligible charged services, subscribe to the Telephone Number and E-mail Address Custody Service, or cancel your connection contract, the discount will cease once it is applied in the previous billing month. **[60-Plus Call Value Discount]** • 1,100 yen is discounted from the monthly flat-rate charge for Flat-Rate Option+ (1,980 yen). • If you apply for this campaign at the same time as number porting (MNP/number transfer), the discount applies from that month after calculating the discount amount pro rata. • Calls to some numbers, such as Navi-dial (numbers starting with 0570) and international calls, are not eligible for unlimited calls. • Application required. • Users 60 years and older are eligible. • The user must show documents that verify the user's age (driver's license, My Number card, etc.). • Each user may use this for only one line. • Corporations are not eligible. **[60-Plus Call Value Discount campaign period]** November 16, 2022, to undetermined end date • Notice of the end date will be given on SoftBank's website, etc. • **[Debut Special Offer (discount)]** Offer period: end date to be determined. • Notice of the end date will be given on SoftBank's website, etc. • You must apply for this campaign and Data Plan 20 GB (smartphone) at the same time during the campaign period. • Excludes users already on Data Plan 20 GB (smartphone) when applying for this campaign. • Excludes users who have received this campaign on or after November 13, 2025. • Users 5 to 18 years old are eligible. • The user must show documents that verify the user's age (My Number card, student ID card, etc.). Corporations are not eligible. ○ The information provided is current as of November 10, 2025.

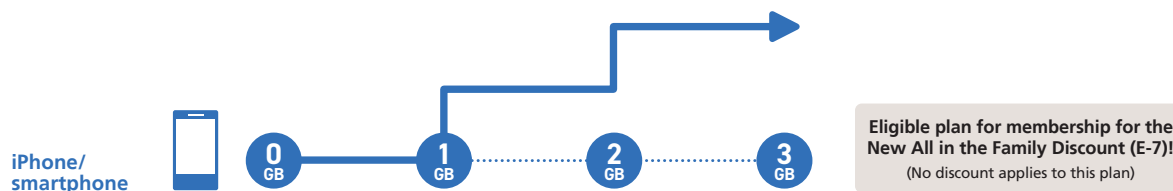
• The described call charges and communication charges do not apply when using the international service. See E-13 for details.

⚠ Some communications may be restricted in some cases. See the SoftBank's website for details.

Mini Fit Plan+

[Application] Required
 [New SoftBank members]
 Starts from the first month
 [Existing SoftBank members]
 Starts from the next billing month

Three-level flat-rate plan to suit your data usage



■ Usage charges

Data usage	0 to 1 GB	Up to 2 GB	Up to 3 GB
Basic Plan (voice)	1,078 yen/month		
Data Plan	2,200 yen/month	3,300 yen/month	4,400 yen/month
Monthly charge after discount	When using Home Bundle Discount Hikari Set (subscribed to SoftBank Hikari or Air) ^{☆1} -1,100 yen/month discount See pp. E-8 for details		
	2,178 yen/month	3,278 yen/month	4,378 yen/month

☆1 [Subscription example] With SoftBank Hikari Family at 5,720 yen/month (Users who sign up on a two-year automatic renewal plan on or after July 1, 2022, will incur a termination fee of 5,720 yen if they cancel outside the month when the contract term expires or the following two months) + specified options starting at 550 yen/month. See our website (<https://u.softbank.jp/3KfWQRZ>) for details on the termination fee. ☆2 Some calls, such as Navi-dial, etc. (numbers starting with 0570), are chargeable.

■ Available call options

Semi-flat-rate option+ Free voice calls up to 5 minutes in Japan^{☆2} **880 yen/month** Or Flat-rate option+ Free voice calls 24 hours a day in Japan^{☆2} **1,980 yen/month**

Includes Voicemail Plus, Call Waiting, Group Calling, and Usage Stoppage Service.

We recommend Semi-flat-rate Option+ for people who tend to make shorter calls, and Flat-rate Option+ for people who tend to make longer calls. (Without these options, calls are charged by usage (22 yen/30 seconds).)

[Basic Plan (voice)] • Calls to family members in your family discount group are free 24 hours a day when the family discount applies. Calls within Japan other than to family members are charged at 22 yen/30 seconds. International phone calls, satellite phone calls, calls to numbers starting with 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), etc. are not included in these call charges. Refer to our terms and conditions for more information. • Charges are incurred when sending an SMS. See our provision condition document for details of the charges. • Certain discount services, such as USIM-only Exclusive Discount, are not applicable. • The basic usage charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. **[Data Plan Mini Fit+]** • This data plan cannot be used for certain models, such as 3G-only models. • The maximum communication speed will be reduced to 128 kbps until the end of the billing month if your monthly data use has exceeded 3 GB. • When existing SoftBank users apply for Data Plan Mini Fit+, it applies from the next billing month. (May differ in some cases. See the provision condition document for details.) • The flat-rate charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. • This service cannot be used with family or corporate Communication Capacity Sharing. • A 5G-ready model is needed to use 5G communication services. • On this plan, unused data allowance from the current billing month cannot be carried over for use in later billing months. **[Semi-flat-rate Option+ and Flat-rate Option+]** • These optional services allow you to pay a flat rate to receive discounts on call charges, etc. and use Voicemail Plus, Usage Stoppage Service, Call Waiting, and Group Calling. International roaming call charges, international phone call charges, satellite phone call charges, calls to 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), calls within Japan to the voicemail center from SoftBank mobile phones, etc. are chargeable. In addition, other numbers designated by SoftBank (calls to specific telephone numbers connected when using telephone services provided by other companies) are designated as chargeable because they fall outside the purpose of providing this service. See https://www.softbank.jp/mobile/set/data/legal/spguide/pdf/sp_sumahodai_numberlist_kyaku.pdf for details. If a member is signed up for iPhone Basic Pack, Smartphone Basic Pack, Mobile Handset Basic Pack, or Mobile Handset Basic Pack for 4G Mobile Handset and applies for this service, the original basic pack will be canceled as of the application date. ○The information provided is current as of November 10, 2025.

• The described call charges and communication charges do not apply when using the international service. See E-13 for details.

⚠ Some communications may be restricted in some cases. See the SoftBank's website for details.

Mobile Handset Call Plan/ Mobile Handset 100 MB Plan Mobile Handset 4 GB Plan

[Application] Required
[New SoftBank members]
Starts from the first month
[Existing SoftBank members]
Starts from the next billing month*1

Three plan options for different usage styles

Mobile Handset 100 MB and 4 GB Plans are eligible for membership for the New All in the Family Discount (E-7)!
(No discount applies to this plan)

■ Usage charges

Price plans	Mobile Handset Call Plan	Mobile Handset 100 MB Plan	Mobile Handset 4 GB Plan
Calls + data allowance	Calls only	Calls + 100 MB	Calls + 4 GB
Basic Plan (voice)	1,078 yen/month		
Data Plan	—	330 yen/month	1,188 yen/month
Monthly charge after discount	1,078 yen/month	1,408 yen/month	<div>-1,188 yen/month discount with One-Year Value Discount+ (12 months)</div> <div>12 months from next month*1</div> <div>1,078 yen/month</div> <div>From 14th month</div> <div>2,266 yen/month</div>

■ Merihari Unlimited+ and Mini Fit Plan+ are also available. [See pp. E-2, E-4 for details](#)

☆1 For new members (5-18 years old) or MNP, number transfer, or model change from a feature phone When Basic Plan (voice), Data Plan 4 GB (mobile handset), and One-Year Value Discount+ apply. Device purchase price not included. Calls charged by usage (22 yen/30 seconds). ☆2 When Flat-rate Option+ and 60-plus Call Value Discount apply (application required). ☆3 Some calls, such as Navi-dial, etc. (numbers starting with 0570), are chargeable.

■ Available call options

Semi-flat-rate Option+

Free voice calls up to 5 minutes in Japan^{☆3}

880 yen/month

or

Flat-rate Option+

Free voice calls 24 hours a day in Japan^{☆3}

1,980 yen/month

When subscribed to Mobile Handset 4 GB Plan

If you're 60 years or older

Down to 880 yen/month!^{☆2}

Both include these services: Voicemail Plus, Call Waiting, Group Calling, and Usage Stoppage Service.

We recommend Semi-flat-rate Option+ for people who tend to make shorter calls, and Flat-rate Option+ for people who tend to make longer calls. (Without these options, calls are charged by usage (22 yen/30 seconds). Some calls are chargeable.)

■ Recommended optional services

4G Mobile Handset Security Pack Plus

[Application] Required

Full range of security measures for your peace of mind

One month free for new subscribers*2

[Monthly charge] 660 yen

Call Blocker	Internet SagiWall	Internet Problem Compensation
Warns about risky calls	Protects from risky websites	Compensation for expenses for responding to security damage, etc.

■ See SoftBank's website ([https://stn.mb.softbank.jp/J2D3L+\(v015\)](https://stn.mb.softbank.jp/J2D3L+(v015))) for other services and details.

*1 May differ in some cases. See the provision condition document for details. **[Basic Plan (voice)]** • Calls to family members in your family discount group are free 24 hours a day when the family discount applies. Calls within Japan other than to family members are charged at 22 yen/30 seconds. International phone calls, satellite phone calls, calls to numbers starting with 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), etc. are not included in these call charges. Refer to our terms and conditions for more information. • Charges are incurred when sending an SMS. See our provision condition document for details of the charges. • Certain discount services, such as USIM-only Exclusive Discount, are not applicable. • The basic usage charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. **[Semi-flat-rate Option+ and Flat-rate Option+]** • These optional services allow you to pay a flat rate to receive discounts on call charges, etc. and use Voicemail Plus, Usage Stoppage Service, Call Waiting, and Group Calling. International roaming call charges, international phone call charges, satellite phone call charges, calls to 0570 and other numbers that are charged at rates set by other companies, directory assistance (104), calls within Japan to the voicemail center from SoftBank mobile phones, etc. are chargeable. In addition, other numbers designated by SoftBank (calls to specific telephone numbers connected when using telephone services provided by other companies) are designated as chargeable because they fall outside the purpose of providing this service. See https://www.softbank.jp/mobile/set/data/legal/spguide/pdf/sp_sumahodai_numberlist_kiyaku.pdf for details. • If a member is signed up for iPhone Basic Pack, Smartphone Basic Pack, Mobile Handset Basic Pack, or Mobile Handset 4 GB Plan and applies for this service, the original basic pack will be canceled as of the application date. **[Data Plan 100 MB]** • The maximum communication speed will be reduced to 128 kbps (upload and download) until the end of the billing month if your monthly data use has exceeded 100 MB. • When existing SoftBank users apply for Data Plan 100 MB, it applies from the next billing month. (May differ in some cases. See the provision condition document for details.) • The flat-rate charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. A 5G-ready model is needed to use 5G communication services. • This service cannot be used with family or corporate Communication Capacity Sharing. • Unused data allowance cannot be carried over for use in later billing months. **[Mobile Handset 4 GB Plan]** • People who have been designated as the user when signing up for Data Plan 4 GB (smartphone), Data Plan 20 GB (smartphone), or Data Plan 4 GB (mobile handset) with a new contract on or after November 13, 2025, cannot be signed up as the user again for Data Plan 4 GB (mobile handset) with a new contract. • Models for use after signing up: SoftBank mobile handsets (feature phones), Kids Phones, and Mimamori Mobile Handsets are not eligible. • Users of mobile handsets (feature phones) (excluding Kids Phones, Mimamori Mobile Handsets, and mobile handsets (feature phones) limited to the 3G network) who are subscribed to Data Plan 3 GB (mobile handset) may apply to change plans to Data Plan 4 GB (mobile handset). • Cannot be used with certain services, such as Home Bundle Discount Hikari Set. • The maximum communication speed will be reduced to 128 kbps (upload and download) until the end of the billing month if your monthly data use has exceeded 4 GB. • SMS, usage overseas, etc. are not included in Data Plan 4 GB (mobile handset). • If you cancel your SoftBank contract during the month (billing month), this data plan applies until the cancellation date and will not be calculated pro rata. However, if you cancel your SoftBank contract during the month you sign up to Data Plan 4 GB (mobile handset), the flat rate charge will be calculated pro rata. • Unused data allowance cannot be carried over for use in later months. • Data Share Plus Plan and family and corporate Communication Capacity Sharing are not eligible. • If the One-Year Value Discount+ currently applies or has applied before, the One-Year Value Discount+ will not be applied. **[60-Plus Call Value Discount]** • 1,100 yen is discounted from the monthly flat-rate charge for Flat-Rate Option+ (1,980 yen). • If you apply for this campaign at the same time as number porting (MNP/number transfer), the discount applies from that month after calculating the discount amount pro rata. • Calls to some numbers, such as Navi-dial (numbers starting with 0570) and international calls, are not eligible for unlimited calls. • Application required. • Users 60 years and older are eligible. *The user must show documents that verify the user's age (driver's license, My Number card, etc.). • Each user may use this for only one line. • Corporations are not eligible. • Campaign period: November 16, 2022, to undetermined end date. Notice of the end date will be given on SoftBank's website, etc. **[4G Mobile Handset Security Pack Plus]** *2 Free for one month when first signing up for iPhone Security Pack Plus, Smartphone Security Pack Plus, or 4G Mobile Handset Security Pack Plus. The one-month free special offer applies from your application date to the date before your application date in the next month. • Some services may not be available for your device.

Data-Only Plan (for both 5G and 4G)

High-speed, high-capacity 5G (new frequency) is offered in a limited area. Please go to area map for details.

[Application] Required

A choice of two plans for people using computers,*¹ tablets, and Wi-Fi routers.



* Data Share Plus Plan is not available for subscription

*¹ Computers capable of mobile data communications are eligible.

■ **Eligible models** Models limited to mobile data communication plans, iPads, tablets, computers on mobile data communication plans, and mobile theaters that support SoftBank 5G, SoftBank 4G LTE, or SoftBank 4G

Data-only 50 GB plan

Enjoy videos and social media without worrying about data

Basic charge

5,280 yen/month

* Speeds may be controlled at certain times

■ Breakdown of monthly basic charges

Basic Plan (data)	1,078 yen
Data Plan 50 GB (data communications)	4,202 yen
Subtotal	5,280 yen

Data-only 3 GB plan

Try it out with a little data

Basic charge

990 yen/month (for 5 years from next month)*

Basic charge

From 62nd month **1,408 yen/month**

☆ With Five-Year Value Discount (data communications)

*² A different amount is payable for the first month because it is calculated pro rata and the Five-Year Value Discount (data communications) does not apply.

■ Breakdown of monthly basic charges

Basic Plan (data)	1,078 yen
Data Plan 3 GB (data communications)	330 yen
Discount	Five-Year Value Discount (data communications) 5 years
	From 2nd month* ²
Subtotal	990 yen
	From 62nd month
	1,408 yen

Eligible data plan: Data Plan 3 GB (data communications)

Timed GIGA Unlimited Option

* Speeds may be controlled at certain times

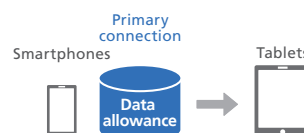
Apply from My SoftBank

1 hour	3 hours	6 hours	12 hours	24 hours
110 yen	220 yen	330 yen	440 yen	550 yen

* Phone price not included. Cannot be used with Home Bundle Discount Hikari Set and some other discount services.

Data Share Plus Plan

Share the primary connection's data allowance with tablets and other devices!



[Application] Required

■ **Eligible models** Primary connection iPhones, smartphones, mobile handsets

Secondary connections iPads, tablets, mobile data communications, Computers on mobile data communication plans

Basic Plan (data)*³

1,078 yen/month

With Pay-toku Unlimited

Speed may be limited during certain hours. Up to 50 GB for data sharing.

■ Applicable charged services

Primary connection	Basic charges (Basic Plan (voice), Calling Basic Plan, Call Flat-Rate Basic Charge, Call Flat-Rate Light Basic Charge, White Plan, Standard Plan), Internet usage charges, data (packet) flat-rate services (Data Plan Pay-toku Unlimited, * ⁴ * ⁵ Data Plan Pay-toku 50, * ⁴ Data Plan Pay-toku 30, * ⁴ Data Plan Merihari Unlimited+, * ⁴ * ⁶ Data Plan Merihari Unlimited, * ⁴ * ⁷ Data Plan Merihari, * ⁴ Data Plan 50 GB+, Data Flat-Rate 50 GB Plus, Data Flat-Rate 50 GB/20 GB/5 GB, Data Flat-Rate Mini 2 GB/1 GB, Data Flat-Rate for 4G LTE/4G)
Secondary connections	Basic charges (Basic Plan (data)) - See the SoftBank website for information on subscribing with plans other than Basic Plan (data).

*³ Requires a subscription to Data Share Plus. If the secondary connection is on Basic Plan (data), monthly usage charges for Data Share Plus are waived. On other eligible plans, the monthly usage charges for Data Share Plus are 550 yen/month. The basic usage charges for the eligible plan are incurred separately. * Applies from the next month. In the month when you sign up to Data Share Plus, the charges for the data plan you apply for are incurred pro rata when you sign up. *⁴ Speed may be limited during certain hours. *⁵ Up to 50 GB for data sharing. *⁶ Up to 50 GB in total for tethering and data sharing. *⁷ Up to 30 GB in total for tethering and data sharing.

[Data Plan 50 GB (data communications)/Data Plan 3 GB (data communications)] * This data plan cannot be used for certain models. * The maximum communication speed will be reduced to 128 kbps (upload and download) until the end of the billing month if your monthly (billing month) data use has exceeded the maximum data allowance for the data plan you are subscribed to (50 GB/3 GB). * The communication speed may be restricted regardless of the communication type and contents to ensure quality across the network as a whole if communication is or threatens to become congested. * SMS, usage overseas, etc. is not included. * This service cannot be used with Data Share Plus Plan or with family or corporate Communication Capacity Sharing. * Cannot be used with certain services, such as New All in the Family Discount and Home Bundle Discount Hikari Set. Further, this service is not included in the number of lines in the same family discount group. * The flat-rate charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. * Unused data allowance cannot be carried over for use in later billing months. * A 5G-ready model is needed to use 5G communication services. * High-speed, high-capacity 5G (new frequency) is offered in a limited area. Please go to area map for details. [Data Plan 50 GB (data communications)] * The communication speed may be restricted when you use videos, games, and similar services, services that use AR (augmented reality) and similar functions, and other services that may cause traffic congestion at certain times to allow stable network service provision. [Basic Plan (data)] * Certain discount services, such as USIM-only Exclusive Discount, are not applicable. * The basic usage charge is not calculated pro rata for the cancellation month unless you cancel during your sign-up month. * Charges are incurred when sending an SMS. See our provision condition document for details of the charges. [Five-Year Value Discount (data communications)] * This discount is subject to subscription to Data Plan 3 GB (data communications). * Notice of the end date of the Five-Year Value (data communications) campaign will be given on SoftBank's website, etc. [Timed GIGA Unlimited Option] * Conditions: You must subscribe to Data Plan 3 GB (data communications) and apply for this option, selecting one of the available lengths of time. * You must apply from My SoftBank. * This option applies immediately once your application is completed. You cannot change the available length of time or cancel your application once the application is complete. * No advance notice of the time when the option ends is given. * This option will end immediately, whether or not there is available time remaining, if the name of the account holder is changed, an application for transfer or name change of the family discount is made and approved, or in similar circumstances. * SMS, usage overseas, etc. is not included. [Data Share Plus] Conditions: * The primary and secondary connections must be subscribed to or applying for eligible charged services. * The primary and secondary connections must be in the same family discount group. * The eligible charged services for secondary connections are Basic Plan (data), Tablet Basic Charge, Wi-Fi Router Plan, and Wi-Fi Router Plan (high speed). * One primary connection may have up to five secondary connections. * This option may not be combined with certain services and campaigns. * The maximum communication speed for the primary and secondary connections will be reduced to 128 kbps (upload and download) for Data Plan Pay-toku Unlimited, Data Plan Pay-toku 50, Data Plan Pay-toku 30, and Data Plan Merihari Unlimited+ until the end of the billing month if the total monthly data use for the primary and secondary connections has exceeded the maximum data allowance for the primary connection. However, if on Data Plan Pay-toku Unlimited, the maximum data allowance for secondary connections on Data Share Plus is 50 GB; if on Data Plan Merihari Unlimited+, the maximum data allowance for Tethering Option and secondary connections on Data Share Plus is 50 GB in total; if on Data Plan Merihari Unlimited, the maximum data allowance for Tethering Option and secondary connections on Data Share Plus is 30 GB in total. * The monthly charge for Data Share Plus is not calculated pro rata. * Your existing Data Flat-Rate (Packet) Service applies before and after subscribing to this service. (The Data Flat-Rate (Packet) Service is not charged while you are subscribed to this service.)

* The described call charges and communication charges do not apply when using the international service. See E-13 for details.

⚠ Some communications may be restricted in some cases. See the SoftBank's website for details.


Tethering Option

[Application] Required

Use your smartphone or 4G mobile handset as a Wi-Fi router*¹

*¹ The tethering option requires a subscription to a data (packet) flat-rate service.

■ What is tethering?



Tethering is a communications function that allows you to connect to the Internet from a Wi-Fi-capable computer, gaming device, etc. using a smartphone or 4G mobile handset as an access point (Wi-Fi router).

■ See below for the usage charges for the services.

Eligible data (packet) flat-rate service* ²	Data Plan Pay-toku Unlimited* ^{3,4} , Data Plan Pay-toku 50* ³ , Data Plan Pay-toku 30* ³ , Data Plan Merihari Unlimited+* ^{3,5} , Data Plan Mini Fit+, Data Plan 50 GB (data communications), Data Plan 3GB (data communications)	Free
	Data Plan 20 GB (smartphone), Data Plan 4 GB (smartphone), Data Plan 4 GB (mobile handset), Data Plan Mini Fit, Data Plan 100 MB	550 yen/month

*² See the SoftBank website for usage charges for eligible data (packet) flat-rate services other than the above. *³ Speed may be limited during certain hours. *⁴ Your speed may be limited to an extent that does not impact normal use (max. 4.5 Mbps) if you exceed 200 GB/month in total including tethering. Up to 50 GB for data sharing. *⁵ Your speed may be limited to an extent that does not impact normal use (max. 4.5 Mbps) if you exceed 200 GB/month. Up to 50 GB in total for tethering and data sharing.

New All in the Family Discount


[Application] Required

The more in your family, the better the value!

■ Definition of family (Confirmation documents also required)

Far-off relatives

Grandpas, grandmas, uncles and aunties are family, and even cousins and great-grandkids too!



Blood/marriage relations:
No limit on proximity (may live separately)

Your co-residing sweetheart


Even if you aren't married, sweethearts who live together are all family!



Same address:
Living at the same address (may have different surnames)

Housemates

Friends who live together under the one roof are all family!



■ Eligible services

Family members	Eligible service	For 2 people	For 3 people	For 4 or more people
Discount-eligible plans	Data Plan Pay-toku Unlimited, Data Plan Pay-toku 50, Data Plan Pay-toku 30, Data Plan Merihari Unlimited+, Data Plan Merihari Unlimited	660 yen/month off	1,210 yen/month off	1,210 yen/month off
	Data Plan Merihari, Data Plan 50 GB+, Data Flat-rate 50 GB Plus	550 yen/month off	1,650 yen/month off	2,200 yen/month off
	Data Plan Flat-rate 50 GB	1,650 yen/month off	1,980 yen/month off	2,200 yen/month off
Discount-ineligible plans	Data Plan Mini Fit+, Data Plan 20 GB (smartphone), Data Plan 4 GB (smartphone), Data Plan 4 GB (mobile handset), Data Plan 3 GB (smartphone), Data Plan 3 GB (mobile handset), Data Plan 100 MB, Data Plan Mini Fit, Data Plan Mini, Data Flat-rate Mini Monster, Data Flat-rate Smartphone Debut	Counted as family members		

[Tethering Option] • Monthly charges are calculated pro rata and charged from the current billing month. • Eligible for Global Roaming Data Flat-rate. • Monthly charges remain waived if you are subscribed to Data Plan Pay-toku Unlimited, Data Plan Pay-toku 50, Data Plan Pay-toku 30, Data Plan Merihari Unlimited+, Data Plan Merihari Unlimited, Data Plan Mini Fit+, Data Plan 50 GB (data communications), or Data Plan 3 GB (data communications). Further, monthly charges remain waived for secondary connections on Family Communication Capacity Sharing, Corporate Communication Capacity Sharing, and Data Share Plus. Primary connections subscribed to Family Communication Capacity Sharing, Corporate Communication Capacity Sharing, or Data Share Plus may incur monthly charges according to the subscribed Data Flat-rate (Packet) Service. When you cancel Family Communication Capacity Sharing, Corporate Communication Capacity Sharing, or Data Share Plus, you will incur monthly charges according to the subscribed Data Flat-rate (Packet) Service from the day after sharing ceases applying. **[New All in the Family Discount]** Conditions: • There must be at least two lines subscribed to or under application for Data Plan Pay-toku Unlimited, Data Plan Pay-toku 50, Data Plan Pay-toku 30, Data Plan Merihari Unlimited+, Data Plan Merihari Unlimited, Data Plan Merihari, Data Plan Mini Fit+, Data Plan Mini Fit, Data Plan 50 GB+, Data Plan Mini, Data Plan 20 GB (smartphone), Data Plan 4 GB (smartphone), Data Plan 4 GB (mobile handset), Data Plan 3 GB (smartphone), Data Plan 3 GB (mobile handset), Data Flat-Rate Smartphone Debut, Data Plan 100 MB, Data Flat-Rate 50 GB, Data Flat-Rate 50 GB Plus, or Data Flat-Rate Mini Monster in the same family discount group (except for lines subscribed to the Telephone Number and E-mail Address Custody Service on or after May 17, 2023), etc. • The discount applies from the billing month when the conditions are met. • If you apply but no longer meet the applicable conditions or cancel the connection in your contract, the discount will cease once it is applied in the previous billing month. • If you transfer the connection in your contract or subscribe to the Telephone Number and E-mail Address Custody Service on or after May 17, 2023, the discount will cease once it is applied in the previous billing month. • This service cannot be used with certain services, such as Family Communication Capacity Sharing and Family Value Discount.

Home Discount

[Application] Required

Get a discount on eligible smartphone communications charges if you combine it with your Internet



Permanent discount on eligible smartphone communication charges in a bundle with your Internet

Home Bundle Discount Hikari Set

Permanent discount of 1,100 yen/month
from your smartphone bill per family member

[With Pay-toku and Merihari Unlimited+] • Smartphone Debut Plan+ not eligible.

■ Eligible models

iPhones, iPads, smartphones, mobile handsets, tablets, and mobile data communications, and mobile theaters

■ Applicable conditions

During the campaign period, you are using an eligible charged service (mobile communications) for Home Bundle Discount Hikari Set together with an eligible fixed-line Internet service (The fixed-line Internet service can be under a single family name).

■ Eligible fixed-line Internet services



No data usage limits! ^{☆1}
As much Internet as you like at home with Wi-Fi.



5,368 yen/month

• No set contract term No cancellation fee is payable when terminating the contract.

☆1 Transmission speeds may decrease during heavy usage periods (such as evenings) due to speed controls in conjunction with stable provision of the service. See the website <https://u.softbank.jp/air-speed> for details on speeds and maximum transmission speed information for SoftBank Air at your address.



Value campaign on now!
See here for details



If you are using Flets Hikari or Hikari Collaboration Service, the procedures are simple.



Condominium ^{☆2} **4,180 yen/month** ^{☆3}
+ specified options From 550 yen/month



House **5,720 yen/month** ^{☆4}
+ specified options From 550 yen/month

• Two-year automatically renewing contract; for users contracting on or after July 1, 2022, cancellation outside contract expiration month, the next month, and the month after that incurs a cancellation fee equivalent to one month's basic monthly charge. See our website (<https://u.softbank.jp/3KFwQRZ>) for details.

☆2 If you apply for a condominium plan but we cannot provide a fiber optic connection for condominiums to the building you live in, we will propose a plan for houses.

☆3 Except for Condominium 10 GB

☆4 Excluding Family 10 GB.

• See the SoftBank website for more information on eligible charged services and fixed-line Internet services.



Discount on eligible smartphone communication charges (or Internet charges) in a bundle with your electricity

Home Bundle Discount Electricity Set (M)

For each line, smartphone and Internet data fees get

2 years 110 yen/month discount ^{☆1}

55 yen/month discount from the third year

Permanent discount from data fees!

■ Available areas Areas serviced by Hokkaido Electric Power, Tokyo Electric Power, Chubu Electric Power, Kansai Electric Power, Chugoku Electric Power, Shikoku Electric Power, or Okinawa Electric Power

■ Eligible service おうちでんき

■ Eligible models, eligible fixed-line Internet services, and conditions See the SoftBank website or ask an in-store crew member for details.

Get a discount by signing up for an eligible electricity plan!

Home Bundle Discount Tohoku Electricity Set (M),
Home Bundle Discount Hokuriku Electricity Set (M), or
Home Bundle Discount Kyushu Electricity Set (M)

For each line, smartphone and Internet data fees get

2 years 110 yen/month discount ^{☆2}

55 yen/month discount from the third year

■ Available areas Areas serviced by Tohoku Electric Power, Hokuriku Electric Power, or Kyushu Electric Power

See here for details <https://stn.mb.softbank.jp/h2212>



• SoftBank Hikari users (except for SoftBank Hikari 10 GB) must sign up for Hikari BB unit rental, Wi-Fi Multipack or Wi-Fi Terrestrial Digital TV Pack, and any of White Hikari Denwa, Hikari Denwa (N) + BB Phone, and BB Phone (from 550 yen/month). SoftBank Hikari 10 GB users must sign up for Wi-Fi Multipack and any of White Hikari Denwa, Hikari Denwa (N) + BB Phone, and BB Phone (from 550 yen/month).

☆1 From the third year, the discount will be 55 yen/month per line. The discount applies to up to 10 lines for each Home Bundle Electricity contract. ☆2 From the third year, the discount will be 55 yen/month per line. Applies to up to 10 lines. You must sign up for Home Bundle Discount Tohoku Electricity Set, Home Bundle Discount Hokuriku Electricity Set, or Home Bundle Discount Kyushu Electricity Set. [Home Bundle Discount Hikari Set] • Up to 10 lines are eligible for each eligible fixed-line Internet service. • The discount under this campaign does not apply if the secondary connection on Data Share Plus secondary connection, family or corporate Communication Capacity Sharing, or Smartphone Family Discount (second connection) for iPad applies. • If the application conditions for both this campaign and either Family Value Discount or Multiple Connection Discount apply, only the larger discount applies. • Cannot be combined with New Wi-Fi Set Discount, Wi-Fi Set Discount, U25 Bonus, Pocket Wi-Fi Set Discount, or Home Bundle Discount Hikari Set with Mobile Wi-Fi Router Bonus. • If you change to an ineligible model, cancel or change the eligible charged services, or cancel or transfer the eligible mobile phone connection, the discount under this campaign will cease once it is applied in the previous billing month. • If you do not fulfill the conditions or you subscribe to the Telephone Number and E-mail Address Custody Service (except for the primary connection for Data Share Plus), the discount under this campaign will cease once it is applied in the previous billing month. • If we cannot confirm that a contract for a fixed-line Internet service has been concluded 180 days after your application for a fixed-line Internet service, this campaign will be automatically canceled retroactively from the date it started applying. See <https://www.softbank.jp/mobile/campaigns/list/ouchiware-hikari/> for details.

⚠ Some communications may be restricted in some cases. See the SoftBank's website for details.

New Top-value Support+

[Application] Not required

Choose when to replace your device! Amazing value for the latest models!

* Some models are not eligible

Offer
A

For users who want to swap to the latest device every year/

No device purchase payments for up to **36** installments!

<When you apply in the 13th month>

Purchase an eligible model in **48 installments** Automatic sign-up for the programNumber of installments: 48
Payment period: 49 months
Effective annual interest rate: 0%By paying the early usage charge
+ offer usage charge

Billing period

2nd month

1st to 12th
installments of
device purchase
payments

13th month

Apply to use the offer and return your device at the
13th installment or later*1
for **no more device purchase payments!**

49th month

- * You will incur an offer usage charge of up to 22,000 yen*2 and an early usage charge (up to 38,500 yen*2 for smartphones).
- You must be signed up for the Backup Service Package (monthly charges of up to 1,980 yen/month*2) from your purchase of the device to the completion of your application to use the offer.

Offer
B

For users who want to swap after 2 or more years/

No device purchase payments for up to **24** installments!

<When you apply in the 25th month>

Purchase an eligible model in **48 installments** Automatic sign-up for the programNumber of installments: 48
Payment period: 49 months
Effective annual interest rate: 0%By paying the offer
usage charge

Billing period

2nd month

1st to 24th
installments of
device purchase
payments

25th month

Apply to use the offer and return your
device at the **25th installment or later*1**
for **no more device purchase
payments!**

49th month

* You will incur an offer usage charge of up to 22,000 yen.*2

<Conditions for Offer A/B in New Top-Value Support+>

• You must purchase an eligible model in 48 installments, apply to use Offer A in the 13th month*1 or later or Offer B in the 25th month*1 or later, and return the device to SoftBank and complete the assessment by the end of the following month. • For wearable devices, the band included at purchase must also be returned and assessed. • For ACPs, the genuine AC adaptor and power cable capable of being connected to the main unit must also be returned and assessed. • You must pay the offer usage charge of up to 22,000 yen.*2 • For Offer A, you must pay the early usage charge (up to 38,500 yen*2 for smartphones) and be signed up for the Backup Service Package (monthly charges of up to 1,980 yen/month*2) from your purchase of the device to the completion of your application to use Offer A. • If the device does not fulfill the assessment conditions, you may have to pay up to 22,000 yen (untaxed) in addition returning the device, or may not be able to use the offer, depending on the condition of the device. • The amount of the exempted payments may vary depending on the timing of your application to use the offer. • Your installment payments (payment plan payments) may vary depending on the model and date of purchase and the contract type (new/porting/model change/purchase of device only).

*1 The timing may vary depending on applications, etc. Check when SoftBank will first accept your application for this offer on My SoftBank, etc. [Eligible models] See the SoftBank website. *2 Amounts as of November 10, 2025. The amounts for the offer usage charge, early usage charge, and Backup Service Package Service may change. See the website or ask a crew member for the current amounts. • The Backup Service Package will not be automatically canceled until assessment is complete. [Offer contents] No installment payments or payment plan payments (excluding the deposit) are required for the model from the first full billing month after the application for Offer A or B (up to 36 months for Offer A; up to 24 months for Offer B). [Offer usage conditions] The amounts for the offer usage charge and early usage charge may vary depending on the model purchased, storage volume, timing, price, contract type, and other factors. [Costs when the assessment criteria are not fulfilled] The amount you must pay if the assessment criteria are not fulfilled (the "user payment") differs depending on the total of the 25th to 48th installment payments or payment plan payments for the model being traded in, as follows. If 70,000 yen or greater: 22,000 yen (untaxed); if less than 70,000 yen: 12,000 yen (untaxed) [Exclusions] • If the assessment criteria are not fulfilled, Offers A and B are not available if the total of the offer usage charge, the early usage charge (only for Offer A), and the user payment are greater than or equal to the amount of the exempted payments. • Offer A is not available if the amount of the early usage charge is greater than the amount of the exempted payments (limited to the installment payments up to the 24th installment). [Assessment criteria] • We will apply the latest judging criteria set out in the special website for the program as of the assessment date. • You cannot use this offer if the assessment confirms a fault in the liquid crystal or touch panel or reveals one of the conditions excluding eligibility described on SoftBank's website. [Additional notes] • You cannot use the trade-in program both when signing up for New Top-Value Support+ and when using the offer. • This program may be abolished or have its contents changed without notice. • See SoftBank's separate provision condition document for other details of the conditions. • See the website or ask a crew member for details.

Backup Service Package W (for iPhone and iPad)

[Application] Required
Sign up only when
purchasing the model

Cheaper repair costs with this service, for peace of mind if you accidentally break your iPhone or iPad.

iPhone and iPad users

Backup Service Package W

with AppleCare
Services & iCloud+

For iPhone users

Details
here ▶



iPhone monthly charge			
iPhone Air, iPhone 17 Pro Max, iPhone 17 Pro, iPhone 16 Pro Max, iPhone 16 Pro	1,980 yen/month	iPhone 17, iPhone 16, iPhone 15	1,580 yen/month
iPhone 16 Plus	1,780 yen/month	iPhone 16e	1,540 yen/month

Backup Service Package W

with AppleCare
Services for iPad

For iPad users

iPad monthly charge							
iPad Pro 13-inch (M5)	1,350 yen/month	iPad Pro 11-inch (M5)	1,150 yen/month	iPad Air 13-inch M3	850 yen/month	iPad Air 11-inch M3	650 yen/month
						iPad mini A17 Pro iPad A16	550 yen/month

Models not listed above

See the SoftBank website from the QR code at the top right.

Failure due to accidental damage

For example,
with iPhone 17

For water damage, faults, and other cases
Receive PayPay points equivalent to the amount you pay

You can get PayPay points for 100% of what you pay!

Repair cost without the service
98,200 yen

Warranty repair cost*1
12,900 yen

○The repair cost is the price for the iPhone in-store repair service provided at certain SoftBank shops (as of November 10, 2025).

Terminal replacement delivery

In the case of problems due to faults, theft, or loss*2

Delivery of a replacement device to your home

Apply at a SoftBank store

iPhone 12,900 yen
iPad 4,400 yen – 12,900 yen

○Not eligible for PayPay points.

AppleCare Services

Apple's official support and repair service

Receive the same service as AppleCare+ for peace of mind

Devices can be repaired at Apple Stores and Apple genuine service providers or accepted for repair at repair agencies.

For iPhone users

NEW iCloud+ (50GB)*5

Apple's iCloud+ (50 GB) is available for use at no additional cost.

See the SoftBank website from the QR code at the top right for details of how to use this.

Apple Watch repair service

Protection, repair, and exchange services are available at no additional cost for Apple Watches purchased at SoftBank dealers.*6

See the SoftBank website from the QR code above right for how to use the Apple Watch offer.

[Other services] ● Memory Data Recovery Support*3 ● Mobile Device Full Support*4 ● Discount for Models with Discontinued Support

• Besides these, you may also chat with or call Apple specialists for priority access, and express replacement service and theft or loss plans are available. ○ Also available for failure during normal use (warranty limited to hardware product).

Peace-of-Mind Data Box

[Application] Required



A data storage service where you can to store photos, videos, and other important data.

No more worries about your smartphone filling up! Backup your important data easily and securely
Store approximately 160,000 photos or 83 hours of video! *7

[Monthly charges] 600 yen/month Capacity: 500 GB

First time One month free campaign on now*9

* When you sign up for Peace-of-Mind Data Box and the Peace-of-Mind Data Box One Month Free Campaign applies • Charges apply from the second month

Details
here ▶



Solve the space problems on your smartphone
You can store away from your smartphone, so no more worries about free space

Store important data in high quality

Image quality is not lowered when you store images!
What's more, you can improve image quality with AI

Restore data easily with automatic saving*8

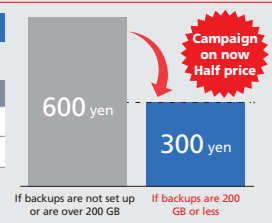
Peace of mind in case you lose or damage your smartphone.
Capable of restoring important data

Support at any time at a SoftBank store

Super-convenient because you can ask how to use it in-store

Discount for Backup up to 200 GB on now! *10	
Monthly charges of 600 yen (incl. tax) are discounted by 300 yen (incl. tax) per month if your data storage volume is 200 GB or less!	
Eligible devices	Eligible items
iPhones and iPads	Photos and videos
Android smartphones and tablets, PCs	Photos, videos, music, documents

* Backups must be set up for eligible items. Discount applies from the month after set up is completed.
* Please note that the discount does not apply if backups are set up only for items other than the above (contacts, SMS and MMS, call history).
Conditions: Total storage volume for eligible items is 200 GB or less.



*1 If the device is determined to be destroyed, repairs will be performed at the price outside of the warranty. If the repair price exceeds 30,000 yen, up to 30,000 yen worth of PayPay points will be granted. *2 Documentary evidence (report of robbery, loss, etc.) issued within 60 days of the application is required. *3 We will need to keep both the water damaged or broken phone from which the data needs recovering and the phone to be restored with the data for about one week. (A loan device can be provided.) If your mobile phone gets wet, do not turn the power on. If it has a battery pack, remove the battery pack from the phone and bring the phone to a SoftBank store. We may not be able to accept the model depending on its condition. *4 You can subscribe to the service for a single device (monthly charge: 550 yen [free for the sign-up month]). *5 iCloud+ with 50 GB storage requires user setup. After you cancel Backup Service Package W with AppleCare Services & iCloud+, iCloud+ with 50 GB storage will transition to paid iCloud+ with 50 GB storage with a 28-day grace period and a monthly charge will be billed. Depending on your settings, you may be transferred to a free 5 GB plan, not the paid iCloud+ with 50 GB storage plan. If users who are using iCloud+ with 50 GB storage transfer their device, the person receiving the device cannot use the iCloud+ with 50 GB storage offer. *6 To use the Apple Watch repair service offer, you must have signed up for Backup Service Package W with AppleCare Services (Apple Watch) when purchasing your Apple Watch at a SoftBank dealer and registered the Apple Watch covered by the warranty. The covered Apple Watch must have been purchased on or after the date when the iPhone was purchased. [Backup Service Package W with AppleCare Services] • iPhone users can use replacement delivery for loss or theft or Apple's Theft and Loss plan up to two times each year from the service start date. (Your bonus usage history is reset each year.) • iPad users can use replacement delivery for loss or theft up to one time in two years from the service start date. (Your bonus usage history is reset every two years.) • You cannot use the same service again for six months after using Total Loss, Theft or Loss, or Discount for Models with Discontinued Support. • Prices for this service are valid as of November 10, 2025. Prices and contents of the above offer may change if Apple changes their repair details or prices. • Applications for this service will be void if you subscribe to AppleCare+ by Apple before we approve the application and register it in the system. [PayPay points] PayPay points cannot be withdrawn, transferred, or refunded. PayPay points are granted about two weeks after the repair/exchange if you have the PayPay app set up. If you have not set up the app, you must set it up within 60 days from the decision to grant the points. Grants of PayPay points are limited to discounts for repair due to accidental damage and repairs due to destruction. [PayPay points] are not granted for replacement delivery (breakdown), replacement delivery (loss or theft), express replacement service, theft or loss plans, and genuine chargeable repairs not covered by the guarantee. Up to 30,000 yen worth of PayPay points are granted if the repair assessment is for a total loss (complete breakage). PayPay points are granted only for repair charges (including consumption tax) and not for repairs, engineering charges, or accessory purchases. PayPay points are not granted to corporate users. See the PayPay website for details. [Peace-of-Mind Data Box] • Users under 12 years old cannot apply. • Corporations are not eligible. • Charges are not calculated pro rata. • Use is restricted to users residing in Japan. • See SoftBank's website for recommended environments for Peace-of-Mind Data Box, eligible models/iOS versions for the dedicated application, etc. • Depending on the model, you may not be able to restore data or backup some items, there may be upload limits per file, or automatic backup may not be available. See the SoftBank website for details. • Depending on the Internet environment, the data upload size, and other conditions, backups may take some time to finish. *7 Estimate of usage assuming 3 MB per photo and 100 MB per minute of video, using 500 GB for each item. Differs depending on the capacity needed for each data item. *8 On iOS, files may not be stored automatically if the app is not used regularly. *9 [Campaign period] August 20, 2025, to undetermined end date. See the SoftBank website for the end date. *10 This campaign is not available to previous users of this campaign or the Peace-of-Mind Data Box Three Months Free Campaign. *Please note that the for-charge contract will renew automatically if you do not cancel it yourself during the free period. • The Discount for Backup up to 200 GB does not apply while the monthly charges for Peace-of-Mind Data Box are free under this campaign. *11 [Campaign period] August 20, 2025, to undetermined end date. See the SoftBank website for the end date. • The Backlist Discount for Backup up to 200 GB is not available to previous users of this offer. • The discount in the Data Volume Discount under the Discount for Backup up to 200 GB or in the Second Month Offer for All Contracted Users under the Discount for Backup up to 200 GB does not apply while the relevant services are free of charge under the Peace-of-Mind Data Box One Month Free Campaign or the Peace-of-Mind Data Box Three Months Free Campaign.

Backup Service Package (for Android)

[Application] Required
Sign up only when
purchasing the model

This service reduces repair costs when your smartphone breaks, for example.



See here
for details ▶

Backup Service Package Next

For users of Google, Sharp, Motorola, Xiaomi, FCNT, Samsung, and Sony smartphones*4

Monthly charge			
Google Pixel 9 Pro Fold, Samsung Galaxy Z Fold7	1,980 yen/month	Samsung Galaxy S25, Google Pixel 9a, Google Pixel 10	1,190 yen/month
Google Pixel 9 Pro XL, Google Pixel 10 Pro, Google Pixel 10 Pro XL, Samsung Galaxy Z Flip7, motorola razr 50 ultra, Samsung Galaxy S25 Ultra, AQUOS R9 pro, Xperia 1 VII	1,590 yen/month	Other	990 yen/month

(1) Peace of mind for repairs in case of faults

Receive all repair services
**as many times
as you like for 0 yen**

- When an internal part fails
- When external damage occurs
- When the battery deteriorates
- When water damage or complete failure occurs*5

Protection services, the "peace of mind" that protects you

Oh... does it cost this much?

No protection 77,000 yen

With protection 0 yen

* If a Google Pixel 9a completely fails

(2) Peace of mind in case of theft or loss

In case of faults/theft or loss*6*7
Delivery of a replacement device arriving
as early as the next day*1
8,250 yen incl. tax
Up to 2 replacement deliveries each year



(3) Same-day repairs

Peace of mind in case of faults!
**As little as
60 minutes***8



Free for Backup Service Package Next subscribers

- No need to transfer data (if the board is not replaced)
- Specialist staff solve your questions right there with face-to-face repairs
- Available at your nearest iCracked store.



From landlines **0120-425-607**
○Call charges: Free
○Business hours: 9:00-20:00
(365 days a year)



From My SoftBank

- Step 1: Apply for same-day repairs
- Step 2: Make a reservation at your nearest store



iCracked
Same-day repair service provided jointly with SoftBank
See here for details of iCracked stores ▶



If you are experiencing device trouble, please check the most suitable procedure using the fault simulator on the right and apply.



(4) Speedy Consigned Repair

Peace of mind in case of faults!
As early as the next day



Eligible and free only while subscribed to Backup Service Package Next

Repairs under this service are completed a minimum of 7 hours later on the same day and usually on the following business day.*9
*Consigned repair usually takes 1 to 2 weeks.

■ Eligible SoftBank stores ▶



(5) Other

- Memory Data Recovery Support*2
- Mobile Device Full Support*3
- Discontinued support bonus*10

If you are using a smartphone not eligible for Backup Service Package Next, a mobile handset, a tablet, or a mobile data communication device,*11 please check which protection service you are eligible for using the QR code on the right.



See here for details ▶

BYOD Warranty (SIM-only)

Repairs for your iPhone are cheaper

[Application] Required
Sign-up is available only when
entering into a SIM/eSIM contract



See here for details ▶

BYOD Warranty

with
AppleCare Services

For iPhone users

Monthly charge	
iPhone Air, iPhone 17 Pro Max, iPhone 17 Pro, iPhone 16 Pro Max, iPhone 16 Pro, iPhone 15 Pro Max, iPhone 15 Pro, iPhone 14 Pro Max, iPhone 14 Pro	1,580 yen/month
iPhone 16 Plus, iPhone 15 Plus, iPhone 14 Plus	1,380 yen/month
iPhone 17, iPhone 16, iPhone 15, iPhone 14	1,180 yen/month
iPhone 16e	980 yen/month
iPhone SE (3rd generation)	580 yen/month

Models not listed above ▶ See the SoftBank website from the QR code at the top right.

○Eligibility: Users who have entered into a new SIM-only contract and are using an eligible iPhone (The latest iPhone registered with SoftBank is eligible for the warranty.*13)

You cannot sign up for BYOD Warranty with AppleCare Services if you enter into a SIM/eSIM contract through the online store. Apply when you enter into a SIM/eSIM contract in a SoftBank store.

[Other services] ■ Priority access to Apple specialists via chat or telephone ■ Data recovery support service

○Repair prices are as of November 10, 2025. ○As of November 10, 2025, applications are only accepted in store.



This service will be cancelled if the iPhone you have registered for the warranty is designated by Apple as a vintage or obsolete product.

Breakage of screen or rear glass*12	Other damage due to negligence or accident	Express replacement service
For an iPhone 17 (Without subscription) 53,800 yen → 3,700 yen	For an iPhone 17 (Without subscription) 98,200 yen → 12,900 yen	A convenient service that removes the wait time for repairs and minimizes the time without an iPhone to hand by delivering a new or near-new replacement device as soon as possible
Device can be repaired at Apple or an Apple genuine service provider at warranty prices		

*Free for failure during normal use; a service charge (12,900 yen) is incurred for accidental damage.

*1 You can use replacement delivery up to two times in total each year from the service start date (Your bonus usage history is reset every year). *2 We will need to keep both the water damaged or broken phone from which the data needs recovering and the phone to be restored with the data for about one week. (A loan device can be provided.) If your mobile phone gets wet, do not turn the power on. If it has a battery pack, remove the battery pack from the phone and bring the phone to a SoftBank store. We may not be able to accept the model depending on its condition. *3 SIM-only users may also subscribe (monthly usage charge: 550 yen (free for the sign-up month)). *4 Sharp smartphones released in 2021 or later (excluding corporate models), Motorola smartphones released in 2023 or later (excluding Simple Style), Xiaomi and FORT smartphones released in 2024 or later, and Samsung and Sony smartphones released in 2025 or later are eligible. The manufacturer's warranty will continue to apply after same-day repairs at iCracked stores. For some Sharp models (LEITZ PHONE 2/AQUOS R7/AQUOS zero 6), Xiaomi models released from 2024, and FCNT models released from 2024, iCracked stores offer same-day repairs for part replacement repairs, such as display replacements due to cracked screens or similar causes, and internal battery replacements due to battery deterioration or similar causes. Same-day repairs are not available for repairs that require a board replacement, such as water damage. If these repairs are necessary, use a repair method other than same-day repair. *5 If the Destruction/Water Damage Protection Service and Repair Service apply at the same time, discounts apply to both. Only the main device is eligible for repair. Whether total loss or water damage applies or not is at the discretion of SoftBank Corp., SquareTrade Japan G.K., or iCracked Japan, Inc. If a device is determined to be irreparable, we may return it unrepaired. *6 Documentary evidence (report of robbery, loss, etc.) issued within 60 days of the application is required. *7 The use of communication services for the original model will be restricted if you replace the model using the Loss/Theft Protection Service. *8 Repairs may not be completed on the same day if the product is brought in less than 60 minutes before the store closes. If the repairs require complicated work, or if parts needed for the repair are temporarily out of stock. Same-day repair is not available to customers who are subscribed to Backup Service Package Plus on a corporate contract with no connection contract. This service is provided jointly by SoftBank Corp., SquareTrade Japan G.K., and iCracked Japan, Inc. *9 Repairs under this service are completed a minimum of 7 hours later on the day of application and usually on the following business day. Only certain stores can accept devices for Speedy Consigned Repair. Only certain stores that accept devices for Speedy Consigned Repair can complete repairs a minimum of 7 hours later on the day of application, and they can only do so when the device is accepted during the morning. Depending on the acceptance time and the region, repairs may be completed two or more business days later. Models eligible for Backup Service Package Next are eligible for Speedy Consigned Repair, and a subscription to Backup Service Package Next is required for a device to be accepted for repair. Certain Sharp models, and Xiaomi and FCNT models released from 2024 are ineligible for Speedy Consigned Repair when the board needs to be replaced. Faulty devices purchased one year or more earlier and repairs not covered by the manufacturer's warranty, such as damage, water damage, and total loss, are eligible. Whether Speedy Consigned Repair is available is determined at the store's discretion. The repaired item may be returned only at the same store as it was accepted at. *10 You may request a replacement delivery and purchase a SoftBank-designated model at a special price only once each. Purchases of designated models are subject to continued subscription to Backup Service Package Next. Prices for designated models vary depending on the model and the store. *11 Users of mobile handsets, tablets, or mobile data communication devices can subscribe to Backup Service Package (monthly charge: 550 yen, without Mobile Device Full Support). *12 The service charge for damage to the rear glass applies only to the iPhone 12 and later models. *13 If you change the iPhone you use, you must go to a SoftBank store for procedures to change the iPhone while subscribed to this service.

Security Service

[Application] Required

From security to compensation! Support for safety and peace of mind

● Security Pack Premium

[Monthly usage charge] 770 yen/month **Free for 1 month for your first time***1

Free for 1 month for your first time	
September	October
▶ Sign up on 15th	Charges apply from October 15

* If the day you signed up on does not occur in following month, charges will apply from the last day of the following month

Sign up here ▶



Perfect your security measures



A single app will protect your information from many threats

Security One

Special App Setup required

The app must be installed and set up



Perfect your security measures



Manage 6 functions at once



Nuisance call check*

* iPads and tablets are not eligible



Nuisance message check*



Risky website check



Virus check*

* iPhones and iPads are not eligible



Risky Wi-Fi check



Checking for personal information leaks

Risks from an information leak:

Unauthorized credit card use

Account hijacking

Becoming a target for fraud

Constant monitoring for personal information leaks

Monitoring items

- Email addresses, IDs (login names)
- Bank account, credit card numbers etc.

If a leak is detected, you will also be notified with instructions on how to respond



Free assessment of email address leaks

Peace of mind for internet problems

Compensation for expenses for responding to security damage, etc.



Internet Problem Compensation

[limited service for this pack*2]

* Users who have not set up Security One will not be eligible for compensation.

My QR code payment was used improperly!



Compensation up to 1,000,000 yen

Coverage for liability issues on social media



Compensation up to 2,000,000 yen

Protects from threats when using your PC



PC Security

Setup required

Protect your important family members



Ichi Navi*3

Special App Setup required

• The information shown describes offerings as of November 10, 2025. • Applications by corporate contract users cannot be accepted. • This service may not be available depending on the model you are using or if you are using a model from a carrier other than SoftBank. See the SoftBank website for supported models. *1 New subscribers to Security Pack Premium receive one month free. The one-month free special offer applies from your application date to the day before your application date in the next month. *2 Service available only to Security Pack Premium and Security Pack Plus subscribers. *3 See the SoftBank website for supported models for the person being searched for. Further, when transferring or succeeding the connection in your contract, all searcher-side Ichi Navi settings for the transferring or succeeding user will be cleared.

Alternative Line Service

[Application] Required
[Monthly charge] 429 yen

Temporarily switch to a line with another carrier when a fault affects SoftBank's lines, such as during a disaster

See here for details



Provided SIM	eSIM*	Communication speed	300 kbps (128 kbps when over your data allowance)
Provided line	au	Data allowance	500 MB/month
Voice charges	22 yen/30 seconds		



*See the SoftBank Website for eligible models and OS versions. Devices purchased at SoftBank before May 2021 will need to have their SIMs unlocked. • Some calls, such as Navi-dial, etc. (numbers starting with 0570), are chargeable. • Maximum of 300 kbps (upload/download). • The maximum communication speed will be limited to 128 kbps (up/down) until the end of the month if your monthly data use has exceeded the limit. • The communication speed represents the theoretical maximum, and actual communication speeds will be lower depending on the model you are using, network congestion, and other factors. • SMS sending charges, Universal Service Charges, Telecommunications Relay Service Charges, etc. incurred separately. See our provision condition document for details of the charges. • Subscription to an eligible charge plan (Basic Plan (voice), Basic Voice Call Plan, Unlimited Voice Call Plan basic charge, Unlimited Voice Call Light Plan basic charge, White Plan, Type X, Two-Year Type X, or Standard Plan) is required. • Offered in au coverage areas. • Users may not be able to communicate within coverage areas if reception is poor. • SIM (MMS) is not available. • International outbound roaming and international calls are not available. • Unused data allowance cannot be carried over for use in later months. • The alternative line service must not be used after it ceases applying due to cancellation at the customer's request or any other reason. Using the alternative line service after cessation will incur call charges, SMS sending charges, Universal Service Charges, Telecommunications Relay Service Charges, etc.

International Services (for use outside of Japan)

No need for bothersome procedures or renting Wi-Fi before travelling

Use your current smartphone overseas at great value

• You must apply for Global Roaming Service to use your smartphone overseas. ○Available for models that support Global Roaming Service. See the SoftBank website for details of models that can be used.



Overseas Peace-of-mind Flat-rate

[Application] Required

Flat-rate service for peace of mind! Start using when you like

3 GB data allowance*2 (24 hours) you can use for 980 yen in countries and regions visited by 99% of overseas travelers*1

*1 The proportion of customers who can use data communications overseas. Calculated from SoftBank customer usage history (2019).

*2 The end date for the 3GB offering is not yet determined. Notice of the end date will be given on SoftBank's website, etc. The coverage area for Flat-rate Countries L is limited.

Usage charges

Flat-rate Countries L Thailand, Taiwan, China, South Korea, Hong Kong, Maldives, Germany, France, Italy, Guam, Australia, Canada, Mexico, Brazil, etc.

Data allowance	Usage period	Flat-rate charge
3 GB*3	24 hours	980 yen
No need to renew every 24 hours*3 with 9 GB for 72 hours (2,940 yen) Choose from service options!		

*3 The end date for the 3 GB and 9 GB offerings is not yet determined. Notice of the end date will be given on SoftBank's website, etc. ○The details of the service may change.

- Services eligible for flat rate All data communication while overseas, including mail (iMail (MMS), email), Internet, and tethering. ○Excludes voice calls, video calls, SMS.
- Supported models iPhones, iPads, tablets, smartphones, 4G mobile handsets, mobile data communication devices (Mobile Wi-Fi)
- Conditions You must be subscribed to the following services: Global Roaming Service, Internet usage charges, 4G data communication basic charges or an eligible plan, such as Data Plan Pay-toku Unlimited or Data Plan Merihari Unlimited+ ○See the SoftBank website for details of eligible plans.

See here for details



America Flat-rate Option

[Application] Not required*

Call and use the Net as much as you want in the USA including Hawaii*

- No usage charges Call within the USA** or to Japan and use SMS and data as much as you want!
- No application required Just turn on the roaming setting on your smartphone!

See here for details

<https://www.softbank.jp/en/mobile/service/global/overseas/america-hodo/>



- Eligible areas Contiguous USA, Alaska, Hawaii, Puerto Rico, United States Virgin Islands**
- Supported models iPhones, iPads, smartphones, mobile handsets, tablets, mobile data communication devices (Mobile Wi-Fi)

Global Roaming Data Flat-rate

[Application] Not required*

See here to use without worrying about data! Use mail and the Net outside of Japan with peace of mind for a maximum flat rate of 2,980 yen/day!*

See here for details

<https://www.softbank.jp/en/mobile/service/global/overseas/packet-flat-rate/>



- Supported models iPhones, iPads, smartphones, mobile handsets, tablets, mobile data communication devices (Mobile Wi-Fi)

*You must pay Internet usage charges or sign up for a data plan. [Voice call and data fees while overseas] • Receiving and answering an incoming voice call when overseas (incoming voice call fee) • Sending an SMS message with an iPhone (71 characters up to 134 characters count as 2 messages; for messages over 134 characters, each additional 67 characters counts as a single message) • Please be careful when downloading content overseas as this may incur high data charges. • Depending on the local carrier, you may incur voice call fees even if your call is not connected with the recipient. • Downloading and streaming apps may not work properly when you access the Net overseas due to network conditions. • Depending on the model, iMail (MMS) may be set to automatically "retrieve full text" as the default setting. To avoid incurring high data charges, change email settings to retrieve emails manually so that you only receive essential emails. MMS texts are automatically retrieved fully with iPhone. To avoid incurring high data charges, change MMS messaging settings (on/off). • Certain apps, etc. may transfer data automatically, which may cause unintended data charges to incur. If you do not plan on using data, turn off "Data Roaming" on your phone. [America Flat-rate Option] *4 Excludes Guam, Saipan, and other regions. • The carriers eligible for America Flat-rate Option are T-Mobile USA, Verizon Wireless, AT&T, Union, and Claro Puerto Rico. See the SoftBank website for details, including service areas for the eligible carriers. • Charges apply for calls to areas not covered by America Flat-rate Option. [Overseas Peace-of-mind Flat-rate] • Global Roaming Data Flat-rate will not apply while Overseas Peace-of-mind Flat-rate applies. • This plan cannot be canceled after you start using it. • See the SoftBank website for the eligible areas for Flat-rate Countries L and S.

International voice calls and international SMS (Japan→overseas)

[Application] Not required
[Monthly charge] Free

You can call and send SMS messages from Japan to overseas.

- Charges for International Voice Calls from Japan

From Japan to mobile or landline phones in the USA

39 yen/30 seconds

- Charges for international Messaging Service (SMS)

When sending from Japan to a mobile phone on an overseas carrier (equivalent to 70 double-byte characters)

100 yen*/message

⚠ Calls from Japan to mobile or landline phones in the USA are not included in America Flat-rate Option.

[International Voice Calls] • Depending on the local carrier, call charges may be incurred even if your call is not connected with the recipient's phone. [International SMS Messages] *Charges vary according to the number of characters sent [100 to 1,000 yen/message (equivalent to 70 to 670 double-byte characters)]. You can send up to 670 characters, but 70 characters up to 134 characters are charged as 2 messages, and for messages over 134 characters, each additional 67 characters is charged as a single message. • The volume of messages you can send varies depending on the mobile communications provider and model at the destination. • Charges may be incurred even if the SMS messages did not reach the recipients. • Depending on the recipient's local carrier, you may not be able to send International SMS messages.

Call charges overseas, and SoftBank international voice calls and SMS messages are not included in domestic price plans, any free communications or flat-rate services (such as Unlimited Packet Discount), and discount services (excluding Monthly Payment Discount).

• When you use this service, we ask that you set the Call Limit Notification, which notifies you of the use amount, or subscribe to the Call Limit Service, which stops transmission when your use has reached a certain amount. • The available countries and regions are as of November 10, 2025.

International service charges are tax exempt unless otherwise stated.

Switch to SoftBank while keeping your number

Step 1

Request Mobile Number Portability (MNP) to your current mobile communication carrier.

Contact your carrier's Mobile Number Portability (MNP) reservation service and obtain the MNP reservation number.

If your current carrier is not one of the following, see their website for the contact details of their Mobile Number Portability (MNP) reservation service.

	NTT docomo	au/Okinawa Cellular Telephone Company	Rakuten Mobile
From mobile phones or landlines	From NTT docomo mobile phones 151 From landlines: 0120-800-000 Open 9:00-20:00	0077-75470 Open 9:00-20:00	050-5434-4653 Open 9:00-17:00
From websites	From My docomo Procedures ▶ Cancellation, etc. ▶ Mobile number portability reservation (MNP) ▶ Perform procedures ▶ Open: 24 hours	From My au (https://my.au.com/) TOP ▶ Smartphones & mobile phones ▶ Contract contents & procedures ▶ Inquiries and procedures ▶ MNP reservation ▶ Open: 24 hours	From my Rakuten Mobile TOP ▶ Three-line menu at the top right of screen ▶ my Rakuten Mobile ▶ Contract plan ▶ Procedures ▶ Transfer to another carrier (acquire MNP reservation number) Open: 24 hours

Step 2

Take the MNP reservation number* and a bill from your current carrier to a SoftBank dealer or visit SoftBank Online Shop.

See "What you need for application" on E-16 for required items.

Queries concerning Mobile Number Portability (MNP)

Mobile Number Portability (MNP) query service (free)

[Business hours] 9:00 - 20:00

From SoftBank mobile phones: *5533, landlines: 0800-100-5533

• Please dial carefully.

Simple online procedures without an MNP reservation number!

See here for details ▶



* The MNP reservation number is valid for 15 days including the issuance date. [Notes on using Mobile Number Portability (MNP)] • When using Mobile Number Portability (MNP), your current service will be canceled when the new carrier completes the procedures to port the number (start the new service). • If you carry out porting (starting) procedures outside the contract renewal month with your current carrier, you may incur early termination fees due to your cancellation of the service, depending on the provisions of your contract with the current carrier. • Porting procedures (MNP) may take longer to complete when carried out online. • Any services (price plan, discount service, etc.) provided by the current carrier will be terminated at the time of cancellation. • You may not be able to keep content and electronic money provided by content providers in some cases. • If you have contracts, such as a discount service annual contract, some charges may be incurred at cancellation. • You need a mobile phone that is sold by the new carrier. • Reservations via a phone or mobile website may not be possible depending on the contract arrangements (Conditions for Mobile Number Portability (MNP) vary between companies.).

[Cautions when calling the General Inquiries and Loss and Repair Departments] • Have your mobile phone number and the four-digit password you set when you entered into the contract ready when you inquire. • We will accept changes to and inquiries about contract contents only from the contracting party themselves. • We may not be able to accept some inquiries on the 24-hour reception menu, depending on the contents of your service and the contract form. • If you cannot operate the menu system, press * (tone) or take other action to switch to push-tone dialing. • Customers using Simple Style mobile handsets cannot use the automated voice response system to change the contents of their contracts, receive information about charges, or request call suspension due to loss or theft. • Calls with customers are generally recorded and used to gain an accurate understanding of their contents and respond appropriately, and for improving services, training operators, and performing operations smoothly. We may request your cooperation in surveys, etc. concerning the operators who handle your inquiries to improve the quality of our call centers. We will not use these recordings for any other purpose. • You may not be able to use these services at times due to maintenance.

If you need to speak to an English speaking operator, please push the number 157 for general & fare information, and then 8.

Mobile Phone Contract Fraud Prevention

SoftBank Corp., National Police Agency, Prefectural Police

Approach (1) We are reinforcing identification checks in liaison with the police.

[Identification check by original documents] Concluding contracts may take time. [Information provision to the police] In order to ascertain the identity of the individual, the submitted documents, such as the driver's license, may be disclosed to the police if it is necessary to confirm the descriptions.

Approach (2) Use of mobile phones or data communication terminals for calls (including incoming calls) and communications may be restricted.

We may restrict the use of the 3G Communication Services or 4G LTE/4G Communication Service for mobile phones or data communication terminals for the following cases. This is to prevent these devices from being used for criminal purposes, such as bank transfer scams, if these devices were purchased illegally using forged documents.

(1) If the device has been obtained illegally by the means of a criminal act, such as robbery or swindle, or other illegal act (violation of Act for Prevention of Improper Use of Mobile Phones, document forgery, etc.). (2) If the application contains false information (name, address, date of birth, etc.). (3) If the bills as sent from us are not being delivered to the address in the application. (4) Payment liability (including installment payment for advanced payment by a third party) is not fulfilled or likely to be breached. The mobile phone was covered by the Backup Service Package Service and was the original model with the Destruction/Water Damage Protection Service or Loss/Theft Protection Service (including those that were returned to SoftBank shops). • Mobile phones that were purchased from sources other than our approved dealers (auctions, secondhand markets, etc.) may be subject to restrictions because they may include illegally obtained devices. Note that restrictions on these mobile phones will not be lifted.

To use your device with peace of mind

Because mobile phones are so familiar and convenient, be conscious of others around you so that you do not cause trouble when using your device.

Cautions when using your mobile phone

• Charging your mobile phone while it is wet may cause it to overheat or catch fire. Also, be aware that impacts and excessive pressure on the battery leads to a risk of it overheating or catching fire, which can be highly dangerous.



See here for details ▶



• Do not use or leave your phone in places with a lot of water, sweat, moisture, steam, dust, soot, etc. This may cause damage, fire, electric shock, etc. Be aware that the following may cause water damage: -Getting device wet with sweat while in a pocket. -Operating device with wet hands. -Operating device in the rain. -Putting device in a bag with damp items. -Putting device on a wet table. -Using device in a location where it is likely to get wet (leisure facilities, bathing, etc.). -Dropping device into a toilet. -Dropping device into a puddle, river, etc. -Putting device in a washing machine. -Dropping device into a bath. • As SoftBank mobile phones use radio waves, you may not be able to make or receive calls in locations that radio waves do not reach (tunnels, underground, mountainous areas, etc.), even within the service area. In addition, you may not be able to make or receive calls in locations with poor radio wave reception, such as indoors, behind buildings, in hollows, or in bags. If you move into an area like these during a call, your call may drop out. • As a feature of the digital transmission method, SoftBank mobile phones maintain a steadily high call quality until the weakest limit of radio wave reception. Accordingly, if this limit is exceeded during a call, the call may suddenly drop out. • SoftBank mobile phones are highly private, but due to their use of radio waves, the potential for wiretapping cannot be completely excluded. Please take sufficient care during use. • Using a hearing aid and a SoftBank mobile phone at the same time may lead to noise. • Be aware that using a SoftBank mobile phone near a television, radio, telephone, or car audio device may affect it (cause noise). • SoftBank will not be liable in any way for ancillary compensation for damage occurring due to missed opportunities for use in calls, etc. or other damage due to external factors, such as product fault, incorrect operation, or depleted batteries. • Smartphones are products similar to personal computers. If your smartphone operates abnormally slowly or its screen freezes during use, or any other event suspected of being a fault occurs, you may be able to resolve the issue by restarting the phone or restoring or resetting the phone to its factory settings. We suggest trying these. To avoid losing precious data due to unexpected problems, etc., we recommend backing up your data regularly. • Store any information that you have registered on your SoftBank mobile phone or USIM card by yourself separately, such as by making notes of it. SoftBank will not be liable if the registered information is lost. • We cannot refund the contract administrative fee, product purchase amount, or any other payment if you cancel your contract due to your own reasons.

Universal Service Charge and Telecommunications Relay Service System

• The Universal Service System is a system to distribute the costs of the Universal Service (essential services for the people such as subscriber lines, public telephones, and emergency calls) provided by NTT East and West among telecommunications companies proportionately in order to secure an environment where every household throughout the country has access to the service in a fair and stable manner. • The amount to be borne by telecommunications companies per telephone number is reviewed biannually by the Telecommunications Carriers Association; therefore, the charge for you may change accordingly. • The Telecommunications Relay Service System spreads the expense of providing the Telecommunications Relay Service (a service that intermediates communication for people with hearing impairments, etc. by phone using sign language, etc.) across all telecommunications carriers. As the amount per telephone number borne by telecommunications carriers (the number unit cost) is reviewed once each year by the Telecommunications Carriers Association, the institution that supports the Telecommunications Relay Service, the amount paid by the customer may change depending on the review. See the SoftBank website for more information on this system such as the charge (Universal Service charge and Telecommunications Relay Service System).

What you need to apply

For new customers

In addition to the device purchase price, new customers must pay an administrative fee of 4,500 yen plus tax (4,950 yen) or 3,500 yen plus tax (3,850 yen) when signing up online. The fee will be billed with your usage charges.

Individual customers	1	When paying by credit card A credit card in the applicant's name	When paying by direct debit A cash card or passbook in the applicant's name	2	Identity document One from ① to ⑥ below	3	Seal When paying by direct debit, the seal notified to the financial institution
	1	When paying by credit card A credit card in the applicant's (or a family member's) name	When paying by direct debit A cash card or passbook in the applicant's (or a family member's) name	2	Identity document One from ① to ⑥ below	3	Seal When paying by direct debit, the seal notified to the financial institution
	1	When paying by credit card A credit card in the company's name	When paying by direct debit A passbook in the company's name + The seal notified to the financial institution	2	Company identity document (one of the following) • Certified copy (or abstraction) of commercial registration • Certificate of all present (historical) matters • Certificate of registered seal Each must have been issued within the last 5 months (original)	3	Seal Corporation seal One of: • Representative's seal (registered seal or private seal) • Executive's seal • Square company/departamental seal Seal-ink stamps and rubber stamps cannot be accepted
Minor customers	4	Identity document of a legal representative (parent, guardian, etc.) One from ① to ⑥ below	5	Legal representative's consent Legal representative consent form and named payer consent form See here for details: https://stn.mbs.softbank.jp/W9x19			
	4	Identity document of the person visiting the store One from ① to ⑥ below	5	Proof of employment of the person visiting the store (one of the following) • Employee ID card + Business card • Health insurance card showing your employer or written confirmation of qualification *We must be able to verify the person's and company's names.			
	4	Identity document of the person visiting the store One from ① to ⑥ below	5	Proof of employment of the person visiting the store (one of the following) • Employee ID card + Business card • Health insurance card showing your employer or written confirmation of qualification *We must be able to verify the person's and company's names.			

• In principle, customers between 12 and 16 years old who apply for an installment payment contract or indirect installment sales contract must provide a credit card or a cash card or passbook in their parent's or guardian's name.



For elderly customers considering purchasing a mobile phone

We recommend visiting our stores with a family member for peace of mind when you can carry out procedures. If you visit our stores alone, the store may phone a family member to confirm.

When changing models

In addition to the device purchase price, customers who are changing models must pay an administrative fee of 4,500 yen plus tax (4,950 yen) or 3,500 yen plus tax (3,850 yen) when signing up online. The fee will be billed with your usage charges.

Individual customers/Minor customers	Identity document (one from ① to ⑥ below) + Model in current use (including USIM)	• Minor customers must have the identity documents of their legal representative and written consent from their legal representative. See here for the legal representative consent form and named payer consent form: https://stn.mbs.softbank.jp/W9x19
Corporate customers	Corporate seal (one of: representative's seal (registered seal or private seal), executive's seal, and square company/departamental seal) + Identity document of the person visiting the store (one from ① to ⑥ below) + Proof of employment of the person visiting the store (which must allow us to verify the person's and company's names) + Model in current use (including USIM)	

Identity documents Under the Act for Prevention of Improper Use of Mobile Phones, one of the identity documents in ① to ⑥ below is required when entering into a contract.

Original documents only. We cannot accept copied documents. We will not use the submitted documents or their copies for any purposes except for identity checks. We may ask for documents that are not listed below or more than one document from those listed in the table below depending on the contents of your application.

①	Driver's license	• Must have been issued by the Public Safety Commission of the given prefecture (except for international driving permits). • Must be valid. • Must show the applicant's current address. • If the address has changed from that on the document, supporting documents will be required.
②	Japanese passport	• Must be valid. • Must show the applicant's current address. • If the address has changed from that on the document or the document does not have an address section, supporting documents will be required.
③	Individual Number Card	• Must be valid. • Must show the applicant's current address. • If the address has changed from that on the document, supporting documents will be required. • You cannot use the Notification Card of the Individual Number (also it cannot be used as a supporting document).
④	Health Insurance Card + supporting documents Only minor customers may use a health insurance card.	• One of social insurance card, national health insurance card, mutual benefit certificate, and mariners' insurance membership card. • Must be valid. • Must show the applicant's current address. • Supporting documents are not required when changing models.
⑤	Physical Disability Certificate, Special Education Recordbook, or Health Benefits Recordbook for the Mentally Ill	• Must have an issue date printed, or must be valid. • Must show the applicant's current address. • Must have your photo ID • If the address has changed from that on the document, supporting documents will be required.
⑥	Residence card and passport issued by your home country or Special Permanent Resident Certificate	• Must be valid. • Must show the applicant's current address. • Must have your photo ID • If the document shows a different address or no address, separate supporting document is required. • You cannot apply if STATUS is "Not qualified." • You do not need to show your foreign passport if your residence status is "Permanent Resident (PR)" or "Highly Skilled Professional (H)." • A passport issued by your home country is not required if you are changing models and present your residence card. • Foreign nationals applying for an installment purchase contract or an individual credit purchase brokerage contract must submit this confirmation document.

Supporting documents

• Certificate of Items Stated in Resident Register (original), utility bill payment receipt (electricity, gas, water, etc.), or printed matter issued by a government agency (tax payment certificate, etc.) issued within three months
• Must show the applicant's current address. (We cannot accept documents with only the building name, apartment number, etc. that do not allow us to verify the correct address.)

When applying for family discount service

Documents confirming the family relationship are required, in addition to the above.

Family (No limit on proximity; may live separately) or (Living at same address; may have different surnames)	1	Identity document of the representative subscriber One from ① to ⑥ above	2	Identity document of each person joining the family discount service One from ① to ⑥ above
	• If you are adding a member into an existing family discount service, the document is verified against one of the registered family members. • We will also accept the Certificate of Items Stated in the Resident Register and same-sex partner certificate as proof of a family relationship. • You may not be able to join the family discount service in some cases where our criteria are not met.			



We are upgrading our checks on identity documents

In addition to checking the above identity documents as presented when changing models (changing contract), issuing an MNP (leaving) reservation number, exchanging or reissuing a USIM, or transferring a number,* or replacing by delivery (for faults or for loss or theft), we will check the customer's phone number using the mobile phone they bring with them or check their intention regarding the contract by phone. If this is not possible due to a fault, loss, or similar cause, please present an additional identity document or present the credit card or cash card used for payment. * Porting between SoftBank, Y!mobile, and LINEMO

What you will need to make payment

Pay by credit card

[Accepted credit cards]

PayPay カード You can earn PayPay points* when paying with a PayPay card.

Or You may also use a credit card with any of the marks below.

VISA **MasterCard** **JCB** **AMERICAN EXPRESS** **Diners Club INTERNATIONAL**

* Cannot be encashed or transferred. Can also be used in the PayPay Card official store. Can be used in PayPay member stores after the prescribed procedures.

Pay by direct debit (direct debit payment to JP bank)

[What you need] An ATM card or passbook in the applicant's name* and the seal registered with the financial institution

Cash card
Direct debit can be arranged with a cash card within the day.*

or

Passbook + registered seal
Arrangement of direct debit takes 1 to 2 months.

★ For corporate users, an ATM card or pass book in the company's name and the seal registered with the financial institution are required.
* Some stores and some financial organizations may not be able to arrange direct debit with a cash card only. The owner of the cash card must visit the store and type in the PIN to arrange direct debit with a cash card only. Corporate users cannot arrange direct debit with a cash card only. See the SoftBank website for details, such as financial organizations that allow direct debit arrangement with a cash card only.

To customers who applied for an installment payment contract or indirect installment sales contract (third-party credit contract for each commodity)

SoftBank will register the payment status of users who sign up to pay for handsets in installments with the designated personal credit information bureau (including delinquent payment information). For details, see the SoftBank home page.

• A credit contract may not be possible if information, such as late payments, is registered with the credit information bureau. Late payment information remains for five years in the credit information bureau even after you have completed all payments and used by other members for checking. **Notes on the case where the paying person and the contract owner are different *Note for both persons** • Queries and registrations to credit information bureaus are linked to the person who owns the contract rather than the person who is making payments. For example, if the contract is held by a minor and a parent falls into arrears, the arrears are handled as the minor's. • Monthly installment payment apart from the call charge continues to occur even after the termination of the connection contract according to the installment contract or intermediation of individual credit purchase contract (intermediation of individual installment purchase contract).

• Our (current mobile communications carrier) approval is required to arrange a transfer. • Transferring without approval by the current mobile communications carrier is prohibited under the Act for Prevention of Improper Use of Mobile Phones and subject to penalty. • We may ask for a deposit (up to 100,000 yen (exempt of tax) per contract, no interest) when a contract is concluded. The deposit will be returned when the contract is terminated; however, this may be used if there is any overdue payments. • We may verify the submitted documents by checking with the issuer of the document. • We may stop the service and terminate the contract if there is any false information in the application (name, address, phone number, etc.) or if our bills are not being delivered because of an error in information in the application. • We may contact the given phone number or the contract owner for checking purposes. • It takes one to two months to complete direct debit arrangements after the application. Meanwhile, we ask you to pay at one of the financial institutions listed on the reverse side of the bill, a convenience store, or post office using the payment slip attached to the bill. • We may restrict the use of the 4G LTE/4G communication service or 5G communication service for mobile phones or data communication terminals that were obtained illegally by criminal acts, such as robbery or swindle, or other illegal act (violation of Act for Prevention of Improper Use of Mobile Phones, document forgery, etc.), or the payment liability (including installment payment for advanced payment by a third party) is not fulfilled or likely to be breached. • 4G LTE/4G communication service contract, 5G communication service contract and installment payment contracts, or indirect installment sales contracts may be declined due to credit check results. • Installment payment contracts or indirect installment sales contracts are limited to three per 4G LTE/4G communication service, agreement or 5G communication service. Even if you have less than three installment payment contracts or indirect installment sales contracts, depending on the results of the investigation you may not be able to apply for a new installment payment contract or indirect installment sales contract. • In order to confirm user information, we ask that you voluntarily provide your user information (name, gender, date of birth). • The information in this document is current as of November 10, 2025. The information is subject to change.